



# **Unicharm Australasia**

## **Modern Slavery Statement 2020**

## EDITORIAL POLICY/CONTENTS

### Editorial Policy

This document has been prepared as Unicharm Australasia's (UCA) Modern Slavery Statement (MSS). Unicharm's MSS is embedded with our corporate philosophy of "NOLA & DOLA."<sup>\*</sup>

Here, we will take a closer look at how we are working to achieve NOLA & DOLA through our business. This year we will outline the progress of our initiatives for the Modern Slavery Act (MSA) key topics and, at the same time, strive to further improve our reporting from the view-point of ESG information disclosure.

Furthermore, as a division of the Unicharm Corporation, we refer to the UN Global Compact, ISO26000 and GRI Guidelines via the Unicharm Sustainability Report 2020.

We will continue to accommodate the requests of our stakeholders to the greatest extent possible. Therefore, we ask that you go through the Unicharm "Integrated Report 2020" and provide any frank opinions and comments you may have.

## NOLA & DOLA

**NOLA =** To contribute to the customers' health through removing burdens/stress on their body = functional contribution through products

**DOLA =** To contribute to the customers' health through removing burdens/stress on their mind = enrich the experience through value

### Our concept of NOLA & DOLA:

**"Necessity of Life with Activities & Dreams of Life with Activities"** contains our hope that "from newborns to the elderly, Unicharm aims to equip people with products that provide physical and psychological support through gentle care so that they may be free of their burdens to fulfill their dreams."

<sup>\*</sup> Unicharm's vision of "NOLA & DOLA" "Necessity of Life with Activities & Dreams of Life with Activities."

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## INTRODUCTION

### Our Basic Approach and Strategy

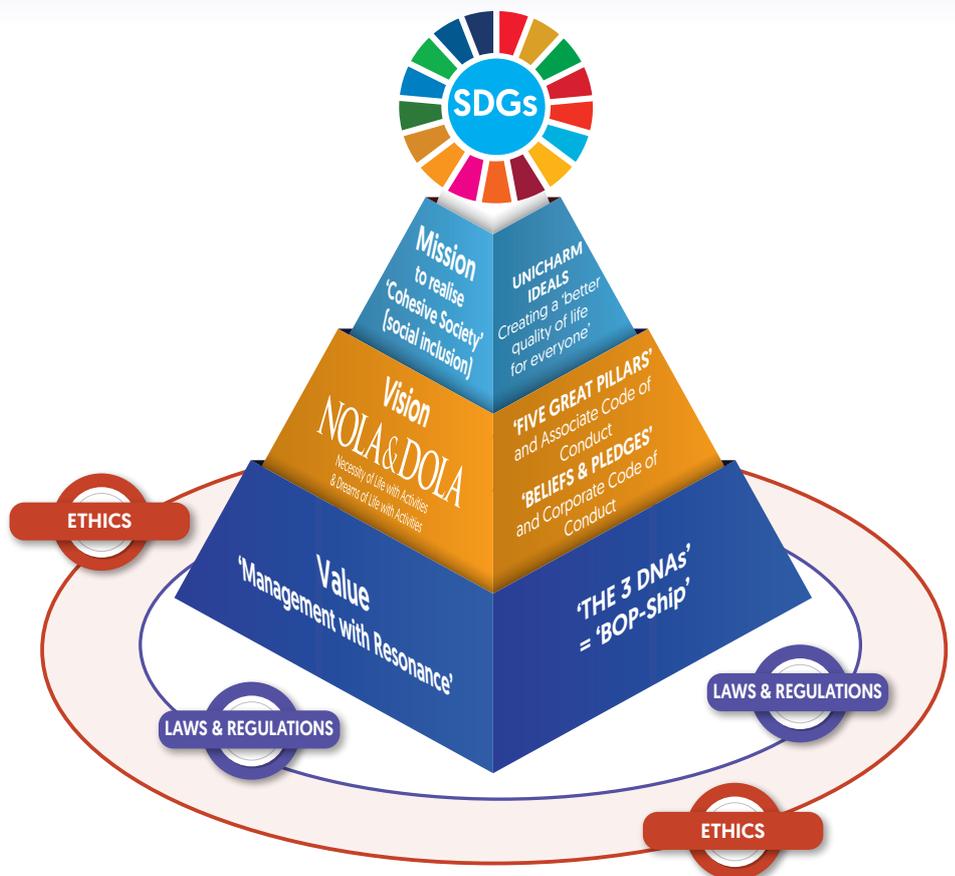
Since the founding of Unicharm, we have always believed in respecting human rights, as seen in the prominent mention of respect for human rights and a mutually respectful human perspective in the Unicharm Group Charter of Action and our Human Resource Philosophy. Various human rights issues exist throughout the world and because special attention must be paid to protecting human rights in global business based on international human rights standards, we uphold the Universal Declaration of Human Rights adopted in 1948 by the United Nations General Assembly. In 2017 we formulated the Unicharm Group Policy on Human Rights and demonstrate our continued efforts to fulfill our responsibility to respect human rights in all of our activities. Furthermore, we distribute our human rights policy to all Group employees as part of the Unicharm Group Charter of Action.

We will not tolerate child labour and forced or compulsory labour and we will never discriminate against people based on nationality, race, religion, gender, sexual prejudice, age, family background, disability, or any other factor. We will guarantee freedom of association and freedom of collective bargaining and we will confirm the reduction of excessive work hours and uphold the right to minimum wages.



Unicharm Australasia, formerly known as Australian Pacific Paper Products, has been a leader within the Australasian market over the last 30-plus years providing high-quality products across the disposable hygiene market.

We operate our head office out of Mentone, Victoria with distribution centres across Australia and New Zealand bringing Unicharm's 60 years of global experience and technology.



Unicharm's Corporate Philosophy System

## LETTER FROM CEO – UNICHARM AUSTRALASIA

**“ The Modern Slavery Act (MSA) is more than a mandate that requires companies to identify and address their modern slavery risks, and maintain responsible and transparent supply chains, it represents a responsibility to ensure the quality of life of people throughout the world represents something to be proud of.**

The Unicharm Corporation was founded on the belief that every person has the chance to live and fulfill their dreams and be free from discomfort and this belief is held strongly by everyone at Unicharm in everything that we do. Unicharm Australasia is a proud subsidiary of the Unicharm Corporation, who manufactures and distributes high-quality personal care and hygiene products throughout the world. The support and dedication from the entire Unicharm group of companies to review and combat modern slavery in all parts of our supply chain shows our commitment to our mission and values and genuine care for people everywhere.

It is often said that we have the highest standard of living ever experienced but we must confront the reality that this is not the case for everyone. Data collated by the International Labour Organization in 2016 reveals that over 40.3 million people are forced or deceived into modern slavery and women account for 71% of the people impacted. Modern slavery refers to the criminal acts of human trafficking, forced labour, bonded labour, and slavery. Officers of all companies have a duty of care to identify and address modern slavery within global supply chains.

Every time we manufacture, supply, or purchase a product we must ask ourselves who was involved and how were they impacted by the making and supply of this product and would these conditions and treatment be acceptable for my mother, father, sister, or brother? As CEO of Unicharm Australasia I live by Unicharm’s strong beliefs and values of treating everyone with respect, being truthful, and ensuring everyone’s voice is heard and listened to. It is with these values and approach that we are assessing modern slavery risks throughout our entire supply chain and providing the education and framework to our teams and suppliers to be aware of potential risks and how to address them.

**By educating and having a common goal to eliminate modern slavery across our entire organisation and supply chain, I know we can contribute to improving the lives of everyone involved in our value chain creation.**

”

This statement was approved by the board of Unicharm Australasia on the 23 June 2021.

*Bridget Spark*

**Bridget Spark**  
CEO



## OVERVIEW OF UNICHARM GROUP

### UcA Profile

<b>Corporate Name</b>	Unicharm Australasia Pty Ltd.
<b>Established</b>	2008
<b>Head Office</b>	1 Hargrave Place, Mentone, Victoria, Australia, 3194
<b>Number of Employees</b>	52
<b>Business Lines</b>	Baby Care, Health Care, Partner Animal (Pet) Care
<b>URL</b>	<a href="http://www.unicharm.com.au">www.unicharm.com.au</a>

### Parent Company Profile

<b>Corporate Name</b>	Unicharm Corporation
<b>Date of Establishment</b>	February 10, 1961
<b>Capital</b>	15,993 million yen [as of December 31, 2020]
<b>Head Office</b>	Sumitomo Fudosan Mita Twin Bldg, West Wing 3-5-27 Mita, Minato-ku, Tokyo, Japan
<b>Registered Company Office</b>	182 Shimobun, Kinsei-cho, Shikokuchuo-City, Ehime, Japan
<b>Number of Employees</b>	16,304 [on a consolidated basis as of December 2019]
<b>Listed Exchange</b>	First Section of the Tokyo Stock Exchange
<b>Business Lines</b>	Manufacture and Sales of: Baby and Child Care products Feminine Care products Health Care products Clean and Fresh products Partner Animal (Pet) Care products
<b>URL</b>	<a href="http://www.unicharm.co.jp">www.unicharm.co.jp</a> <a href="http://www.unicharm.co.jp/english">www.unicharm.co.jp/english</a>

### Primary Consolidated Subsidiaries and Affiliates

<b>Japan</b>	Unicharm Products Co., Ltd. Unicharm Kokko Nonwoven Co., Ltd. Cosmotec Corporation Unicharm Mölnlycke K.K.
<b>Outside Japan</b>	United Charm Co., Ltd. (Taiwan) Uni-Charm (Thailand) Co., Ltd. LG Unicharm Co., Ltd. (Korea) PT Uni-Charm Indonesia Tbk (Indonesia) Uni.Charm Mölnlycke B.V. (Netherlands) Unicharm Consumer Products (China) Co., Ltd. Unicharm Consumer Products (Tianjin) Co., Ltd. Unicharm Gulf Hygienic Industries Ltd. (Saudi Arabia) Unicharm India Private Ltd. (India) <b>Unicharm Australasia Pty Ltd. (Australia)</b> Diana Unicharm Joint Stock Company (Vietnam) The Hartz Mountain Corporation (United States)
<b>Other</b>	44 companies [as of December 31, 2020]

## OUR ORGANISATION, STRUCTURE & SUPPLY CHAIN

### UcA's Reporting Structure



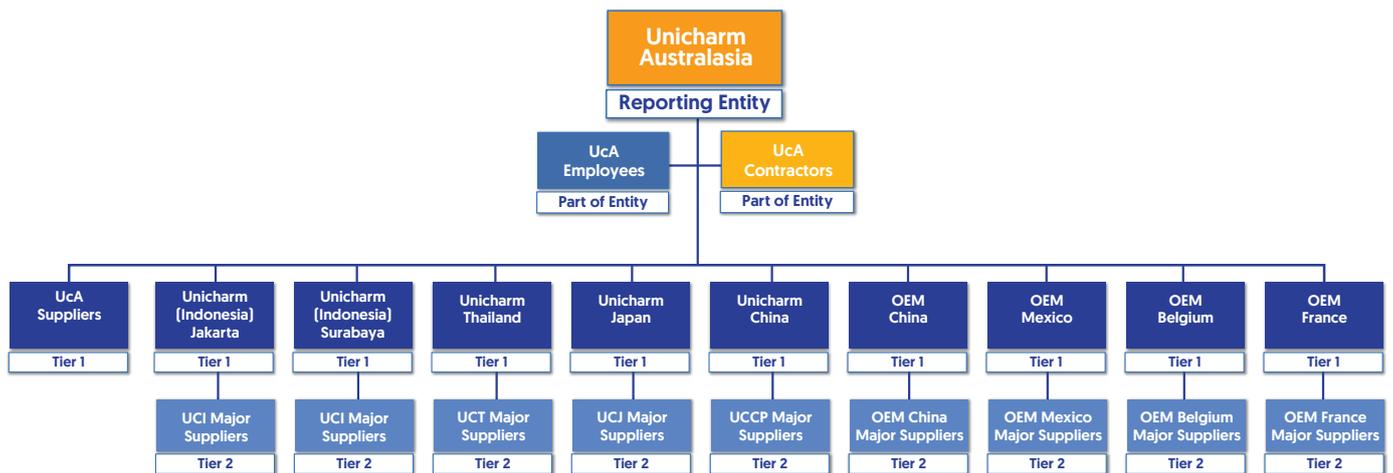
**Head of UcA ESG Management**

**Matthew Chester**

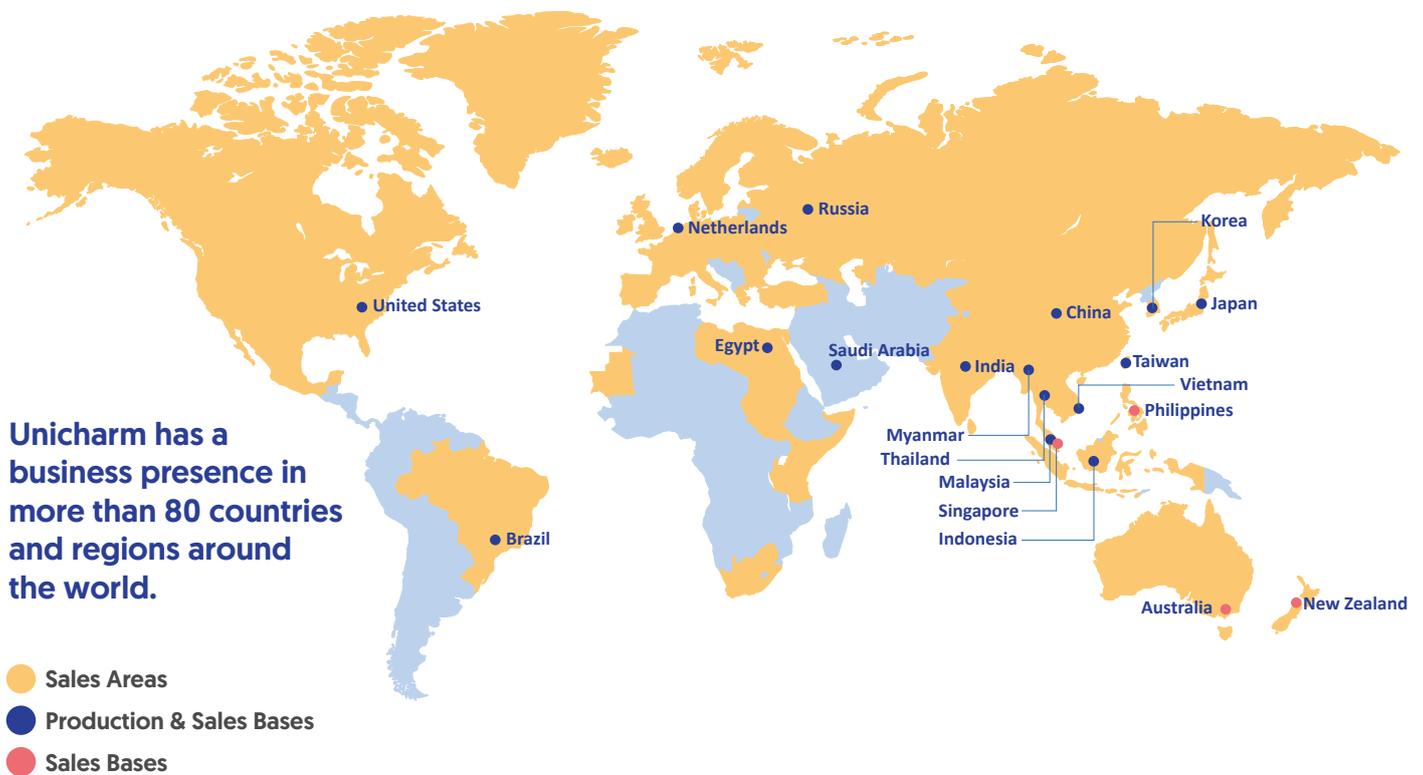
OPERATIONS MANAGER  
Quality | Compliance | Logistics | Sustainability

### UcA's Organisation

Unicharm Australasia brings global technology across all categories for the comfort and satisfaction of Australian and New Zealand customers. We use vast consumer and market experience to design and tailor products specifically for our region, not only to the highest quality standards but also factoring in the highest standards possible for ethically sourced production and sustainable operations.



## OUR ORGANISATION, STRUCTURE & SUPPLY CHAIN



## Our Attitude toward Social Contribution and their Structures

### Our basic approach and strategy

Unicharm believes that its business activities have a highly positive impact on society. We feel a strong sense of pride and joy in providing comfort, support and pleasure to people in Asia and other parts of the world. Through our involvement in a variety of social contribution activities directly related to our business while expanding products and services suited to each country and region's characteristics, we are working to become a company that makes contributions to societies through the creation of employment and one that is welcomed and trusted by people in these societies.



## OUR ORGANISATION, STRUCTURE & SUPPLY CHAIN

### Management Structure

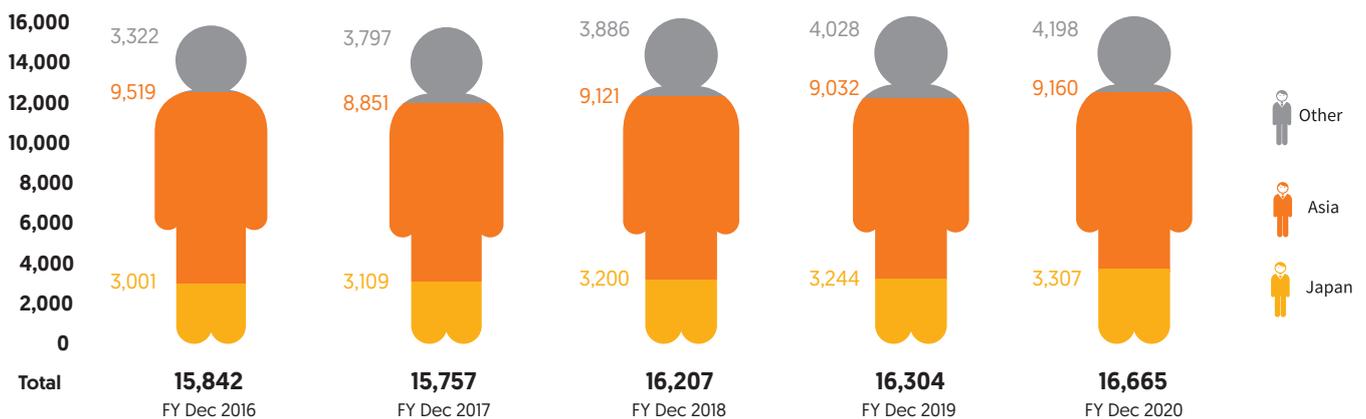
Unicharm implements procurement activities with a focus on crisis management in addition to communication in supply chains throughout the world in response to dramatic changes in awareness and regulations relating to human rights and the environment. In addition, Unicharm conducts a supplier risk assessment when starting new business transactions overseas to determine in advance whether a potential supplier is an appropriate business partner.

While regularly monitoring the labour environment after business transactions are commenced, we are ready to establish a sound understanding and dissemination of Unicharm's stance and approach toward procurement, including compliance with laws and social imperatives and due consideration to human rights and labour, and thus call for the cooperation of our partners in environmental and ethical areas.

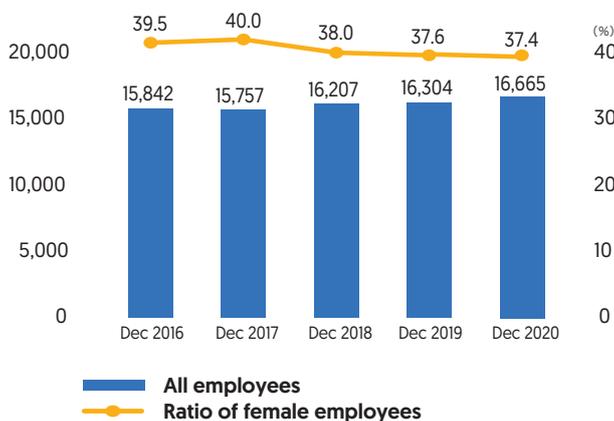
### Implementation of Human Rights and Labour Monitoring

The Unicharm Group regularly conducts monitoring of suppliers regarding ESG using the Sustainable Procurement Guidelines for the purpose of identifying risk. Improvement activities are conducted together with suppliers if any risks are identified.

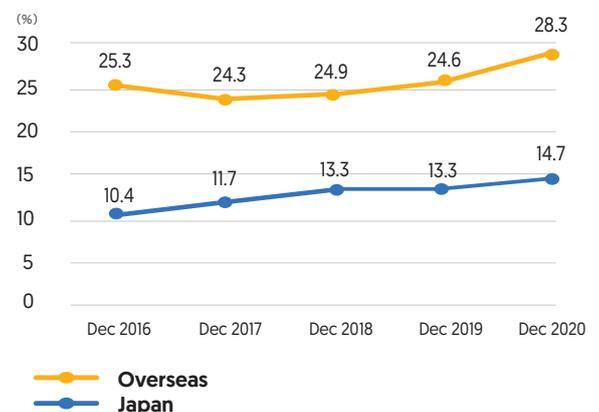
### Number of Employees by Geographic Area



### Total Unicharm Group Employees / Ratio of Female Employees in Unicharm



### Ratio of Female Managers



## WHAT IS MODERN SLAVERY?

### Risks of Modern Slavery Practices



TYPE OF EXPLOITATION	DEFINITION <i>[Each of these types of modern slavery involve coercion, threats or deception.]</i>
<b>Trafficking of persons</b>	Describes the recruitment, harbouring and movement of a person for exploitation through modern slavery
<b>Slavery</b>	Describes situations where the offender exercises powers of ownership over the victim, including the power to make a person an object of purchase and use their labour in an unrestricted way
<b>Servitude</b>	Describes situations where the victim’s personal freedom is significantly restricted and they are not free to stop working or leave their place of work
<b>Forced labour</b>	Describes situations where the victim is either not free to stop working or not free to leave their place of work
<b>Forced marriage</b>	<p>Describes situations where coercion, threats or deception are used to make a victim marry or where the victim does not understand or is incapable of understanding the nature and effect of the marriage ceremony</p> <p><i>*You only need to report on forced marriage in situations where your <u>entity’s activities</u> or the <u>activities of entities in your supply chain</u> may cause or contribute to forced marriage.</i></p>
<b>The worst forms of child labour</b>	<p>Describes situations where children are:</p> <ul style="list-style-type: none"> <li>• Exploited through slavery or similar practices, including for sexual exploitation</li> </ul> <p>or</p> <ul style="list-style-type: none"> <li>• Engaged in hazardous work which may harm their health, safety or morals</li> </ul> <p>or</p> <ul style="list-style-type: none"> <li>• Used to produce traffic drugs</li> </ul> <p><i>*The worst forms of child labour can occur in a variety of contexts and industries. This may include orphanage trafficking and slavery in residential care institutions, as well as child labour in factories and manufacturing sites, and in mining and agriculture.</i></p>
<b>Deceptive recruiting for labour or services</b>	Describes situations where the victim is deceived about whether they will be exploited through a type of modern slavery

Reference: <https://www.homeaffairs.gov.au/criminal-justice/files/modern-slavery-reporting-entities.pdf> Pages 76 & 77

## OUR GOVERNANCE STRUCTURE, POLICIES & STRATEGY FOR MODERN SLAVERY

Unicharm Australasia’s team is at the core of our business where customers, team members, suppliers and every member of our global supply chain are dedicated to sincerely conducting our business activities. All members hold the key to bettering tomorrow by working globally towards upholding human rights in our local communities through education to create trust and transparency.

### UcA Current Policies

	POLICY		POLICY
<b>Recruitment</b>	Recruitment Induction	<b>Health and Wellbeing</b>	Healthy Days Employee Assistance Program Wellness Room COVID-19
<b>Leave</b>	Annual Leave Personal Leave Compassionate Leave Parental Leave Long Service Leave	<b>Use of IT</b>	Information Security Electronic Communications Employee Use of Company Computers
<b>General Employment</b>	Remuneration Drugs and Alcohol Dress Code Motor Vehicle Flexible Working Working from Home Service Awards Smoke Free Access Leaving the Company Whistle-blower	<b>Performance Standards</b>	Dealing with Suppliers and Customers Grievance Counseling and Discipline Harassment, Discrimination and Bullying Performance Management
		<b>Training and Development</b>	Professional Development
		<b>WHS</b>	Work Health and Safety Management System

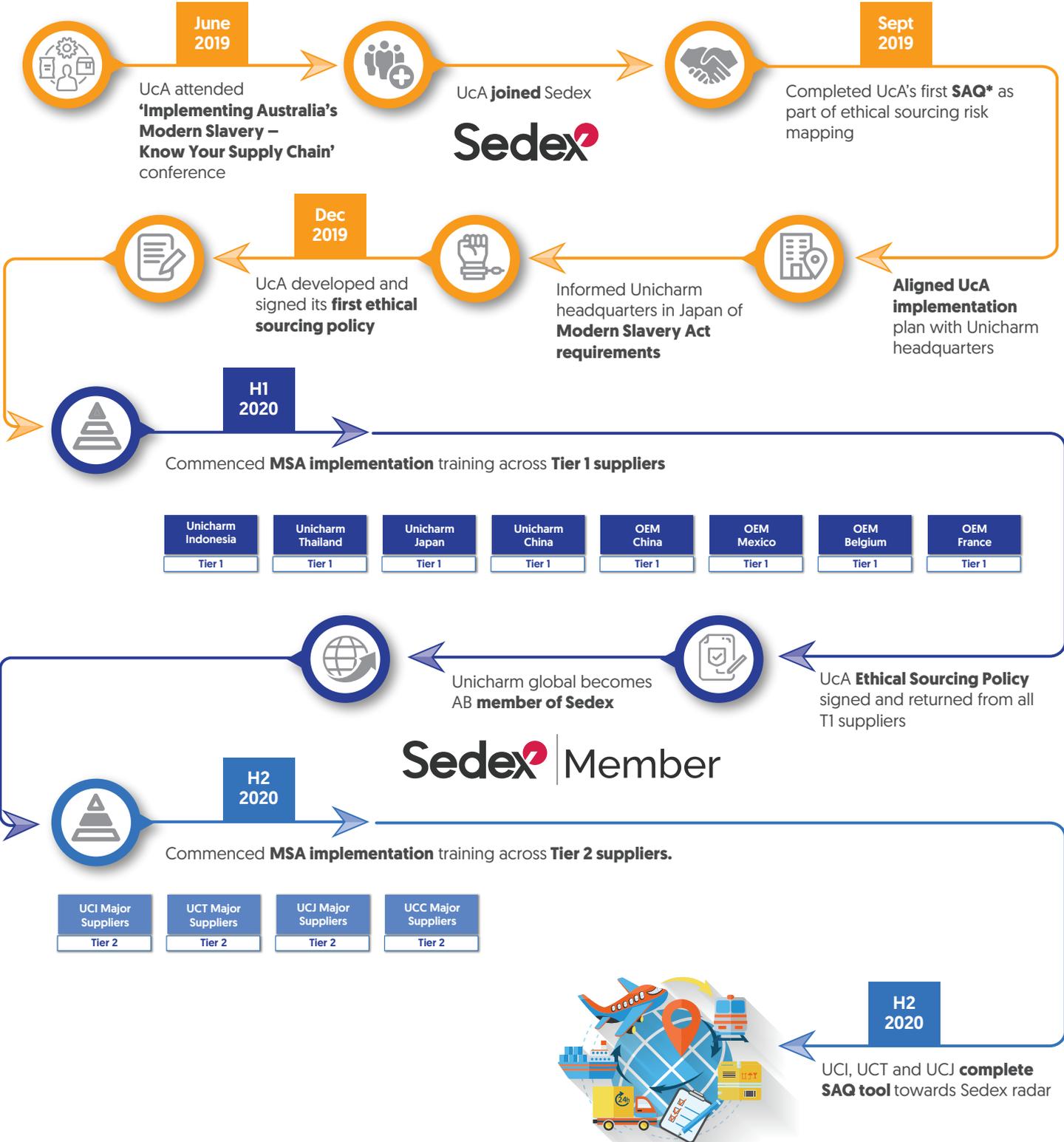
### UcA Potential Policies

- Consumer communication principles
- Company group security: objectives, operational and organisational requirements [internal document]
- Responsible sourcing guidelines
- Supplier code
- Commitment on water stewardship
- Global sourcing principles
- Data security policy

# OUR ACTIONS

## UcA's Key Actions

Employee relations practices remain at the heart of the UcA business with compliance and employee surveys completed annually to ensure our team defines our culture and ethical standards across the entire business.



\* SAQ explained as Self-Assessment Questionnaire

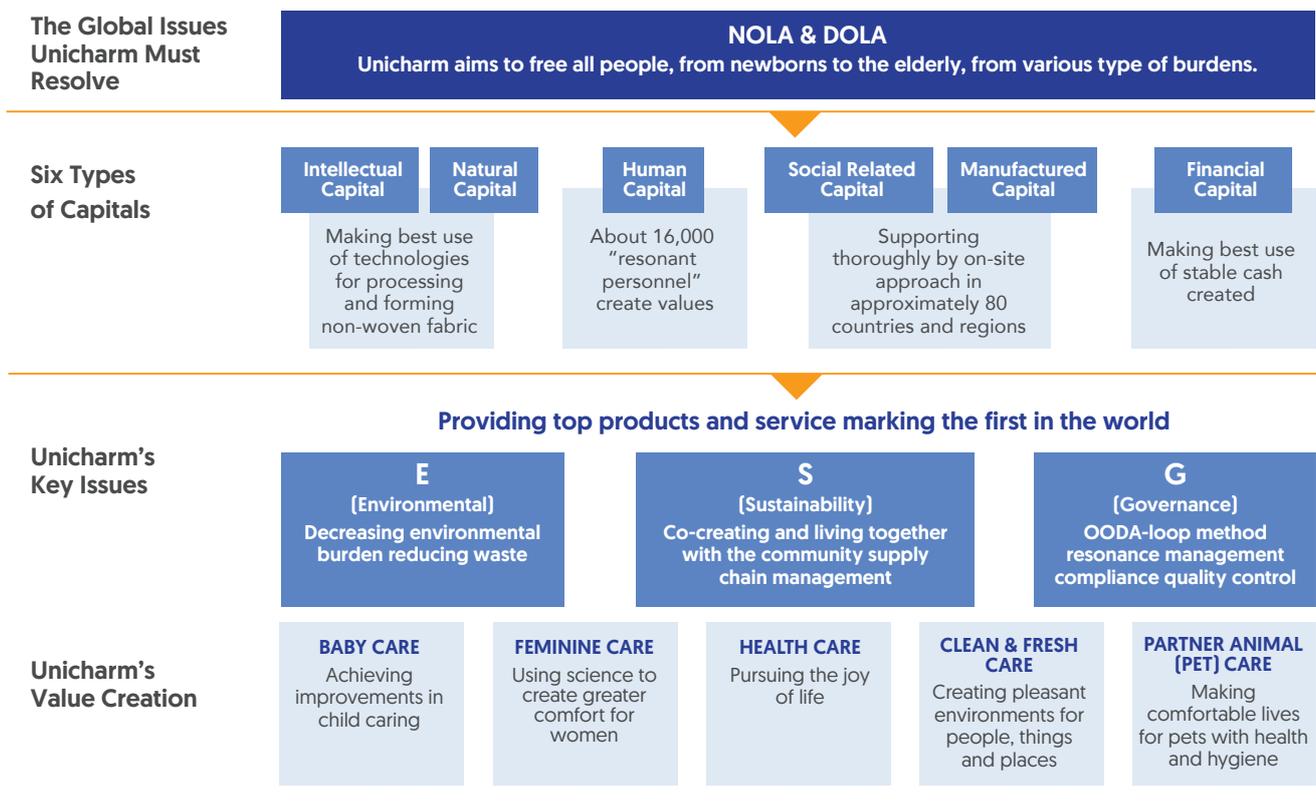
## OUR APPROACH TO HUMAN RIGHTS, MODERN SLAVERY & HUMAN TRAFFICKING

Unicharm Australasia recognises our role within the overall Unicharm Group’s responsibility to understand the potential for employee exploitation and the commitment to support affected team members to resolve and eliminate modern slavery.

2020 has seen an approach to understand every element of our supply chain and complete Tier 1 training clearly communicating the following:

- Have suppliers understand the content and purpose of the Modern Slavery Act that has been enacted in Australia, and make it the basis for future collaboration
- Have suppliers understand and consent to Unicharm’s Ethical Sourcing policy
- Confirm if suppliers have completed, or have a plan to conduct, the ethical audits or other accreditations
- Continue building a collaborative relationship between Unicharm/UcA and suppliers to continue understanding human rights issues

### Unicharm’s Value Creation Model



The world Unicharm aims to reach (our reason for being): realising a cohesive society



## OUR APPROACH TO HUMAN RIGHTS, MODERN SLAVERY & HUMAN TRAFFICKING

### Cohesive Society Life Vision 2030 for a Diverse, Inclusive and Sustainable World

In order to realise the world we envision, Unicharm upholds the following three commitments based on our corporate principle of fair and transparent management:

#### SAFEGUARDING THE WELL-BEING OF INDIVIDUALS

##### Our Goal

Our aim is to provide products and services that contribute to the realisation of a society where all people can have a sense of individuality and enjoy their daily lives.

##### Key Initiatives

- Extension of healthy life expectancy and improvement of QOL
- Support for a society where gender and sexual orientation do not restrict people's activities
- Coexistence with partner animals (pets)
- Improvement of childcare
- Improvement of public hygiene

SAFEGUARDING THE WELL-BEING OF SOCIETY

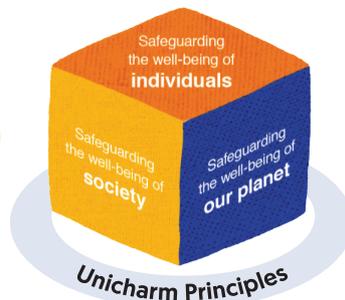
##### Our Goal

Our aim is to provide products and services that not only improve the safety, security and satisfaction of our customers, but also contribute to solving social issues and promoting sustainability.

##### Key Initiatives

- Innovations to achieve 'NOLA & DOLA'
- Practicing sustainable lifestyles
- Construction of value chains that take account of sustainability
- Improvement of customer satisfaction
- Provision of safe, reliable products

#### Realising a Cohesive Society (Creating a Diverse, Inclusive & Sustainable World)



##### Our Goal

Our aim is to provide products and services that are sanitary and convenient, as well as contribute to activities that improve our planet's environment.

##### Key Initiatives

- Development of eco-friendly products.
- Addressing climate change
- Expanding our line of recycled models.
- Promotion of product recycling
- Reduction of the amount of plastic materials used

SAFEGUARDING THE WELL-BEING OF OUR PLANET

##### Our Goal

Our aim is to pursue fairness and transparency in order to establish and retain stakeholder trust.

##### Key Initiatives

- Management practices that take sustainability into account
- Practice of appropriate corporate governance
- Promotion of diversity management
- Fostering the development of competent human resources
- Construction of healthier workplaces and workplace safety systems

#### UNICHARM PRINCIPLES

### Community Based Social Contribution Activities (Overseas)

- [Vietnam] Maternal & Child Health Handbook promotion activities
- [Vietnam] Provision of disposable diapers to vaccination centers in Vietnam
- [Thailand] Disability support project
- [India] Support for women affected by major cyclone
- [India] Educational activities for disposable diaper use
- [Indonesia] Educational activities for river cleanups and proper waste disposal
- [Indonesia] Visit to orphanages
- [Indonesia] Excretion care seminar for nursing care trainees
- [Malaysia] Donations for social welfare groups through a purchasing campaign
- [Taiwan-Greater China] Sponsored and senior stage show
- [Taiwan-Greater China] Sponsored the Infant and Children Support Bazaar
- [China] Visited welfare facilities
- [China] Exhibited at the "Children Baby Maternity EXPO China"
- [Korea] Carried out the "SHARED PAD Campaign"
- [Korea] Campaign to support low birth weight babies
- [USA] Exhibited at "Global Pet Expo 2019"

# OUR APPROACH TO HUMAN RIGHTS, MODERN SLAVERY & HUMAN TRAFFICKING

## Unicharm Group Mid-to Long-Term ESG Objectives Contributing to SDGs



### Key initiatives

Key initiatives	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17
<b>Safeguarding the well-being of individuals</b>																	
Extension of healthy life expectancy and improvement of QOL			●	●					●		●	●	●		●		
Support for a society where gender and sexual orientation do not restrict people's activities	●		●	●	●				●		●	●	●		●		
Coexistence with partner animals (pets)			●	●					●		●	●	●	●	●		●
Improvement of childcare			●	●	●				●		●	●	●		●		
Improvement of public hygiene			●	●		●			●		●	●	●		●		
<b>Safeguarding the well-being of society</b>																	
Innovations to achieve "NOLA & DOLA"	●		●						●				●	●	●		
Practicing sustainable lifestyles				●		●	●	●				●	●	●	●		
Construction of value chains that take account of sustainability	●			●		●	●	●	●	●	●	●	●	●	●		
Improvement of customer satisfaction			●	●								●					
Provision of safe, reliable products			●						●			●					
<b>Safeguarding the well-being of our planet</b>																	
Development of eco-friendly products						●	●		●			●	●	●	●		
Addressing climate change						●	●		●			●	●	●	●		
Expanding our line of recycled models						●	●		●			●	●	●	●		●
Promotion of product recycling						●	●		●			●	●	●	●		
Reduction of the amount of plastic materials used							●		●			●	●	●	●		
<b>Unicharm Principles</b>																	
Management practices that take sustainability into account	●		●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Practice of appropriate corporate governance									●			●					●
Promotion of diversity management	●			●	●				●		●						
Fostering the development of competent human resources	●		●	●	●				●		●						
Construction of healthier workplaces and workplace safety systems			●	●	●				●		●						

## The 12 Fundamental Principles of our Responsible Sourcing



**1** LAWFUL BUSINESS



**2** TERMS OF EMPLOYMENT



**3** EQUAL TREATMENT WITH RESPECT & DIGNITY



**4** VOLUNTARY WORK



**5** APPROPRIATE AGE



**6** FAIR WAGES



**7** WORKING HOURS



**8** FREEDOM OF ASSOCIATION



**9** HEALTH & SAFETY



**10** FAIR PROCEDURES & REMEDIES



**11** LAND RIGHTS



**12** SUSTAINABILITY & ENVIRONMENT

## RISK MANAGEMENT

### Our Risk Management

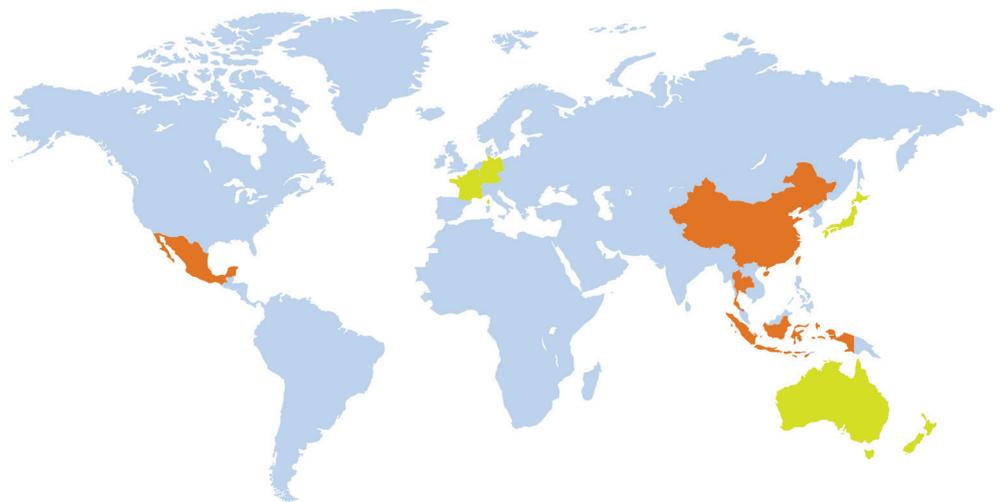
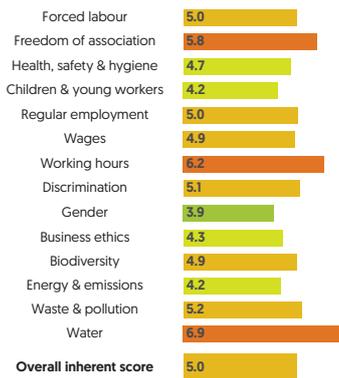
Within the reporting period Unicharm Australasia commenced our global communication to educate our total supply chain towards understanding potential risk areas and Uca's clear expectations in regards to Human Rights.



### Potential Human Rights Risks across Unicharm Australasia's Supply Chain regions

Reference scale for meaning

Labour Standards	Health & Safety	Business Ethics	Environment
5.0	4.7	5.3	5.3



Source: Sedex

### Case Study

#### Managing Risks in Tier 1 Production Facilities

Within the reporting period Unicharm Australasia completed training across 80% of Tier 1 Suppliers supporting the completion of Self-Assessment Questionnaires to understand their potential risk areas against existing policies and procedures.

Country	Overall Inherent risk score	Overall inherent risk category	Forced Labour risk score	Freedom of association risk score	Health & safety risk score (average)	Children & young workers risk score	Wages risk score	Working hours risk score	Discrimination risk score	Gender risk score	Regular employment risk score	Labour standards risk score (averaged)	Business ethics risk score	Biodiversity risk score	Energy & emissions risk score	Waste & pollution risk score	Water risk score	Environment risk score (average)
Australia	4.3	Medium Risk	4.1	5.6	4.5	3.6	3.8	4.1	3.6	3.3	4.4	4.1	2.9	4.6	3.9	4.8	7.0	5.1
Belgium	4.3	Medium Risk	3.8	4.6	3.9	3.5	3.8	5.1	4.3	3.2	4.3	4.1	3.4	4.4	3.9	4.1	8.2	5.1
China	6.2	High Risk	6.4	7.6	4.6	5.9	6.4	9.1	7.4	4.2	6.1	6.6	5.2	6.2	5.2	6.2	6.7	6.1
France	4.1	Medium Risk	4.5	4.6	4.0	2.8	3.8	4.1	4.7	3.2	4.2	4.0	3.4	NA	NA	4.1	6.5	4.6
Germany	4.0	Low Risk	4.0	3.6	6.8	3.3	3.8	4.1	4.2	3.4	4.1	3.8	2.9	NA	NA	4.2	6.5	4.7
Indonesia	6.1	High Risk	5.8	7.6	5.7	5.2	5.8	8.2	6.9	5.0	6.3	6.3	5.6	5.6	4.7	6.8	6.4	5.9
Japan	4.4	Medium Risk	3.8	4.6	4.3	3.7	4.8	5.1	3.8	4.1	4.1	4.3	3.4	4.5	3.9	4.9	6.0	4.8
Mexico	5.9	Medium Risk	5.8	6.6	5.8	4.9	6.8	8.1	5.3	5.0	5.3	5.9	6.5	4.8	4.2	5.4	8.2	5.6
Thailand	5.9	Medium Risk	6.8	7.6	5.1	4.6	4.8	8.1	5.6	4.1	6.3	6.0	6.1	5.6	4.8	6.2	7.3	6.0

Source: Sedex

## RISK MANAGEMENT

### Our Basic Approach and Strategy

Unicharm pledges to continuously improve corporate value through global business activities and to sincerely conduct business activities in order to gain the trust of all stakeholders including customers, shareholders, business partners and local communities. In order to achieve this, Unicharm has established the Unicharm Ideals, the Five Great Pillars and Associate Principles of Action, the Beliefs and Pledges and Corporate Principles of Action, and the Unicharm Group Charter of Action.

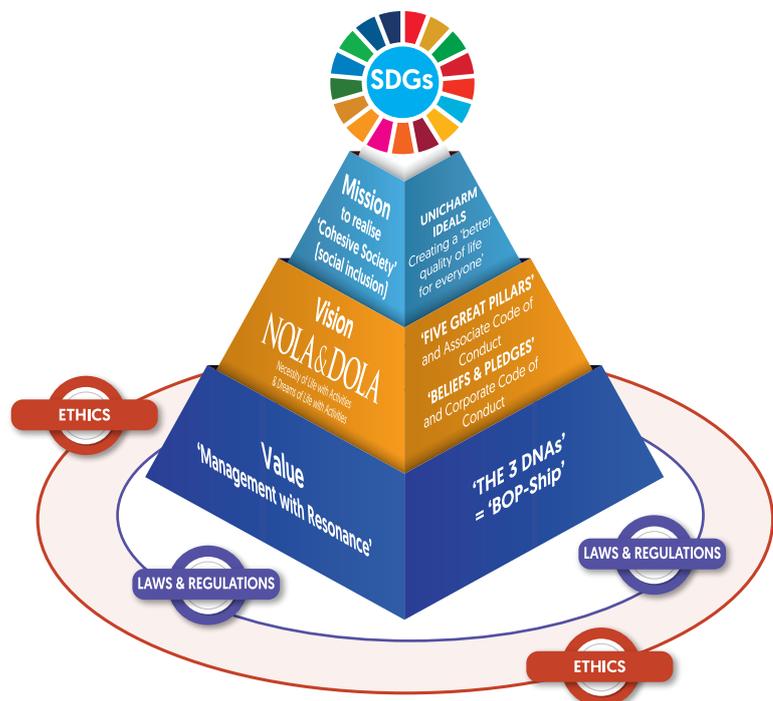
Gaining an appropriate understanding of the various risks that could have an effect to the realisation of these objectives, and preventing and minimising the impact of such risks when they occur, are positioned as important management issues. Unicharm has established a risk management system for the entire group that is implemented while continuously reviewing and improving ESG risk management.

In addition to overseeing the code of conduct and code of ethics, the Board of Directors also analyses and evaluates major ESG risks that are reported from each unit leader in order to deliberate and decide on improvement measures, while members on the Audit and Supervisory Committee fulfill their roles by implementing various audits during their statutory term of office.

In addition, the ESG Committee learns about the importance of crisis management based on the theme of risk management. The main items that could become a business risk have been defined as follows and are deliberated by the ESG Committee.

#### Major Risks in Business

1. Risks related to the sales environment in conditions of intense competition
2. Risks related to the population structure
3. Overseas business risk
4. Raw materials price fluctuation risks
5. Risks related to environmental problems
6. Risks related to climate change
7. Risks related to the reliability of products
8. Risks relating to legal compliance violations
9. Risks related to intellectual property including patents and trademarks
10. Risks related to disasters and accidents
11. Risks related to acquisition, partnership, business consolidation, etc
12. Information leakage risks



For the management of these risks, Unicharm uses the ISO framework that also incorporates quality and environmental risks as important business risks as a manufacturer. In addition, individual management is conducted for risks including business continuity at the time of disasters.

#### Primary Reference Frameworks

- COSO • ISO9001 • ISO14001 • ISO10002 • ISO13485 • ISO14971

## RISK MANAGEMENT

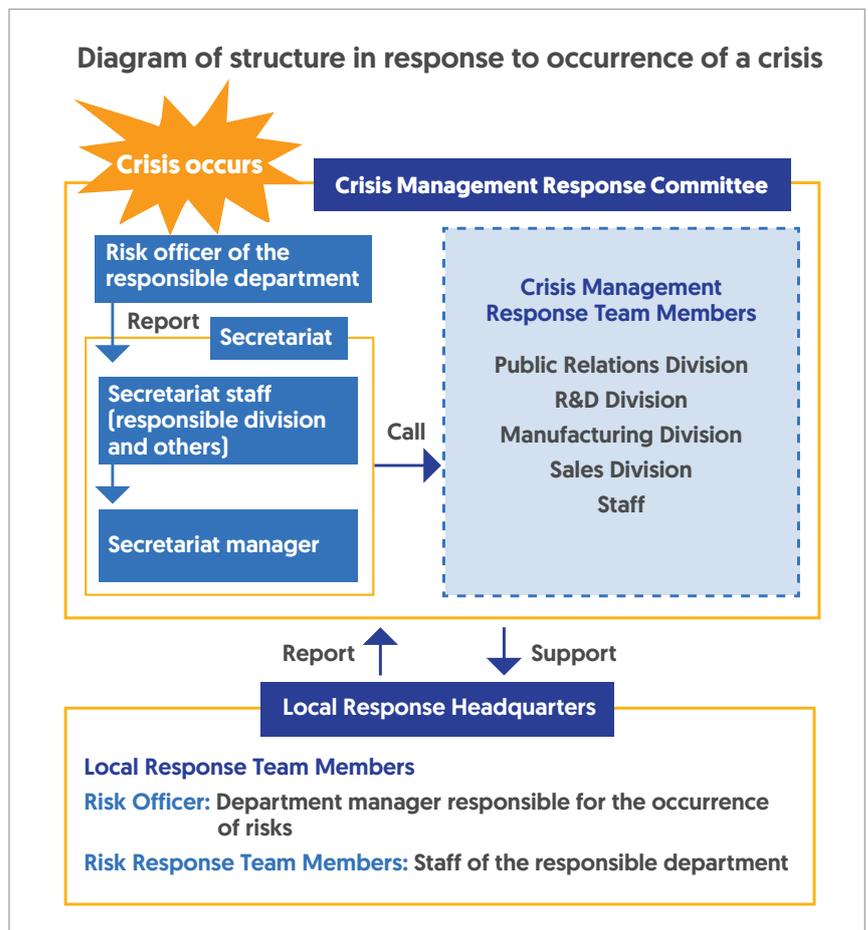
### Response to the Occurrence of ESG Risks

If a major crisis occurs, a Crisis Management Response Committee will be established to endeavour to respond quickly and appropriately and achieve a prompt recovery based on the Crisis Communication Manual established as a regulation related to crisis management.

An emergency in which the above risks eventuate is considered a crisis and Unicharm positions the 12 items below as major crises. When such a crisis occurs, Unicharm fulfills its social responsibility by assessing the situation swiftly and accurately in accordance with the Crisis Communication Manual, working to prevent the expansion of damage and communicating appropriately with stakeholders. A handy manual has been distributed to every employee for the purpose of responding promptly when an ESG risk has emerged and a crisis has occurred. In addition, a structure has been established to respond to risks by the Crisis Management Response Committee in cooperation with internal related departments.

#### Major Crises

1. Quality
2. Environment
3. Representations
4. Occupational Safety
5. Human Rights
6. Supplier/Vendor Related
7. Top/Executives Related
8. Disaster
9. Information Accidents
10. Reputational Damage
11. Pandemics
12. Disputes/Political Changes



## DUE DILIGENCE

### Our MSA Implementation Training

Unicharm Australasia completed Modern Slavery Act [MSA] Implementation training across 100% of Tier 1 suppliers to provide an understanding of the content and purpose of the MSA that has been enacted in Australia, and make the basis for future collaboration.

All Tier 1 suppliers were supplied with Uca's Ethical Sourcing Policy, which was then confirmed, signed and returned to Uca by each factory's accountable member of management.

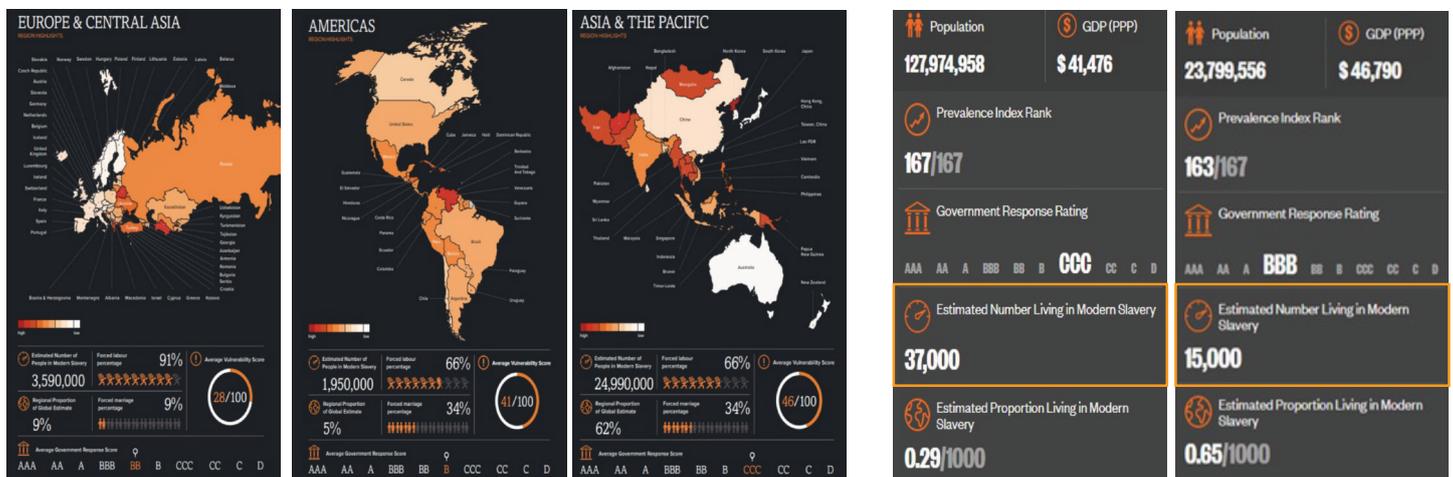
The highest priority of the training below was to continue building a collaborative relationship between Uca and all Suppliers by working together to improve our Human Rights understanding and move towards a positive and effective action plan. Our key 2020 intention was solely to raise awareness and encourage businesses to take action to eradicate any potential risks found.

### Due Diligence Training Completed

- ✓ Uca's organisation, structure and supply chain
- ✓ Background information
- ✓ What is the Modern Slavery Act in Australia?
- ✓ The purpose of the Modern Slavery Act in Australia
- ✓ Reporting requirements of MSA
- ✓ Scope of modern slavery
- ✓ Ethical sourcing policies
- ✓ Ethical audits and certification
- ✓ Risks for modern slavery – Sector and industry, product and services, geographic
- ✓ Global Slavery Index 2018 findings
- ✓ Entity risk
- ✓ Indicators of modern slavery
- ✓ How UCA and suppliers can work together
- ✓ How to respond to a case of modern slavery
- ✓ Uca's MSA direction 2021 and beyond

### GSI 2018 Regional Findings

Whilst we understand human rights risks are higher in certain regions, we also provided clear training that these risks are still prevalent in our (the reporting entities') region as well as our HQ's region (Japan).



Source: Global Slavery Index [2018] Dataset, Walk Free, available from: [www.globalslaveryindex.org](http://www.globalslaveryindex.org)

## CONSULTATION & MONITORING

### Responsible Sourcing Benchmarks



#### Responsibly Sourced

Where places of origin are assessed against our responsible sourcing requirements to understand compliance and action plans developed towards the implementation of equivalent standards

#### Traceable

Where products we buy are identified back to their places of origin such as raw material suppliers and plantations

### Ethical Auditing across our Supply Chain

#### BUSINESS ETHICS



UcA supports our supply chain to understand our policies across prohibiting bribery, corruption and fraud within the business, business integrity and business ethics standards and also how these policies are communicated and taught to employees/team members so that they understand the accountability within the company for business ethics.

#### HEALTH & SAFETY



UcA collaborates with our supply chain to understand the safety and welfare of team members. This covers facilities, procedures, guarding, training, systems and responsibilities to confirm our accountability for all members.

#### PROFILE



UcA completes both on-site visits and ethical audits across our supply chain including relevant certificates from each of our manufacturing sites. Audit outcomes are also reviewed with continuous improvement established in current practices.

#### ENVIRONMENT



UcA maintains a strong direction towards environmental standards with all factories achieving third-party certification such as ISO 14001. UcA also has clear environmental footprint reduction targets as well as closed-loop recycling partnerships.

#### LABOUR



UcA incorporates international principles, national laws and customer requirements in our workplace practices. Via the implementation of human resource policies and procedures we ensure safe, fair and humane working conditions across our supply chain.

## LOOKING AHEAD - NEXT STEPS

### Our Targets Beyond 2020

Introduce human rights into supply contracts

Train UcA employees on human rights

Continue to embed responsible sourcing in our supply chain

Introduce grievance mechanisms within UcA supply chain

Incorporate speak-up functions into code of conduct



Whistleblowing education across supply chain



Industry cooperation on supply chain



#### Compliance Assessment

- Country risk
- Legal and organisational frameworks

#### Impact/Risk Assessment

- Stakeholder engagement
- Community relations projects impact assessment

#### Outcomes

- Impact [low/medium/high]
- Risk [low/medium/high]
- Recommendations: Human Rights Management Plan



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**Unicharm Australasia Sustainability**

**Matthew Chester**

OPERATIONS MANAGER  
Quality | Compliance | Logistics | Sustainability