# **Modern Slavery Statement**

# Written Resolutions of Directors

In accordance with section 248A of the Corporations Act 2001, we being all the Directors of the Company record that the following resolutions have been passed:

• Purpose of the Resolutions

It is noted that the purpose of the Resolutions is to approve and adopt the Nexon Modern Slavery Statement and Nexon Modern Slavery Policy in accordance with the Australian Commonwealth Modern Slavey Act 2018 (Cth) ("Act").

• Resolutions

Following consideration, it is resolved that the company hereby approves and adopts the Nexon Statement on Modern Slavery (the "Nexon Modern Slavery Statement") and Nexon Modern Slavery Policy, attached hereto, in accordance with the Act and shall carry out the substantive requirements as set forth in the Act.

This resolution may be signed in electronically and/or in counterparts which, when taken together, constitute the document.

Signed by all the directors of the Company.

DocuSigned by:			
Barry Assaf Mr Barry Assaf			
Chief Executive Officer, Nexon Asia Pacific			
21/12/2023   11:23 AEDT			
Neil Wilson			
Director			
$21/12/2023   11:11_{\text{octAEDTy:}}$			
Frank Heckes			
Director			
21/12/2023   02:10 CET			

Vincent Fayad
Director 21/12/2023   11:14 AEDT
Neil Verrall
Director 21/12/2023   17:04 AEDT





### Message from the CEO

I am pleased to present the third consecutive modern slavery statement of Nexon Asia Pacific Pty Ltd, ACN 095 335 023 ('Nexon'). This modern slavery statement covers the reporting period of 1 July 2022 to 30 June 2023 ('FY23') and provides insight into the modern slavery and human trafficking risk profile in our operations and supply chains and the actions that we have taken as a company to identify such risk and to mitigate it, as much as possible.

Nexon is entirely committed to supporting and respecting human rights, including the eradication of all contemporary forms of slavery. We take our obligations to assess and manage modern slavery risks seriously, and continuously collaborate with staff, customers, suppliers, partners, and affiliates in open dialogue around the issue. In 2019, we positioned improving our people's general health and well-being, as well as community engagement, as being critical to our corporate social responsibility frame. More recently we have committed to implementing programs which encourage a diverse and inclusive culture, including surveying our people and developing an informed strategy for improvement. We continue to prioritise these endeavours, which align with our corporate values and purpose and provide a solid foundation upon which to develop our human rights and modern slavery response.

This reporting period coincides with the much-awaited first statutory review of the Modern Slavery Act 2018 (Cth) ('Act') Whilst the report acknowledges there is no hard evidence that the Act has caused any meaningful change for the estimated 50 million people living in situations of modern slavery around the globe – overall there has been a major cultural change and a strengthening commitment to work and collaborate harder to combat modern slavery. On a micro scale, I have witnessed this cultural step change occur within our business, and more broadly, across the industry. Together with our technology partners, we are in the early phases of a long journey in which embedding anti-slavery measures within supply chains and business operations, becomes the norm.

After several years of rapid growth stemming from several key acquisitions, FY23 has been a year of consolidation for Nexon. The same approach can be observed when it comes to addressing modern slavery risks within the business. This year we taken steps to improve our governance framework, continue to build capability and knowledge around modern slavery in the business, enhanced our grievance mechanisms, improved our approach to due diligence, boosted collaboration and assessed our effectiveness against Board approved, tangible, Modern Slavery Metrics.

This modern slavery statement is to be read in conjunction with our Modern Slavery Policy (the 'Policy') which is a key element of our maturing modern slavery governance framework.

I hope the actions that we have taken to identify, analyse and mitigate modern slavery risk in our operations and supply chain present an illuminating view of a key issue that is affecting businesses and society, and better inform your understanding of modern slavery and the responsibility that we have to mitigate its impact on the lives of the most vulnerable in our global society.

Mr Barry Issaf DB2411A03EDB4E4... Barry Assaf CEO, Nexon Asia Pacific

This statement was approved by the Board of Directors of Nexon Asia Pacific Pty Ltd and is signed on behalf of the Board by the Responsible Member noted immediately above.



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# Modern Slavery Statement

### FY23 in review

Areas	Actions Completed During Reporting Period
Improved the Governance Framework	<ul> <li>Reviewed Modern Slavery Policy and associated Modern Slavery Metrics.</li> <li>Revised Code of Conduct</li> <li>Released new policies:         <ul> <li>National Overtime and Time in Lieu Policy</li> <li>On-Call Policy</li> <li>Passionate Leave Policy</li> </ul> </li> <li>Committed to a set of strategic initiatives and frameworks to support and embed delition</li> </ul>
Built Capability	<ul> <li>Extended the modern slavery training pilot program to all onboarded staff as part of Implemented company-wide rollout of modern slavery awareness training. All staff, in training as at 30 June 2023</li> <li>All employees and contractors of Nexon are also required to complete regular compli- includes moderns slavery education, but also Workplace Health &amp; Safety, Ant-Discrimenter</li> </ul>
Enhanced grievance mechanisms	<ul> <li>Reviewed Whistleblower Policy and Procedure, including access to independent ethic</li> <li>Reviewed internal Managing Workplace Grievances Policy</li> </ul>
Improved due diligence	<ul> <li>Conducted desktop due diligence on suppliers with an identified elevated level of mo</li> <li>Reviewed current workforce to assess any potential indicators of modern slavery risk</li> <li>Improved recruitment and retention practices such that with effect from 1 September police check prior to commencing employment</li> </ul>
Boosted collaboration	<ul> <li>Engaged independent modern slavery experts to assist with modern slavery analysis</li> <li>Utilising Go1 training software to rollout group-wide education modules</li> <li>As part of our commitment to a set of strategic initiatives and frameworks to support         <ul> <li>Engaged Schneider Electric to compile a Green House Gas inventory</li> <li>Established a Diversity, Equity, Inclusion and Belonging Committee</li> <li>Continued to work on an finalise the Indigenous Participation Plan ('IPP') and Rec</li> <li>Focused on inclusive procurement approaches, including an Indigenous Procurement</li> </ul> </li> </ul>
Assessed effectiveness of our actions	<ul> <li>Analysed metrics against baseline to inform performance levels and future actions as associated Modern Slavery Metrics</li> <li>Conducted a gap analysis against our FY22 Modern Slavery Statement and reviewed Slavery Metrics</li> </ul>



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t and embed delivery of ESG:	
conciliation Action Plan ('RAP') ment Policy to actively support community growth	
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# Modern Slavery Statement

### **About Nexon**

Nexon is an award-winning digital consulting and managed services partner for mid-market, enterprise and government organisations across Australia. We have a uniquely broad suite of solutions to service clients who require end-to-end capabilities coupled with specialist expertise in security, cloud, and digital solutions.

Our end-to-end solutions help clients to solve problems, address frictions, and accelerate growth. Committed to the highest standards of responsiveness, competency, and transparency, Nexon is built on a unique client care model that is fuelled by continuous feedback. With 500+ staff, we employ some of the country's most experienced consultants and empower teams to make decisions that accelerate change for client organisations.

As a certified and accredited local and state government provider, CREST, and ISO-certified, Nexon partners with world-class technology vendors to deliver innovative solutions and service excellence.

We help our clients move from a position of overwhelm to empowerment, looking forward to a more agile and digital future.

Our services extend to include:

#### Advisory

As an end-to-end provider, we are able to deliver clear strategic direction by defining a pragmatic and actionable roadmap across our client's tech stack.

### **Project Implementation**

We invest time in understanding our client's organisation to align our delivery methods with our client's expectations and needs at all levels: technology, organisational, user, and change management.

### **Managed Services**

We deliver a much more strategic, long-term solution delivered by proven specialists in Security, Networks, Cloud, Unified Communications and Digital Solutions.

### **Nexon Partner Program**

The Nexon Partner Program targets managed service providers, system integrators, Internet service providers, unique software vendors and consultants as resellers of Nexon's digital services product offering to their clients. The Partner Program allows these partners to scale and add variety to their existing service portfolio. They are able to facilitate more comprehensive solutions to their client's problems while retaining control of the offering and the client relationship. We also offer our partners a serviced data centre solution built on reliable infrastructure and years of experience which reduces the drain on their financial assets and operational resources to build an enterprise owned solution.

# **Our Technology Partners**

Over the past 20 years, we have continuously reviewed and formed strategic relationships with relevant technology vendors and carriers to ensure that our clients' IT environment is always ready for the changing business environments. Nexon is committed to remaining "agnostic" and maintaining diverse partners to ensure optimal client outcomes.

Some of our technology partners:



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Alcatel · Lucent Enterprise

servicenow





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# Modern Slavery Statement

### **Corporate structure**

During FY23, the Nexon Group comprised of the following entities:



Nexon operates a number of wholly owned subsidiaries as outlined above. The entities highlighted in green above operate under the brands CSA, Equate and Veridian.



Nexon is currently completing the final steps to consolidate all three entities, including integrating the operations and customer bases to ensure consistent operation across the corporate group. Over the next reporting period, Nexon will have consolidated all entities under the Nexon brand.

Nexon is reporting on a consolidated basis on behalf of our wholly owned subsidiaries for this modern slavery statement and will outline the steps taking to ensure our holistic and consistent approach across our group.







# **Modern Slavery Statement**

### **Nexon Values**

**Invested:** Our clients are at centre of everything we do. We are invested in building a brighter and secure future for our clients to drive better outcomes. With a focus on long-term partnering, we look carefully at our client's unique situation to find the best solution for their organisation.

**Happy:** Our service model and practice is built on capturing our clients' happiness. We care about delivering service excellence and better outcomes that drive our clients forward. We inspire a culture of resourceful, accountable behaviours that ensures every Nexon person goes the extra mile to help clients succeed.

**Passionate:** We love what we do and are determined to deliver on our promises through our positive actions. We never let setbacks deter us from our client's ideal vision - we constantly pursue our client's goals - fuelled by a passion for technology and what we do.

**Integrity:** We work with integrity, fostering a culture of open, honest communication and trust internally, and with our clients, setting high standards for our behaviour and doing right by our clients in every interaction.

**Empowered:** We are empowered to innovate and drive change for both our clients and our business. This means being responsive to change and driving projects forward, but never losing sight of the bigger picture, because in short, we care.

### Environmental, Social and Governance ('ESG') Initiatives

We believe ESG is a fundamental thread of our corporate strategy. We understand that getting this right will drive a brighter, more sustainable and resilient future for our customers, our partners, our community and our planet. Both human and labour rights are critical and integral components of our approach to ESG.

### Technology driven efficiency

In FY23 Nexon invested significantly in underpinning ESG initiatives with technology and processes to ensure all metrics are measurable and reported accurately and in a regular cadence.

This has included establishing an Inventory Management Plan in conduction with the Resource Advisor platform, implementing a quarterly process for data collection and enabling inventory-based emissions calculations and transparency.

Key strategic priorities across the ESG portfolio for Nexon for FY23 and beyond include:

#### Environment – Running on 100% Renewable Energy

In understanding the strategic goals and objectives around the 2030 target, the team engaged Schneider Electric to compile a Green House Gas inventory to assist in defining and formalising the way we measure and report on our carbon footprint.

Key environmental initiatives include:

- Transitioning the vehicle fleet to electric vehicles by 2030
- Achieving environmental accreditation by 2030
- Enabling 100% renewable energy / Green Power by 2023 Achieved
- Reviewing supplier sustainability accreditation in procurement of goods and services
- Reducing the packaging and materials consumed by Nexon and its partners / suppliers



# **Modern Slavery Statement**

#### Social – Setting the standard for re-assured delivery

Nexon is committed to achieving the highest standards and accreditations to support and impact operations, underpin outstanding service provision and offer the reassurance customers demand in the delivery of consistently high-quality outcomes.

Across our group, commitments include the creation and rollout of policies, procedures and accountabilities across ISO Standards (ICT), Occupational Health and Safety (OH&S), Environmental Management, Customer Privacy, Data Security, Diversity, Equity and Inclusion (DE&I).

Key social initiatives include:

- In FY23 establishing a Diversity, Equity, Inclusion and Belonging Committee focused on key areas of strategic importance.
- Finalising the Indigenous Participation Plan (IPP) and Reconciliation Action Plan (RAP) to provide equal opportunities for all Australians. \_\_\_\_
- Focusing on inclusive procurement approaches, including an Indigenous Procurement Policy to actively support community growth. \_\_\_\_
- Partnering with 'For Purpose' clients and supporting a number of charitable organisations aligned to our values and culture. These include children and youth, mental health, social poverty and domestic issues and neurological, cancer and healthcare causes.

#### Governance – Applying a risk-based approach to protects our people, customers and community

As situational and environmental factors evolve at pace, pro-actively pre-empting and understanding the challenges facing organisations, people and communities is a fundamental tenet of the Nexon strategy. Establishing a robust portfolio of policies, processes and procedures is essential to the safe and successful operation of the organisation. It also underpins the successful implementation of strategic goals and tactics and supports the Nexon mission in creating a sustainable future for their people, customers and community. Accordingly, human and labour rights are a critical and integral component of our policies and procedures.

### **Our People**

Туре	Number of staff as of June 30, 2023
Full-time and full-time equivalent	451
Part-time	24
Fixed-Term	13
Casual	8
Total Employees	496 (includes fixed term contracts)
Independent contractors	95
Total Workforce	586

Of Nexon's 496 direct employees, 491 are in Australia and work across 8 offices in the states of New South Wales, Victoria, Queensland and South Australia. The residual employees are in the United Kingdom.

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Of Nexon's 95 contractors, 20 are located in Australia and 75 work offshore in Southern Asian locations. The use of offshore contracted labour has been identified as having an elevated level of modern slavery risk due to the reduction in the level of oversight of labour-based suppliers. This is compounded by the high instances of outsourcing of certain functions in the IT industry to jurisdictions with reduced regulatory measures. The use of migrant labour and the prominence of recruitment agencies increases the vulnerability of this workforce. Cognisant of this risk, we have performed supplier assessments on all labour hire companies with whom we work to vet for such risks and check credentials.

Nexon's workforce is organised into the following business units:

- Technology Office Strategy Transformation & ICT
- Finance
- People Experience
- Advisory
- Sales
- Customer Services including Operations

Nexon manages its workforce in accordance with the robust legislation and regulatory framework that Australia provides in relation to employment rights and human rights. Nexon is required to maintain best practices, systems and policies that support our staff as part of the relevant legislative framework within Australia.

The vast majority of our staff are educated professionals and require specific qualifications, usually at a tertiary level and at least some experience in our industry in order to work for Nexon. This makes our workforce as a whole, less vulnerable to exploitation. However, understanding that the IT industry overall is susceptible to significant modern slavery risk in the form of contracted, subcontracted or outsourced labour, we are still committed to undertaking regular reviews of our people outlined below under "Identifying risks of modern slavery."

### **Our Supply Chains**

Nexon primarily operates in the broader IT industry and thus relies upon the supply of IT software and hardware for our operations. Whilst Nexon does not sell products in the traditional sense, we provide clients with hardware and software solutions as part of our service offering. As part of this service offering, Nexon also engages with suppliers operating in IT-related services including the provision of remote technical support, telecommunications, and servers for cloud storage/computing.

The hardware that we procure are primarily from Australian-based technology resellers, but the production of such goods and the sourcing of components and inputs are primarily from overseas markets, with a significant proportion of IT technology being manufactured in Asia, notably China, Taiwan and Malaysia. The suppliers from whom we source these hardware solutions are large multinational corporations that are able to ensure supply of the necessary hardware that we require.

### Identifying the risks of modern slavery

Nexon undertook an enhanced due diligence exercise for this reporting period to identify the potential areas of modern slavery risk in our operations and supply chains.

### Operations

Nexon's operations are primarily based in Australia and as such are therefore subject to robust labour laws and regulations. The same can be said for Nexon's limited operations out of the United Kingdom, which consists of a handful of technical staff servicing Australian-based organisations with offices in the United Kingdom via an acquisition (Veridian UK). The need to comply with the standards provided by legislation and regulation provide greater certainty that our staff are not being exploited. Beyond this, the nature of our personnel as highly trained and educated individuals further lowers the potential risk of modern slavery.





Further, Nexon endeavours to maintain a high standard of quality in our operations to achieve and maintain our ISO certifications as well as our approval status with the governments of the various states and territories in Australia. A critical aspect of these certifications is the fulfilment of specific criteria, including having competent and qualified staff to provide safe, secure and quality service to our clients.

Our commitment is reflected through our actions and is continuously maintained in line with ISO9001, 14001, 27001 and 45001 for quality, environment, information security and occupational health and safety management system standards, respectively that are managed within our Integrated management System (IMS). This commitment is also demonstrated through our corporate objectives.

Nexon's recruitment and retention practices provide a robust means of employee onboarding and ensures that the rights of our people are upheld. For example, from 1 September 2022, all employees are required to return satisfactory police check prior to commencing employment. All employees and contractors of Nexon are also required to complete compliance training, which includes Modern Slavery, Bullying and Discrimination content.

Nexon largely provides its services through direct employees who are subject to the labour laws of Australia. This is supplemented through some contracted labour that is reviewed and vetted by our team to ensure that they are upheld to our standards. All contractors are required to have appropriate qualifications, which are vetted prior to engagement as well as independent insurances.

The use of contracted labour to perform remote IT-related services is a common feature in our industry. As addressed above, contracted labour in remote locations carries an inherent risk of poor transparency and oversight of the working conditions faced by such contracted labour on a daily basis. The IT industry also has a further risk associated with its significant recruitment of migrant workers. The recruitment of migrant workers generally carries the risk of deceptive recruitment and the imposition of recruitment fees, possibly leading to debt bondage, increased worker vulnerability and reduced freedom of choice.

The highly skilled and trained nature of our workforce decreases Nexon's modern slavery risk exposure in our direct operations but we endeavoured to take proactive measures to further mitigate modern slavery risk factors as detailed under "FY23 Actions to address modern slavery risk."

### **Supply Chains**

Upon review, Nexon has identified the predominant sources of modern slavery risk in our supply chain being derived from the IT hardware, services and the provision of supplementary labour to our workforce (addressed above).

Beyond the review and analysis of the industries of Nexon's key suppliers, Nexon once again undertook a desktop due diligence exercise of our top 20 suppliers, in terms of spend amount, for each of the four key Nexon Group brands, being Nexon, Veridian, CSA and Equate. This year we also sent a modern slavery questionnaire or alternatively, have obtained and considered modern slavery statements from our most prominent suppliers to further understand and inform our risk assessment of the key suppliers we deal with.

In terms of overall due diligence, we also:

- monitor media alerts about suppliers, which can identify potential modern slavery compliance issues; and
- aim to ensure the entities in our supply chain comply with our modern slavery policies by including modern slavery clauses in contracts with vendors where the products or services may pose a modern slavery risk.

Nexon is working towards systematically improving our contracts with suppliers to ensure moderns slavery risks are addressed.





#### IT Hardware

As noted in previous years' statements, IT hardware presents an elevated level of modern slavery risk due to the nature of the components that comprise the devices that we source for our clients. Our direct suppliers of IT hardware are at a low risk as they operate in jurisdictions with added protections for labour. Rather, the risk is incurred deeper in the further tiers of our supply chain, often at the raw material level where less of our spend is reflected and our leverage is minimal.

To address the risks, Nexon consciously sources from well-established technology resellers in Australia who have taken proactive steps to mitigate their modern slavery risk as noted in of their own modern slavery statement and as such, have more transparent supply chains. These resellers source the hardware we use from large multinational companies that have also undertaken steps to better address modern slavery in their supply chains by instituting conflict mineral policies and responsible procurement policies, among other forms of mitigating actions. The suppliers from whom Nexon sources from present robust governance and are reporting entities under the Act or similar laws or regulations in other jurisdictions. Due diligence conducted on key suppliers in our IT hardware supply chain demonstrates that suppliers are taking a proactive approach to modern slavery risk and have statements relating to the procurement of conflict minerals.

#### E-waste

The disposal of electronic waste (e-waste) is notoriously difficult to track, however research and reporting has linked e-waste items from Australia to offshore waste facilities where child labour and hazardous work conditions are prevalent. Across all our Nexon sites we only use reputable Australian-based suppliers, the majority of whom are required to assess and mitigate the risks of modern slavery in their supply chain and produce Modern Slavery Statements under the Act.

### IT Software and Services

#### Software

In terms of software, these products are often developed by highly trained and educated individuals in jurisdictions with relatively robust labour laws such as the US and Australia. These products have not been identified as a source of elevated risk given the skilled and educated workforce required to produce such products. Our direct suppliers operating in this industry have also demonstrated actions to mitigate their modern slavery risk as detailed in under "Top 20" illustrating a relatively low risk of modern slavery occurring.

#### Services

Service based industries are identified in the ILO's Global Estimates of Modern Slavery as being the most prevalent business sector for forced labour exploitation, consisting of an estimated 32% of total forced labour.

Nexon procures IT related services in the form of data centres, servers and cloud-based services. The use of outsourced labour in providing these technical services may be at higher risk of exploitation given the lack of visibility over the working conditions of such workers and the prevalence of these service providers in higher risk regions such as India and other Southeast Asian countries. These suppliers also largely source their own IT hardware which is exposed to the risks outlined above.

However, the nature of the industries in which our suppliers operate requires technical expertise and training in the relevant processes of the IT systems. The required skills and training of the workforce operates to reduce the risk of labour exploitation when compared to other service industries.





### Branded goods and ad hoc purchases

Nexon will often procure promotional or marketing goods – such as t-shirts, hats, and pens – for use by individuals and teams. Such goods can be mass-produced at low cost, and where appropriate due diligence on the vendors is not completed there is a potential for poor labour practices that are not visible to us. This risk is heightened when such goods are sourced from countries identified as high-risk of modern slavery and produced by workers from vulnerable backgrounds. Nexon's risk is mitigated substantially by the fact we source from two reputable long-term suppliers who have robust modern slavery policies and procedures.

### FY23 actions to address modern slavery risks

Nexon's modern slavery response is informed by the UN Guiding Principles of Business and Human rights. We understand that due diligence is an ongoing process – one which is most effective when it is embedded in the risk and procurement functions of our business. To this end, Nexon continues to focus its efforts on refining its governance framework, improving grievance mechanisms and embedding due diligence.

### Improved the governance framework

### **Reviewed Modern Slavery Policy**

We conducted a periodic review of our Modern Slavery Policy during the reporting period, which was approved by the Board together with the Modern Slavery Metrics in October 2022. Our Modern Slavery policy is a key governance document that outlines the commitments of Nexon to assess and address modern slavery risks in our operations and our supply chains. The Policy is informed by experts and based on internationally recognised principles on business and human rights. The Policy sets out the high standards of care that Nexon expects from our personnel as well as the entities and people with whom we partner with.

This Policy is published externally on our website and internally uploaded on our intranet site and made available to Nexon staff during onboarding.

### **Revised Code of Conduct**

Nexon's Code of Conduct sets out the standards of behaviour that is expected from our staff and is underpinned by Nexon's values and the principles of integrity and respect. Directors, employees, contractors and third parties acting on behalf of Nexon must confirm they are aware of and comply with the Code and any breach of the Code may lead to disciplinary measures taken by Nexon. Key components of the Code require that Nexon personnel must act with trust, honesty, confidentiality and be respectful of differences among colleagues. The Code also prohibits the harassment, bullying, intimidation and dishonesty in the course of their employment.

In March 2023 Nexon published a revised version of its Code of Conduct and continually reviews and updates as required to align with Nexon's corporate values and expectations of its staff.

#### **Released New Policies**

In addition, and in the context of ensuring best practice, fairness and transparency in relation to its practices Nexon released the following new policies:

- National Overtime and Time in Lieu Policy
- On-Call Policy
- Passionate Leave Policy





### **ESG Strategic Initiatives and Frameworks**

As noted above, Nexon has committed to a set of strategic initiatives and frameworks to support and embed the delivery of ESG initiatives across the organisation.

At an organisational level, the team has demonstrated an impressive track record in delivering against its commitments in three key areas, already achieving and exceeding goals 12 months before the anticipated timeframe.

Key strategic priorities across the ESG portfolio for Nexon Asia Pacific include:

- Environment operating and servicing clients through sustainable efficiency
- Social setting the standard through accreditations to provide re-assured delivery
- Governance embedding policies, procedures and processes to measure sustainable impact

For instance, we have already achieved our 2023 target of enabling 100% renewable energy / Green Power by 2023.

### **Built Capability**

#### Extended modern slavery training pilot to all onboarded staff

A key step in ensuring that modern slavery risk is minimised and mitigated is empowering our personnel with the knowledge to readily identify modern slavery risks or conditions which are conducive to modern slavery practices if unchecked. Nexon has partnered with corporate training company, Go1, to provide our staff with robust yet concise training modules of modern slavery. The education program includes online training modules addressing awareness of modern slavery, modern slavery risks in operations and supply chains, supplier engagement and remediation action.

In the most recent reporting period, we successfully managed to extend the moderns slavery training pilot program to all onboarded staff as part of the New Starters Compliance Training Module.

#### Implemented company-wide rollout of modern slavery awareness training

In conjunction with the expansion of the pilot training revered to above, we also rolled out company-wide modern slavery awareness training to all employees and contractors.

#### Regular compliance training of a general nature

Modern slavery education now also forms part of Nexon's annual mandatory compliance requirements for all employees and contractors, in addition to Workplace Health & Safety, Anti-Discrimination and Harassment and Anti-Bullying. Our people can also access non-mandatory training as required using the GO1 platform.

### **Enhanced Grievance Mechanisms**

Human rights grievance mechanisms such as our Whistleblower Policy and Procedure and Workplace Grievance Policy forms an integral element of our modern slavery response and also ensures improvement in process and practice. For example, Nexon's Whistleblower Policy sets out the framework by which any relevant individuals can report any behaviour which is contrary to our standards and expectations. Our Managing Workplace Grievance Policy sets out an internal framework to promote timely and transparent resolution of concerns about behaviour or the decisions of others. These polices are reviewed regularly and updated as necessary to ensure best practice and alignment with our business practices.





### Improved due diligence

Steps were taken to improve our understanding of the modern slavery risks of key supplier by:

- Issuing questionnaires and seeking co-operation and feedback from those suppliers.
- Conducting desk top risk assessments in addition to seeking direct feedback (for example, reviewing supplier's modern slavery statements, conducting topical news searches, etc.).

In the reporting year we also:

- Reviewed our workforce to assess any potential indicators of modern slavery risk.
- Improved recruitment and retention practices such that, with effect from 1 September 2022, all employees need to return a satisfactory police check prior to commencing employment.

#### **Boosted Collaboration**

In creating this modern slavery statement and revising the Policy, Nexon has consulted with experts in the modern slavery space to better understand our modern slavery risk profile and the steps that we can undertake to mitigate such risks.

Nexon is committed to developing and maintaining a unified process to modern slavery across our group and recognise that our controlled entities have an integral role in ensuring a consistent, group-wide approach to modern slavery.

Once again, we undertook consultation with our controlled entities through meetings of our executive team and board, engaging with key personnel across our business units in order to generate a holistic understanding of our risk profile.

To promote consistency across the business Nexon has utilised Go1 to provide all of our personnel with access to training on our policies, procedures and this statement to ensure that our approach to modern slavery is widely shared. This year we also established a Corporate Social Responsibility Committee to improve how we engage across the business and give back to our community, as well as joining forced to build a safer and more inclusive workplace environment.

As part of our commitment to a set of strategic initiatives and frameworks to support and embed delivery of ESG, we also boosted collaboration in the following areas:

- Engaged Schieder Electric to compile a Green House Gas inventory to assist in defining and formalising the way we measure and report on our carbon footprint.
- Established a Diversity, Equity, Inclusion and Belonging Committee focused on key areas of strategic importance.
- Continued to plan and devise our Indigenous Participation Plan ('IPP') and Reconciliation Action Plan ('RAP').
- Focused on inclusive procurement approaches, including an Indigenous Procurement Policy to actively support community growth.

#### Assessed effectiveness of our actions

Nexon is committed to continuing to improve our approach to addressing modern slavery risks in our operations and supply chains.

Our Modern Slavery Policy is reviewed and approved by the Board on an annual basis, with the most recent version being affirmed in October 2022. This Policy identifies a number of key Modern Slavery Metrics to determine the effectiveness of modern slavery measures.

In this reporting period the following metrics were assessed and the effectiveness of our actions evaluated as follows:





Impact areas	KPI	Target	FY23 Results
Key suppliers, partners and contractors	% of suppliers completed supplier assessment.	100%	50%, the balance of which we took independent steps assess.
Clients	Ensure modern slavery risks are identified and mitigated during the engagement.	Depending on the engagement, risks to be identified for each issue raised by the client during the engagement process.	Depending on the engagement, appropriate action was taken.
Staff	Total number of staff who have completed modern slavery awareness module.	All due training must be completed by the end of FY.	Training was allocated to all staff and any overdue training was followed-up.
New risks	Any modern slavery risk communicated must be actioned.	Zero pending action items.	Zero
Organisation wide	No modern slavery instance to occur within Nexon or at suppliers/partners/contractors.	Zero modern slavery instance.	Zero
Organisation wide	Action for any modern slavery instance to occur within Nexon or at suppliers/partners/contractors.	Review the risk and take action on the relevant parties involved.	N/A

In addition, in the reporting period our Whistleblower hotline, both internal and externally managed, received no reports related to modern slavery and/or potential indicators of modern slavery. Zero reports related to general labour conditions. This represents the maintenance of no reports from the previous reporting period.

As part of our Modern Slavery Policy, we record any breaches of the policy by our staff or an affiliate of Nexon. In the event of a breach, we will implement a CAP and notify customers, suppliers, partners or affiliates of the potential brief and procure evidence that the breach has remedied. In FY23, we recorded zero breaches of the Modern Slavery Policy.

### **Future Steps**

Whilst our modern slavery risk profile is relatively low, we understand that modern slavery is a significant issue requiring ongoing due diligence. Nexon is committed to ongoing improvement and the further minimisation of modern slavery risk in our operations and supply chains.

In order to achieve better outcomes in the next reporting period, Nexon will undertake to pursue the following actions in each relevant area:





Impact areas	Actions	Estimated Completion
Improving the Governance Framework	<ul> <li>Enhancing contractual terms: incrementally embed compliance into our supplier contracts (e.g., develop and implement responsible supply terms)</li> <li>Develop supplier Code of Conduct</li> </ul>	FY24/25
Building Capability	• In addition to online training, deliver face-to-face training to people in a procurement function to aid in identifying, assessing and responding to modern slavery risks	FY24
Enhancing grievance mechanisms	<ul> <li>Continue to review grievance mechanisms, including the Whistleblower Policy and Managing Workplace Grievances Policy</li> <li>Develop and implement remediation measures when modern slavery is found</li> </ul>	FY24
Improving Due diligence	Consider business case for reputable ethical sourcing tool / desktop third party information bureau to improve risk assessments and due diligence	FY24
Boosting collaboration	Develop Supplier Code of Conduct and improve consultation with our suppliers	FY24/25

