

Introduction

Brookfield Corporation is a leading global investment firm focused on building long-term wealth for institutions and individuals around the world. Brookfield Corporation has three core businesses: Alternative Asset Management, Wealth Solutions, and our Operating Businesses across renewable power, infrastructure, business and industrial services, and real estate.

This Statement has been prepared by each of Brookfield Corporation and the Australian Reporting Entities (together, the "Reporting Entities") which are set out in Appendix I. In this Statement, references to "we", "us" or "our" refer to the Reporting Entities. Brookfield Corporation controls various operating companies that operate in diverse industries and regions, and in accordance with their own policies and practices, directly and through the Business Group Reporting Entities set out in Appendix II. To the extent that the operating companies have reporting obligations, they will report independently and will be identified in the applicable Business Group Reporting Entity's Statement or, if controlled directly by Brookfield Corporation, set out in Appendix II as Directly Controlled Operating Reporting Entities.

The Commonwealth Modern Slavery Act 2018 ("MSA Australia") and The Fighting Against Forced Labour and Child Labour in Supply Chains Act ("MSA Canada") require certain entities (i) based or operating in Australia or (ii) listed on a stock exchange in Canada, or having a place of business in Canada, doing business in Canada, or having assets in Canada and exceeding specified size thresholds set out in the MSA Canada, to set out the steps taken to identify and mitigate (and, in the case of the MSA Canada, to set out the steps taken to prevent and reduce) the risks of modern slavery and human trafficking in their business and supply chains. This Statement is made in accordance with the MSA Australia and the MSA Canada and relates to the period January 1, 2023 to December 31, 2023 (the "Reporting Period"). It will be the fourth statement for the Australian Reporting Entities under the MSA Australia and the first statement for Brookfield Corporation under the MSA Canada.

During the Reporting Period, the Australian Reporting Entities, the Business Group Reporting Entities and the Directly Controlled Operating Reporting Entities were subsidiaries of (or entities engaged in reportable activities under the MSA Canada which are controlled by) Brookfield Corporation.

Services provided by the Reporting Entities include:

- asset management;
- · advisory services;
- group holding entities and related activities; and
- · corporate services.

Commitment

The Reporting Entities are committed to supporting and enhancing the communities in which we operate. We continually seek to align our business with responsible investing best practices and are an active participant in industry forums and other organisations. Brookfield Corporation is a signatory to the United Nations-supported Principles for Responsible Investment ("**PRI**"), which is part of our ongoing commitment to responsible investment and sustainability. The Australian Reporting Entities are committed to the responsible investment and sustainability best practices set out in the PRI as subsidiaries of Brookfield Corporation.

We are committed to conducting business in an ethical and responsible manner, including by carrying out our activities in a manner that respects and supports the prevention of human rights violations, including but not limited to:

- operating with leading health and safety practices to support the goal of achieving zero serious safety incidents;
- striving to ensure that the interests, safety and well-being of the communities in which we operate are integrated into our business decisions;
- fostering a positive work environment based on respect for human rights, valuing diversity and having zero tolerance for workplace discrimination, violence or harassment; and
- operating to the highest ethical standards by conducting business activities in accordance with our Code of Business Conduct and Ethics.

We are cognisant that the risks of human rights violations, modern slavery and human trafficking, are complex and evolving, and we will continue to work on addressing them. Our approach and processes are reviewed at least periodically and, where appropriate, updated as necessary to reflect changes in circumstances and practice.

How This Statement Was Prepared

The Reporting Entities continue to manage the preparation of the modern slavery statement through a working group comprised of representatives of its business groups and members of its regional teams ("Working Group").

The Working Group coordinates the development and implementation of the Reporting Entities' modern slavery approach and works to properly integrate this approach with the Reporting Entities' core business activities, including contracts, due diligence processes, training and communications, as appropriate. The Working Group has developed this framework through collaborative consultation with relevant internal stakeholders and, where appropriate, external advisors to verify that our policies and processes meet applicable legal requirements. This Statement and the related policies and procedures are reviewed at least annually and maintained in line with the business environment in which the Reporting Entities' operations are conducted. Ongoing consultation also takes place through various forums such as management meetings, board and committee meetings and periodic reviews associated with the risks of each business within scope.

The Statement was reviewed by members of the respective leadership teams before being formally approved by the relevant boards of directors.

SUMMARY OF KEY ACTIVITIES IN 2023

Combined human rights and anti-modern slavery policy

During 2023, we expanded our modern slavery program by replacing our existing modern slavery policy with a global Human Rights and Modern Slavery Policy thereby codifying our approach to respecting fundamental human rights and our efforts to identify and prevent human rights violations within our business and supply chain.

Modern slavery working group

In preparation for the introduction of the MSA Canada, we created a working group, which consisted of representatives from the regulatory and legal teams in Canada and the UK (together, the "Regulatory Teams") as well as representatives from each business group (the "BG Contacts") who have direct contact with our portfolio companies.

The Regulatory Teams worked with external counsel to understand the requirements of the MSA Canada, provided training to the BG Contacts, who were tasked with determining which portfolio companies would have a reporting obligation under the MSA Canada, and shared resources to help BG Contacts and inscope portfolio companies to help them satisfy their reporting obligations while ensuring a coordinated reporting approach across our business.

Our Business Activities

ASSESSING MODERN SLAVERY RISK

Our approach to addressing modern slavery is designed to be commensurate with the risks we face, which vary based on several factors, including jurisdiction, industry and sector.

MODERN SLAVERY RISK PROFILE

1. THIRD-PARTY VENDORS

Given the nature of our business and the geographic locations in which we operate, third-party suppliers and vendors used across the Reporting Entities' businesses generally fall under the below categories:

Outsourcers

Where a business activity or professional service is outsourced to another organisation.

Vendor software providers

This includes off-the-shelf software, that is hosted in Brookfield data centers, including hardware vendors used to facilitate business processes.

Cloud/hosted IT services

Encompasses a range of IT services provided in various formats.

Data providers

Organisations that provide data which feed into our systems or terminals that provide access to market data.

Professional services

Includes consulting, legal, human resources, accounting, training, tax, audit, banking and education.

Property and facilities maintenance

Includes building repairs and maintenance, cleaning, security and utilities, and public services.

Hotels and lodging

Travel, including accommodation, is generally booked through a Brookfield approved travel management company.

The Reporting Entities continuously strive to enhance our contracting practices because we believe that adequately compensated and trained workers, operating in fair working conditions deliver high-quality products and services. We believe that the risk of modern slavery within the majority of our third-party vendors is low. This assessment is based on the regulated industries in which they operate and the skill of the professionals providing such services. However, we acknowledge that, to a lesser extent, we engage with suppliers who may be considered higher risk in terms of modern slavery. These may include suppliers of office stationery and cleaning and catering services. We recognise that each of our suppliers has its own supply chain, and our vendor assessments consider this risk where appropriate and possible. We currently have limited visibility of these extended supply chains, excluding projects where subcontractors or materials require our approval.

2. EMPLOYEES

Our people drive our success. The majority of the Reporting Entities' employees are employed in Canada or Australia and are professional and administrative staff. The Reporting Entities have human resources policies, procedures and processes in place designed to protect against modern slavery and human trafficking in the Reporting Entities' employee population. These include:

- · employment conditions;
- processes for reporting and resolving staff concerns and grievances;
- non-discriminatory hiring practices;
- · employment screening (including work eligibility checks); and
- · appropriate workplace behavior.

Through our global Positive Work Environment Policy, all employees are responsible for creating a respectful environment and are required to identify and report workplace discrimination, violence and harassment as it occurs. The Reporting Entities' employees receive training on the global Positive Work Environment Policy and are required to certify annually that they have read and complied with it.

Based on the above, we consider that there is a low risk of modern slavery within the employee population of the Reporting Entities.

3. BUSINESS OPERATIONS - INVESTMENTS

As part of investment due diligence, we seek to assess sustainability-related risks and opportunities and factor them into the overall investment decision. This includes leveraging leading industry guidance to identify sustainability factors most likely to materially impact the financial condition or operating performance of companies in a sector. As part of our Sustainability Due Diligence Protocol, we provide specific guidance to investment teams on assessing climate change, bribery and corruption, cybersecurity, health and safety and human rights and modern slavery risks. We also have processes aimed at identifying human rights violations and modern slavery as part of due diligence for new investments and which include risk assessments, remedies, training and governance. Where warranted, we perform deeper due diligence, working with internal and third-party experts as appropriate.

An example of the type of work we encourage in our portfolio companies to combat modern slavery is set out below:

CASE STUDY

COMMITMENT TO MODERN SLAVERY COMPLIANCE

Our Australian regulated utility business, AusNet, is committed to reducing the prevalence of modern slavery through its modern slavery compliance program. Program achievements in 2023 include:

- Assessed ~95% of operational purchase order spend on goods and services, with 177 suppliers completing a Self-Assessment Questionnaire (SAQ) issued by AusNet
- Continued education for both internal and external audiences
- Conducted a deep dive into supply chains, which included extensive due diligence on eight suppliers
- AusNet representation at the invitation-only 2023 Modern Slavery Conference, "Taking Action Together", led by led by the Commonwealth Attorney-General's Department and the Australian Institute of Criminology

AusNet also releases an annual Modern Slavery Statement, endorsed by its board of directors, in accordance with government legislation.

MANAGEMENT OF MODERN SLAVERY RISKS

1. GOVERNANCE

We recognise that strong governance is essential to sustainable business operations, and we aim to conduct our business according to the highest ethical and legal standards. Our approach to addressing modern slavery is designed to be commensurate with the risks we face which vary based on several factors including jurisdiction, industry and sector. Key supporting policies and guidelines (together, the "Policy Framework") include, but are not limited to:

Human rights and anti-modern slavery policy

This policy aims to codify our approach to minimising the risk of human rights violations and modern slavery within our business and supply chain.

Code of business conduct and ethics

The Reporting Entities' Code sets out the expected conduct of our directors, officers and employees in relation to honesty, integrity and compliance with legal and regulatory requirements. Employees, directors, officers and any temporary workers who are subject to the Reporting Entities' Code are required to certify annually that they have read and complied with the Code and the policies and protocols incorporated therein.

Whistleblowing policy

The Reporting Entities are committed to conducting business with honesty and integrity and staff are expected to maintain high standards. This Policy clearly sets out the expectations of reporting and responsibilities, and outlines whistleblowing procedures addressing how to raise a concern, confidentiality, as well as remediation, external disclosures and our zero tolerance for retaliation or malicious acts.

Vendor management procedures

In connection with any vendor engagement, employees are required to comply with the Reporting Entities' policies and procedures, including those in relation to anti-modern slavery.

Our <u>Vendor Code of Conduct</u> ("**Vendor Code**") sets out our expectations of vendors that provide goods or services to the Reporting Entities and, where appropriate, vendor contracts include acceptance of the Vendor Code or reference to equivalent vendor policies.

The Reporting Entities' approach to addressing high-risk, third-party vendors includes conducting enhanced due diligence checks, the use of specific contract clauses in legal agreements, requiring vendors to provide their modern slavery statement and evidence modern slavery mitigation strategies.

Sustainability due diligence protocol

As part of our Sustainability Due Diligence Protocol, we provide specific guidance to investment teams on assessing climate change, bribery and corruption, cybersecurity, health and safety and human rights and modern slavery risks. Where warranted, we perform deeper due diligence, working with internal and third-party experts as appropriate.

Financial crime policies

These include our anti-bribery and corruption, and anti-money laundering programs that are designed to prevent financial crime and the movement of money derived from crime (including crimes relating to modern slavery).

Modern slavery and financial crime are closely linked, as proceeds from modern slavery and human trafficking need to be 'cleaned' before entering the mainstream economy. Therefore, preventing the onboarding of those involved in financial crime, identifying suspicious or criminal activity and making reports to the relevant authorities not only supports the fight against money laundering, but also, by association, the fight against modern slavery.

Positive work environment policy

This outlines our commitment to providing a workplace free of discrimination, violence and harassment and summarises the responsibilities of employees, directors, officers and any temporary workers to which the policy applies to understand: (i) what constitutes workplace discrimination, violence and harassment; (ii) their obligations to maintain an environment where these behaviors are not tolerated; and (iii) how to report incidents following proper procedures.

Our Policy Framework is reviewed periodically and updated as necessary.

2. TRAINING

We continue to raise awareness and provide human rights training, which includes the topic of modern slavery, to new employees who participate in our investment advisory business and those in high-risk roles as part of the onboarding process and provide ongoing training, as necessary. Additional training relevant to applicable regions and role, particularly in higher-risk functions such as procurement is provided.

3. RISK ASSESSMENT

Risk assessments are important to the Reporting Entities' efforts to identify and prevent human rights violations within our business and supply chain. The modern slavery risk for each of the Reporting Entities varies based on the nature of its business operations. Our risk-based approach enables the Reporting Entities to focus efforts where most required.

4. REMEDIATION

We have not found any evidence of forced labour or child labour. Where possible, we will try to use our leverage to address any issues that we discover.

5. WHISTLEBLOWING HOTLINE

The Reporting Entities maintain a reporting hotline ("**Hotline**") for employees, vendors, partners and other interested parties to anonymously report, among other things, any matters relating to suspected unethical, illegal, unsafe or other unwanted behaviors. Modern slavery and human trafficking issues are reportable on the Hotline. The Hotline is managed by an independent third party and is accessible 24/7 by telephone or by submitting an anonymous report online. The Hotline is available in multiple languages to mitigate any language barriers and to provide information to those intending to report.

6. MEASURE OF EFFECTIVENESS

The Reporting Entities acknowledge that modern slavery and human trafficking are possible risks within our business operations and supply chain. The Working Group undertakes various steps to address these risks in their respective region across our business, including reviewing our policies and business practices to ensure they reflect our commitment to:

- implementing and utilising effective systems and controls designed to reduce the risk of modern slavery in our business and supply chains; and
- transparency through our disclosure obligations.

We monitor and assess the effectiveness of our modern slavery policy framework through:

- regular engagement and feedback from key stakeholders, including through active promotion of our reporting Hotline; and
- operational risk and mitigation plan reporting to the relevant boards and senior executives.

PROCESS OF CONSULTATION

The Reporting Entities took a cross-functional approach to preparing and drafting this Statement. A consultation process was undertaken. Each Reporting Entity's board of directors was given an opportunity to consider and provide comments on the Statement.

APPROVAL

This Statement has been prepared by the Working Group and has been approved by the boards of directors of Brookfield Corporation pursuant to section 11(4)(a) of the MSA Canada on 8 May 2024, and of the Australian Reporting Entities on 30 May 2024.

Entity	Signature
Brookfield Corporation By: Jeffrey M. Blidner, Director	Jeffrey M. Blidner
Australian Reporting Entities	
BHCA1 Pty Ltd By: Nick Britten-Jones, Director	Nick Britten-Jones
BSREP Holdings Trust By: Russell Schnaid, Director of the Trustee, BSREP T1 Pty Ltd	Russell Schnaid
BOPA Trust By: Nick Britten-Jones, Director of the Trustee, BOP Australia Pty Ltd	Nick Britten-Jones
Brookfield Australia Manager Holdings Pty Ltd By: Jonathon Sellar, Director	Jonathon Sellar

Appendix I

REPORTING ENTITIES

BROOKFIELD CORPORATION

Australian Reporting Entities

- i. BHCA 1 Pty Ltd
- ii. BSREP Holdings Trust
- iii. BOPA Trust
- iv. Brookfield Australia Manager Holdings Pty Ltd

This Statement is made jointly on behalf of the Australian Reporting Entities pursuant to section 14 of the MSA Australia. Where joint venture arrangements are in place, this Statement only applies where the Australian Reporting Entities have operational control under the JV agreement. The Australian Reporting Entities have not consulted with their JV partners for the purpose of this Statement and do not make any representations about their operations and supply chains.

Appendix II

MODERN SLAVERY STATEMENTS OF BUSINESS GROUP REPORTING ENTITIES

Business Group Reporting Entities
Brookfield Renewables Partners L.P.
Brookfield Infrastructure Partners L.P.
Brookfield Business Partners L.P.
Brookfield Properties Split Corp. and Brookfield Property Preferred L.P.
Brookfield Residential Properties ULC and Brookfield Properties Development LP
Brookfield Asset Management ULC

Directly Controlled Operating Reporting Entities

BCP VI Trillium Holdings Limited

NBS Payment Solutions Inc.

Appendix III

Additional information for Australia.

1. AUSTRALIAN REPORTING ENTITIES - BUSINESS AND SUPPLY CHAIN

a. BHCA 1 PTY LTD

Our Operations:

BHCA1 is the head entity in Australia for a substantial proportion of Brookfield Corporation's Australian assets. The Australian corporate structure has been established under BHCA1 and it is the parent holding entity of certain asset holding structures within the Australian business.

BHCA1 consolidates entities in its financial statements that are operated by separate management teams, either through other third-party management arrangements on a contractual basis, or businesses that operate independent processes and management structures. Each of these entities operate independently, including:

• Brookfield Metro Edgley Pty Ltd, Brookfield Luna Park Carpark Investment Pty Ltd, Brookfield Luna Park Carpark Landowner Pty Ltd, Brookfield Luna Park Pty Ltd, Brookfield Luna Park Investment Trust and their operating subsidiaries (together "Luna Park Sydney").

Our Supply Chain:

The majority of BHCA1's suppliers are Australian-based companies, providing services such as:

- Outsourcing
- Vendor Software Providers
- Data and Cloud Hosting Services
- Professional Services
- · Properties and Facilities Maintenance
- Hotels and Lodging
- Building and Construction
- Corporate Services

Through the risk assessment process, building construction, cleaning and janitorial services, security and personnel safety, technology hardware providers, and building maintenance and repair services were identified as having a high-risk of modern slavery.

i. Brookfield Metro Edgley Pty Ltd, Brookfield Luna Park Carpark Investment Pty Ltd, Brookfield Luna Park Carpark Landowner Pty Ltd, Brookfield Luna Park Pty Ltd, Brookfield Luna Park Investment Trust and their operating subsidiaries (together "Luna Park Sydney").

Our Operations:

Luna Park Sydney is an operator and leaseholder of a heritage-listed amusement park and a precinct located in Milsons Point, NSW. Luna Park Sydney operates the precinct in accordance with the 1998 Plan of Management. In addition to running an amusement park, Luna Park Sydney manages a venue hire and brasserie business, all located within the park precinct area.

Luna Park Sydney employs approximately 95 full-time employees and approximately 650 part-time and casual staff throughout the year, who work across the following functions:

- Amusement park management
- · Venue hire, functions and other event management
- Brasserie
- Administration (finance, human resources, marketing, information technology)
- Maintenance

Our Supply Chain

The majority of Luna Park Sydney's tier one suppliers are Australia based companies, although some of the goods and services that they supply originate from other countries. Luna Park Sydney's regular vendors include:

- · Ride and equipment hire
- Security services
- Marketing
- Food and beverage
- Energy
- · Creative and technical production services

Luna Park Sydney strives to embed the protection of human rights throughout core business activities, through training, communications, contracts, and due diligence processes as appropriate. For staff employed through labor hire agencies, Luna Park Sydney requires that payment to staff is in accordance with all applicable legislation.

For directly employed personnel, there are processes in place to ensure payment is fair and in accordance with legislation including:

- · Annual increases in accordance with minimum wage determinations;
- · Rates tables are supplied to relevant unions annually;
- · Reconciliations if staff request a review;
- · Spot check audits on pay, using the Fair Work Ombudsman's checklist and calculator tools;
- · Payroll system that includes setup of industrial instrument rules and conditions; and
- Annual external audits.

Luna Park Sydney continues to refine its vendor risk management processes including by enhancing management of modern slavery risks in its supply chains.

b. BOPA TRUST AND BSREP HOLDINGS TRUST

These entities also sit in the Brookfield Corporation group. These Australian entities do not employ employees. Relevant real estate management functions are provided to the reporting entities by an affiliate, Brookfield Properties Australia Pty Ltd (referred to as "**Brookfield Properties**"). Reference to employees made in section (2.a) refers to the employees of Brookfield Properties.

i. Brookfield Properties

Our Operations

Brookfield Properties develops and operates real estate investments on behalf of Brookfield Asset Management, one of the largest alternative asset managers in the world. Our business operates across Australia, primarily in the central business districts of Sydney, Melbourne, Perth and Brisbane.

The services Brookfield Properties provides includes:

- · Business and capital planning
- Asset management
- Property management
- · Development
- Design and construction
- Corporate services

As of 31 December 2023, we have 200 employees in Australia. Our workforce is comprised of 95% permanent employees and 5% max-term employees. We do not use workers from labour hire agencies.

Based on the above, we consider that there is a low risk of modern slavery within our employing entities.

Our Supply Chain

The majority of Brookfield Properties' tier one suppliers are Australian-based companies, although we understand that some of the goods and services that they supply may originate from outside of Australia. Our tier one suppliers outside of Australia (excluding Brookfield affiliates) are predominantly located in North America and provide software services.

Main categories of suppliers used across the business are:

- Professional services firms, such as technology, legal, audit, banking, insurance and tax
- Services relating to commercial real estate including property development, repair and maintenance services, building cleaning and security
- Human resources services
- Utilities and public services

Through the risk assessment process, categories of high-risk for modern slavery identified were building construction, cleaning and janitorial services, security and personnel safety, and building maintenance and repair services.

c. BROOKFIELD AUSTRALIA MANAGER HOLDINGS PTY LTD

This entity is an indirect subsidiary of Brookfield Asset Management ULC. It does not employ any employees and represents the parent holding entity of certain asset managers within the Australian business.

2. ASSESSING THE EFFECTIVENESS OF ACTIONS TAKEN AND CONTINUOUS IMPROVEMENT

The Australian Reporting Entities acknowledge that modern slavery is a risk within parts of their supply chain, managed through our processes which monitor and assess the effectiveness of our modern slavery risk controls. These processes include:

- · Regular engagement and feedback being provided between cross-functional departments
- Monitoring and reporting of risks to management through operational risk and board reporting frameworks
- Independent third-party reporting of any reports made to the Brookfield Ethics Hotline, which are then investigated by our Internal Audit department. Trends in reporting are assessed, including modern slavery risk (if present)

We will continue to monitor a number of indicators to assess the effectiveness of our modern slavery risk management processes. We review and enhance measurement indicators in line with continuous improvement. These include:

Number of Reported Incidents	2023	2022
Modern slavery in our operations	0	0
Modern slavery in our supply chain	0	0
Modern slavery reported to our Hotline	0	0
In relation to the Positive Work Environment policy	0	0

Training for Modern Slavery:

In the Reporting Period, new employees received modern slavery training during the onboarding process. In addition, all staff undertook training on modern slavery as part of their annual mandatory Code of Conduct training requirements.

Continuous Improvement initiatives within the period:

• Luna Park Sydney completed the implementation of an enhanced supplier risk assessment process, with relevant suppliers entered into a database that cross checks for reported issues.

The remaining Australian Reporting Entities have commenced a new process, utilising a risk based approach to identify our existing vendors that we perceive to have a higher modern slavery risk. The data from this review will be used within the next stage of our review, which will see us engage with those vendors to further understand their operations and supply chain.

Over the next Reporting Period, the Reporting Entities will continue:

- to regularly review and improve our supplier risk assessment processes where possible
- ongoing monitoring and due diligence processes on suppliers
- to engage and educate stakeholders regarding the risks of modern slavery, as well as broaden this process by better understanding their approach to assessing and addressing modern slavery
- to review actions taken in response to modern slavery risks

3. MANAGEMENT OF MODERN SLAVERY RISKS

Our management of modern slavery risks is consistent with that described by the Australian Reporting Entities in this statement.

4. MANDATORY CRITERIA REFERENCE TABLE FOR MSA AUSTRALIA

Australian Modern Slavery Act (Cth) Mandatory Criteria	Australian Reporting Entities Australia Statement Section Reference
Section 16(1)(a) Identify the reporting entity	Introduction Appendix I Reporting Entities
Section 16(1)(b) Describe the structure, operations and supply chains of the reporting entity	Australian Reporting Entities Business and Supply Chain Appendix III
Section 16(1)(c) Describe the risks of modern slavery practices in the operations and supply chains of the reporting entity, and any entities that the reporting entity owns or controls	Australian Reporting Entities Business and Supply Chain Appendix III
Section 16(1)(d) Describe the actions taken by the reporting entity and any entity that the reporting entity owns or controls, to assess and address those risks, including due diligence and remediation processes	Management of Modern Slavery Risks Appendix III
Section 16(1)(e) Describe how the reporting entity assesses the effectiveness of such actions	Appendix III – Assessing the effectiveness of actions taken and continuous improvement.
Section 16(1)(f) Describe the process of consultation with any entities that the reporting entity owns or controls. In the case of a reporting entity covered by a statement under Section 14 – the entity giving the statement	Process of Consultation
Section 16(1)(g) Include any other information that the reporting entity or the entity giving the statement considers relevant	Appendix III – Assessing the effectiveness of actions taken and continuous improvement