



Modern Slavery Statement

30 June 2025





Modern Slavery Statement 2024 - 2025

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Approved by

yourtown Board of Directors

Applies to

All **yourtown**

Governance

Modern Slavery Act 2018 (Commonwealth)

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Introduction

This is the Modern Slavery Statement of **yourtown** ACN 102 379 386 for the 2024-25 financial year. It has been prepared in accordance with Section 16 of the Modern Slavery Act 2018 (Commonwealth).

yourtown is a registered charity under Australian charities legislation and a public company limited by guarantee under the Corporations Act 2001. Our Mission is to enable young people, especially those who are marginalised and without voice, to improve their quality of life.

Our organisation and supply chains

Our structure and operations

The principal activity of **yourtown** during the financial year was the provision of charitable services, with a focus on the welfare of children, young people, and families. This is primarily enabled through the conduct of **yourtown** Art Unions.

yourtown has service centres across New South Wales, Queensland, South Australia, and Victoria. Our business centre is in Milton, Queensland.

At **yourtown**, we exist to help young people when they are at their most vulnerable and support them in identifying and creating the path they want for themselves. We believe in the unique strengths, tenacity, and self-determination of young people. Notable services and programs conducted during the reporting period included:

Virtual Services

- Kids Helpline responded to 136,424 direct contacts from children and young people nationally, with 4,775 safety interventions undertaken.
- Kids Helpline @ School had 127,460 participants, 66,129 from primary schools and 61,331 from high schools. Parent, teacher and community reach was 18,771.
- Parentline counsellors responded to 6,392 direct contacts from parents and carers.
- My Circle registered 3,122 new members which brought our online community to more than 23,500 young people, with 168,473 total sessions across the year.

Employment

Over the year 5,905 young people participated in employment initiatives through federal and state funded programs including Transition to Work, Skilling Queenslanders for Work, and Get Back in the Game. Many of these young people were long term unemployed or at high risk of becoming such. During the year 1,722 young people achieved an employment outcome and a further 736 achieved an education outcome.

Additionally, 126 young people at risk of long-term unemployment were employed in **yourtown's** social enterprises in New South Wales, Queensland, South Australia and Tasmania, with over 72% of those who exited, successfully transitioning into open employment and/or re-engaged with education.

Children and Families

More than 7,097 children, young people and families were engaged and/or supported through face-to-face child and family services including residential programs. Residential programs provide support for women and children escaping domestic and family violence and at-risk young parents and their children.

Increased connection with young people and the community

yourtown sought to ensure the voices and lived experience of young people were represented, this included:

- 13 policy submissions to governments
- Over 4,000 young people from around Australia participated in the Your Voice initiative. Young people told **yourtown** of the varied and complex issues young people face in all aspects of life and importantly heard their ideas and the impacts these could have. This will continue to shape advocacy into the future.

Business Transformation

The organisation continued its technology uplift deploying new contact centre solution (MCC) within virtual services, along with the deployment of enhanced cybersecurity initiatives to strengthen the cyber posture of the organisation. In addition, Microsoft Fabric was implemented as part of our broader data strategy to modernise and simplify the analytics infrastructure.

We further developed our service models to enhance collaboration with other providers including commencing a project to build three specialist Domestic Violence refuges in Port Pirie, South Australia.

Diversification in funding

yourtown Art Unions generated revenue towards our mission of \$78.5m (FY24: \$79.3m). There were continuing contributions by our corporate and community supporters with \$2.9m in donations in 2024-2025 (FY24: \$3.2m). Government grants and funding totalled \$26.6m (FY24: \$24.3m).

Structure

yourtown is governed by a Board of Directors who are responsible for the overall corporate governance of **yourtown** and the organisation's business strategy.

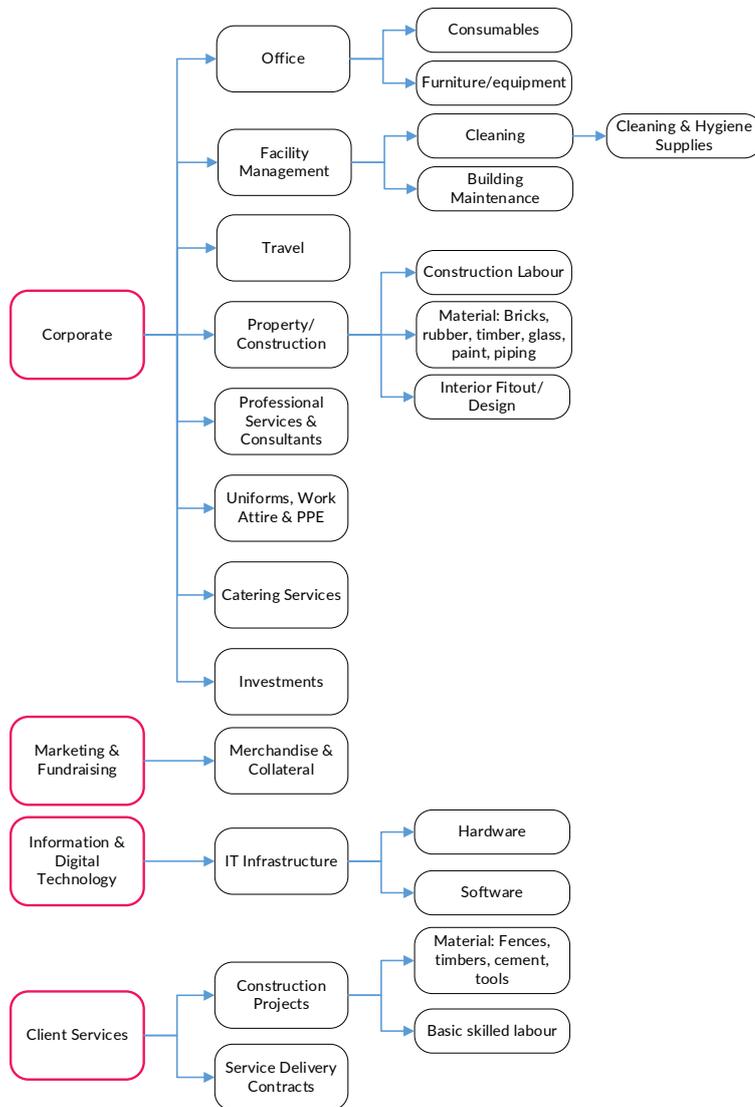
The CEO and an executive team are responsible for the day-to-day management of operations.

For further information about our operations over this reporting period, a copy of our annual report can be found on our website at yourtown.com.au.

Our supply chains

yourtown is committed to the reduction of modern slavery risk in our operations and supply chains. Forming part of our continuous improvement, **yourtown** will continue to engage on modern slavery risks with the Board and executive management.

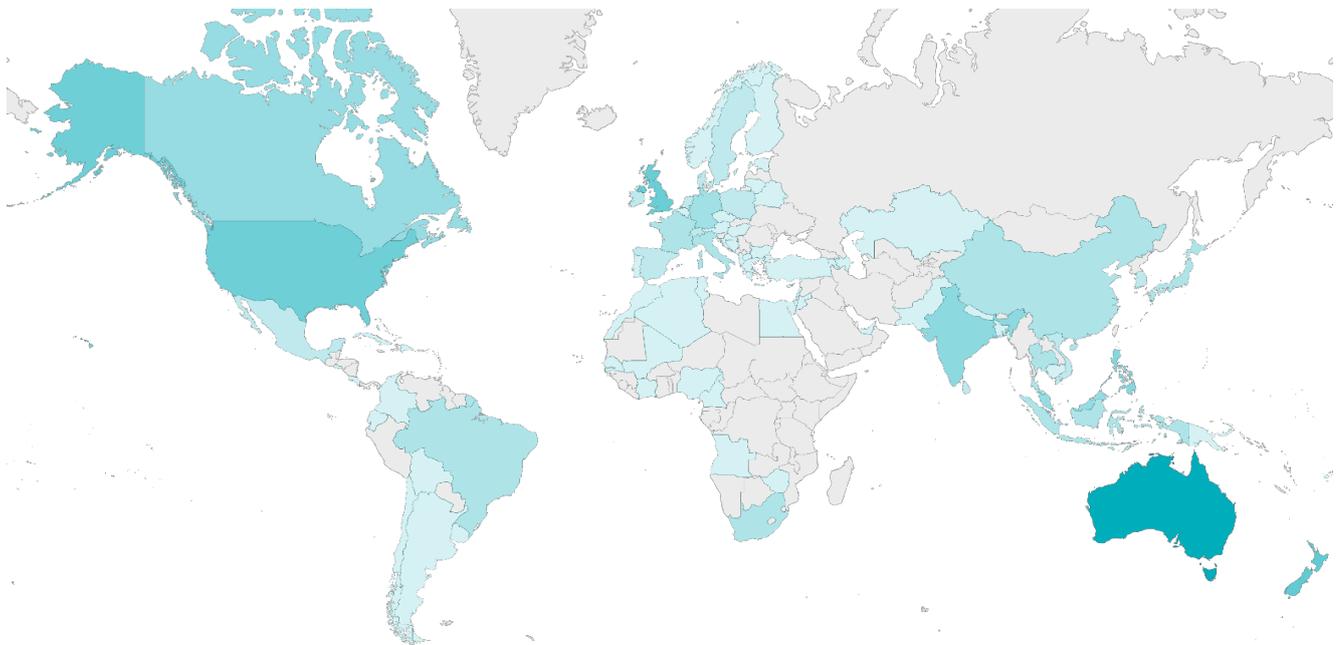
yourtown's supply chain and procurement is decentralised. All the business lines follow the organisation wide purchasing policy.



Our suppliers operate in the following sectors:

- Accommodation and Food Service Activities
- Administration and Support Services
- Agriculture, Forestry, and Fishing
- Arts, Entertainment and Recreation
- Construction
- Domestic work
- Education
- Electricity, Gas, Steam and Aircon supply
- Finance and Insurance
- Government administration, Defence and Social Security
- Health and Social Work
- Information and Communication
- Maintenance and Repair of motor vehicles
- Manufacturing
- Mining and Quarrying
- Personal services
- Professional and Scientific Services
- Real estate
- Retail
- Transportation and Storage
- Water supply, Sewerage and Waste Management
- Wholesale

Our suppliers operate in many locations across the world, and have not changed since FY2024



Identifying risks

It is very unlikely that there could be direct modern slavery practices within **yourtown** operations, considering **yourtown's** mission, the nature of human services delivery, our focus on Australian based works, and compliance with the Fair Work Act 2009. However, our supply chains do pose the risk of indirect modern slavery.

Our suppliers operate, produce, and source across several/ different sectors. Some of these sectors can be described as high-risk. High-risk sectors are those in which human trafficking activities are known to occur and were identified in the Global Estimates of Modern Slavery and child labour exploitation that were separately identified in Child Labour: Global Estimates 2020 Trends and the Road Forward (ILO and UNICEF, 2021).

yourtown utilised a third-party tool to capture the below information from a selection of suppliers. The below graphics show the high-risk sectors of operation, production, and sourcing for our suppliers. The following graphics describe how many suppliers are in the corresponding sectors based on the 165 vendors that now participate in assessments.

High-risk Sectors of Operation

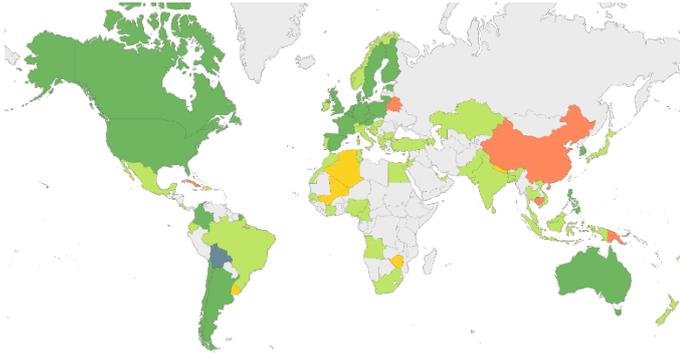
 Accommodation and Food Service Activities 4	 Agriculture, Forestry, and Fishing 5
 Building services contractor 7	 Cleaning 3
 Construction 15	 Domestic work 1
 Labour hire 3	 Maintenance and Repair of motor vehicles 5
 Manufacturing 10	 Personal services 1
 Retail 28	 Security services 5
 Transportation and Storage 9	 Wholesale 12

Production of goods and/or Services in High-risk Sectors

 Accommodation and Food Service Activities 11	 Agriculture, Forestries, and Fishing 6
 Building services contractor 14	 Cleaning 6
 Construction 17	 Domestic work 1
 Labour hire 8	 Maintenance and Repair of motor vehicles 5
 Manufacturing 13	 Mining and Quarrying 7
 Personal services 2	 Retail 27
 Security services 6	 Transportation and Storage 9
 Wholesale 16	

Sourcing goods in High-risk Sectors

 Accommodation and Food Service Activities 14	 Agriculture, Forestries, and Fishing 8
 Building services contractor 9	 Cleaning 6
 Construction 15	 Domestic work 5
 Labour hire 5	 Maintenance and Repair of motor vehicles 10
 Manufacturing 22	 Mining and Quarrying 5
 Personal services 4	 Retail 29
 Security services 7	 Transportation and Storage 15
 Wholesale 21	



Some countries or regions where our suppliers operate, as well as some goods produced and sourced by our suppliers, can be described as high-risk due to the possibility of a link to modern slavery practices such as Forced Labour, Human Trafficking, Child Labour, and Debt Bondage. The geographical regions where our supply chain partners operate are shown in the map below. This map, and the supply chain maps that follow, have been overlaid with the colour tier system of the [Trafficking-in Persons Report](#).



There is modern slavery risk associated with producing the following goods from the countries listed below:

- Bangladesh - Textiles (jute)
- China – Textiles, Thread/Yarn
- India - Soccer Balls, Thread/Yarn
- Pakistan - Textiles

There is modern slavery risk associated with sourcing the following goods from the countries listed below:



- Bangladesh – Footwear, Garments, Textiles
- Brazil - Coffee
- China - Christmas Decorations, Cotton, Electronics, Footwear, Garments, Textiles, Toys
- Cote d'Ivoire - Cocoa
- Ghana - Cocoa
- India - Cotton, Garments, Rice
- Malaysia - Rubber Gloves
- Philippines - Coconuts
- Taiwan- Fish
- Thailand – Fish, Shrimp
- Turkey – Hazelnuts, Pulses (legumes)
- Vietnam – Cashews, Fish, Furniture

These exposures remain unchanged from the previous year.

Risk mitigation and remediation

To address the identified risks, the following processes are in place:

An integrated due diligence process for supply of goods and services.

- a) Ongoing monitoring of the mandatory supplier risk assessment and selection process, including:
 - Supplier appraisal and selection process
 - Supplier risk assessment prior to onboarding suppliers
- b) Ongoing continuous monitoring, regular reviews and monitoring on compliance requirements for high-risk spend categories. This includes management processes to:
 - Control the supply chain
 - Continuously identify risk in operations and supply chain and
 - Undertaking business unit reviews on suppliers for compliance
- c) Annual assessment of our supply chain considering supplier spend categories and associated risks. Use of the IPro Assessment Tool, to assess modern slavery risks in our supply chain and working proactively with suppliers to improve their unmitigated risk posture.
- d) Membership of the Catholic Modern Slavery network.
- e) Continuous Education and training to all delegates and leaders, regarding the organisational controls, on their accountabilities on purchasing and decision making on Modern Slavery.
- f) Contract framework, templates and purchase orders contain the principles of the Providers Code of Conduct (Code) that sets **yourtown's** expectations for providers regarding human rights and modern slavery. **yourtown** rejects the occurrence of modern slavery in our supply chain and business operations. All suppliers must confirm acceptance of, and comply with, the Providers Code of Conduct
- g) Investment Policy includes explicit requirements related to ethical investments which align to the UN Principles for Responsible Investment. Compliance with the policy is reviewed by the Finance & Risk Committee and the Board.

Tracking our actions

We are currently focussed on:

- Internal awareness about Modern Slavery and associated risks.
- Continuous learning on Modern Slavery, via onboarding and refresher training.
- Conducting ongoing internal reviews e.g. 12 monthly reviews of the Providers Code of Conduct through supplier evaluations which include modern slavery assessments.
- Completion of compliance with existing vendors to confirm acceptance of the Providers Code of Conduct.
- Working with our identified suppliers to complete post- risk assessment actions to reduce their unmitigated risk levels.

