

LOVISA HOLDINGS LIMITED

MODERN SLAVERY STATEMENT FY2024





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This statement was prepared by the reporting entity Lovisa Holdings Limited ('Lovisa', 'the Company') (ACN:602 304 503). Lovisa is an Australian public company listed on the Australian Securities Exchange (ASX code: LOV). The

Company's registered office and principal place of business is Level 1, 818 Glenferrie Road, Hawthorn, Victoria, Australia.

This statement has been prepared in accordance with the Modern Slavery Act (Cth) 2018 ('the Act') and outlines the actions taken by Lovisa to identify, assess, and address modern slavery risks across our operations and supply chain for the financial year ended June 2024.

Lovisa Holdings Limited makes this single joint Statement on behalf of all reporting entities in the Lovisa Group and all other owned and controlled entities, who were consulted in the development of this statement. A list of all subsidiaries is included in Appendix A. In addition to Lovisa Holdings Limited, Lovisa Australia Pty Ltd and Lovisa Pty Ltd are also considered reporting entities under the Act.

INTRODUCTION



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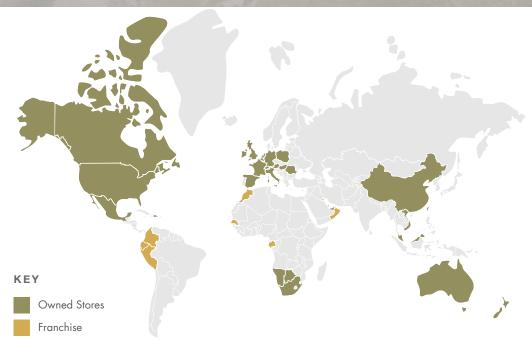
This statement, pursuant to the Modern Slavery Act 2018, details the risks of modern slavery in the operations and supply chains of Lovisa Holdings Limited. This statement includes information about our actions & progress to address these risks for the financial year ended June 2024.

At Lovisa, we remain steadfast in our commitment to ethical and responsible risk management. Our framework is designed to uphold high standards of corporate governance and safeguard both our business operations and global supply chain from the risks associated with Modern Slavery.

During this period, we have also extended our support to our core supply base in mainland China, engaging a quality control Inspector based in Yiwu, China, to ensure quality standards are maintained.

We continue to further enhance our commitment by regularly updating our compliance and supplier manuals through our online portal. This platform enables suppliers to easily access the latest updates to our manuals and protocols at any time. Additionally, starting in FY25, we will utilize this portal to manage audit reports, further strengthening our compliance framework.

our business



Established in 2010, listed on the stock exchange in 2014 and trading from 900 stores in 46 markets as of June 2024. "Lovisa was born from a desire to fill the void for fashion forward and directional jewellery that is brilliantly affordable."

In 2024, we continued to expand the business globally with 128 new stores opened for the financial year, including 50 in Europe, including new market Ireland, 37 in the Americas and our latest openings in mainland China and Vietnam.

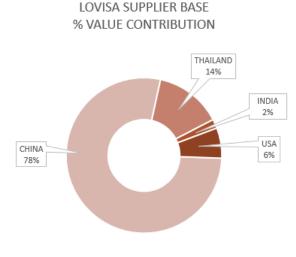
In line with this expansion, we continued to expand our support centre in both Poland and the America's, also opening a support centre in Shenzhen, China, where our compliance and auditing team are located, as well as localized support functions such as IT, leasing, finance and procurement.

Owned		FY24	FY23	Owned		FY24	FY23
Aus/NZ	Australia	178	168	Asia	Singapore	16	16
	New Zealand	28	27		Malaysia	44	41
Americas	USA	207	190		Hong Kong	9	8
	Canada	14	7		Taiwan	1	1
	Mexico	4	4		Vietnam	1	0
Europe/UK	UK	50	44		China	1	0
2010/011	France	86	68	Africa	South Africa	81	75
					Botswana	3	1
	Germany	53	47		Namibia	3	2
	Belgium	17	11	Middle East	UAE	5	1
	Switzerland	8	9	Total Owned		865	765
	Netherlands	9	7				
	Austria	9	7	Franchise		FY24	FY23
	Luxembourg	2	2	Middle East		15	28
	Poland	19	18	Africa		5	2
				South America		15	6
	Spain	2	1	Total Franchis	е	35	36
	Hungary	2	2	Total Stores		900	801
	Romania	1	1				
	Italy	9	7	Employees W	orldwide	Ove	r 5000
	Ireland	3	0	Warehouses a	& 3PL's	4 DC's +	3 3PL's

STORE NUMBERS

OUR SUPPLY CHAIN

We design, source, and deliver a diverse range of jewellery products to our network of over 900 stores across 46 markets worldwide. As of 2024, our supplier network comprises 91 factories spanning 4 production countries. Among these, 76 factories account for nearly 80% of the total value of goods supplied to our stores, highlighting the significant role they play in supporting our operations and ensuring the consistent supply of high-quality product to our customers.



- CHINA - THAILAND - INDIA - USA

We cultivate long-term relationships with our suppliers, with 45% of them partnering with us for over a decade. We believe that fostering enduring, loyal relations is instrumental in enhancing the overall performance and efficiency of our supply chain. By working closely with trusted suppliers, we can drive mutual growth, improve product quality and ensure consistent and reliable supply of goods, ultimately benefiting both our business and customers.

We have obtained annual Ethical, Social and Health & Safety audit reports, including SMETA and BSCI assessments, from 93% of our supplier base. The remaining 7% are committed to submitting their reports within the first quarter of FY25. Notably, 100% of the submitted reports are required to meet Lovisa's compliance standards. For the suppliers who are yet to submit their reports, we maintain close collaboration to ensure timely submission. Additionally, we proactively engage with factories to discuss and implement necessary remediation measures, continuously working to enhance their performance.

Our goal is to uphold the highest standards of safe and fair working conditions throughout our supply chain.



IDENTIFIED RISKS IN SUPPLY CHAIN & OPERATIONS

RISK RATING

Table 1 below provides a summary of the inherent risk rating identified in our supply chain, based on the audit reports that we have obtained in relation to 93% of our supplier base. The overall inherent risk has not changed year-on-year; India decreased to 2% of our mix with the highest risk, and Thailand supply has increased to 14%, presenting no additional risk. Our Shenzhen support team, are dedicated to support our supplier network and monitor any risk factors.

COUNTRY	INHERENT RISK	MODERN SLAVERY RISKS IDENTIFIED	PRIORITY
CHINA	MEDIUM	Inherent risks of modern slavery are present in the jewellery manufacturing sector. Most of the suppliers in China generally have a mature understanding of requirements and standards of ethical supply chains and have established transparency with their occupational health & safety and ethical audit reports and certifications.	MEDIUM: perform further due diligence in the next 12-24 months
THAILAND	MEDIUM	Inherent risks of modern slavery are present in the jewellery manufacturing sector. Thailand is more vulnerable to risk factors within their operations.	MEDIUM: perform further due diligence in the next 12-24 months
INDIA	HIGH	Inherent risks of modern slavery are present in the jewellery manufacturing sector. India is more vulnerable to risk factors and lacks transparency with their operations.	HIGH: perform immediate further due diligence
USA	LOW	Inherent risk of modern slavery are present in the jewellery manufacturing sector. Our single supplier in USA generally has a mature understanding of requirements and standards of ethical supply chains.	LOW: continue with current approach to supplier monitoring

MERCHANDISE SUPPLIERS



STORE & SUPPORT OPERATIONS SUPPLIERS

Outside our supply chain, our operations comprise mostly of our store teams globally and our office employees in Australia, Poland, USA, South Africa, China & the UK.

Our employment framework complies with the requirements of the laws of each jurisdiction in which we operate. Many of our employees are employed under employment Awards. Our employees are governed by a sound policy framework that governs our corporate behaviour.

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For these reasons	, we consider the risk o	ot modern slaverv	y in our operations to be	e low.

OPERATION BASE	INHERENT RISK	MODERN SLAVERY RISKS IDENTIFIED	PRIORITY
SUPPORT OFFICE	LOW	Limited risk factors identified. We have developed a comprehensive recruitment and employee on-boarding process in line and compliant with Australian workers' rights and safe workplace regulations, compliant with the countries where we operate	LOW: perform further assessment of risks before planning further due diligence
GLOBAL OFFICES LOW com		Limited risk factors identified. We have developed a comprehensive recruitment and employee on-boarding process in line and compliant with workers' rights and safe workplace regulations, compliant with the countries where we operate.	LOW: perform further assessment of risks before planning further due diligence
LOGISTICS & WAREHOUSES	MEDIUM	Inherent risks of modern slavery are identified with logistics functions such as transport, warehousing, and distribution activities across the world. These originate from use of labour hire services, including migrant and low-skilled workers.	MEDIUM: perform further due diligence in the next 12-24 months
STORE OPERATIONS	MEDIUM	Inherent risk of modern slavery is associated with migrant and vulnerable workers linked with hire services.	MEDIUM: perform further due diligence in the next 12-24 months



Lovisa Holdings Limited Modern Slavery Statement - FY2024

OUR APPROACH TO MANAGING RISKS

Since the submission of our FY23 Modern Slavery Statement, we have undertaken additional steps towards addressing modern slavery risks in our operations and our supply chain.

Continuing with our 3 Key Approaches outlined in our FY23 Statement, the actions that we have taken are as follows:

KEY APPROACH 1: GROWTH OF SUPPORT TEAM IN CHINA

Acknowledging the modern slavery risks that exist in our industry we implemented a support team in Shenzhen in May 2022, to adequately support our core supply base and internal teams. We have continued to support this structure with additional quality control support in the Yiwu region & strengthening our buying structure across 3 support centres globally.

Our buying team have travelled regularly to China throughout FY24 to strengthen our relationships with our supply network & also participate in new supplier on boarding and quality control checks with our locally based teams.

INTERNAL ASSESSMENTS

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Our Product Compliance Manager, Global Sourcing Manager & Business Development Manager conduct internal assessments with current and new suppliers in the China region.

This dedicated team offer support and guidance on issues that arise & can efficiently audit suppliers where required. As modern slavery risks continue to evolve, we can now react and engage with our supplier base with efficiency and in local language.

We continue to engage our Quality Control team in Shenzhen, Qingdao and team member in Yiwu, China, which comprise 82% of our production, to be our eyes and ears on the ground, in particular by conducting surprise visits to provide insight into any potential risks of the specific supplier operations.

EXTERNAL ASSESSMENTS

Lovisa continued to utilize reputable and independent audit agencies to evaluate inherent risks per supplier. Suppliers are required to conduct on-site third-party risk assessment and audits:

- For new suppliers, audits have been conducted or certified in the last 12 months.
- For existing suppliers, follow a 2-year audit cycle and submit reports prior to expiry date of previous audit.

The audit formats that are approved and preferred by Lovisa are:

- 1. SEDEX (SMETA)
- 2. BSCI (Business Social Compliance Initiative)

Following both external and internal risk assessments, suppliers are assigned a risk rating of High, Medium, or Low. Suppliers with High rating may be required to undergo further investigations and/or audits to support ongoing review of risk.

If a supplier refuses to remediate compliance issues, we reserve the right to cease engagement with that supplier.

KEY APPROACH 2: RISK MITIGATION STRATEGIES & PROCEDURES The core of our responsible and ethical sourcing policies is premised on upholding human and labour rights throughout our supply chain and operations.

1. SUPPLIER CODE OF CONDUCT

We have initiated a Supplier Code of Conduct to address the modern slavery risks in our supply chain and operations. This will promote learning and awareness within the business and build stronger relationships with our suppliers enabling them to engage with our risk mitigation procedures. The 4 main compliance guidelines are:

- 1. Ethical Sourcing & Social Compliance
- 2. Building & Safety Compliance
- 3. Environmental & Sustainability Resilience
- 4. Business Transparency & Ethics

We will be onboarding all suppliers with our Supplier Code of Conduct during financial year 2025. This will be made available to all suppliers in multiple languages (English, Mandarin, Cantonese, Hindi, Thai).

Suppliers must sign this code committing to adhere to each of the 4 compliance guidelines above as a condition of trade with Lovisa.

2. DIALOGUE & TRAINING

Our Buying & Production team in collaboration with our Shenzhen support team review supplier compliance operations, in partnership with third-party audit firms. Audits are reviewed regularly, any concerns result in dialogue & training with suppliers to better understand how to implement effective practices, these learnings will continue with the support of our Shenzhen team.

Internal training across the company is crucial to drive effective corporate practices to mitigate modern slavery, our internal teams are reminded of these risks regularly via training sessions & visibility of audit results

3. ETHICAL, SOCIAL, SAFETY & COMPLIANCE AUDITS

The scale and complexity of the challenge of ending modern slavery requires proactive action and collaboration among stakeholders including governments, international organizations, civil society, and the private sector. We continue to work with Intertek (ITS), a trusted professional certification body with global



presence, as our preferred agency to undertake appropriate ethical, social, safety and compliance third party audits.

Suppliers receive a rating on several set criteria that include metrics around ethical, social, safety, environmental, and sustainability practices. Based on the assigned supplier risk rating, they undergo the below audit frequency and format:

LOW - 24 month validity; SMETA 2 Pillar

MEDIUM – 24 month validity + spot checks at Lovisa's discretion; SMETA 2 Pillar

HIGH – 12 month validity + spot checks at Lovisa's discretion; SMETA 4 Pillar

All supplier audits are monitored by our Global Sourcing team in Shenzhen, reviewed and submitted with recommendations and actions. Thus far we have received reports from 93% of our supplier base, with 100% pass rate on those received.

We continue to work with the 7% who are currently undergoing audits and/or undertaking remediation actions based on audit findings.

We regularly review these audit findings and speak with suppliers to drive continuous improvement. Any supplier who refuses to supply auditing will be reviewed and potentially disengaged from the business.

All new suppliers must submit a full audit report for assessment before being on-boarded into the business. Failure to comply or if these reports are not favourable, will mean these suppliers are not on-boarded unless they can fix any inherent risks.

KEY APPROACH 3: DUE DILIGENCE & REMEDIATION PROCESSES

We regularly review our monitoring processes to build a more efficient and effective set of due diligence processes in our supply chain.

In addition to engaging the expertise of a reputable and professional certification body, we have our Compliance/ Sourcing/QC team in Shenzhen, and QC team in Qingdao/ Yiwu, China where 82% of our suppliers are based.

Our teams in China enable us to verify the findings of thirdparty audit firms. They also help us to communicate in the local language, the corrective actions that suppliers need to implement.

Regular factory visits have resumed by our buying team from our global support centres. These visits aid Lovisa in building stronger relationships and enhancing our monitoring systems working closely with our local support team.

REMEDIATION PROGRAM

At the core of our remediation program is our commitment to provide support to our supply chain to undertake corrective measures where modern slavery risks are identified. When noncompliances are identified through audits, we will discuss with the identified factory the measures required to be developed for a corrective action plan that is focused on prevention. The factory will then undertake a further audit to ensure that formal remediation actions are taken, and compliance is reported by the third-party audit firm.

ASSESSING THE EFFECTIVENESS OF OUR ACTIONS

	ACTIONS	ACTIONS	2024 KPIs ACHIEVED	2025 KPIs	TIMELINE
	FORMAL POLICY SETTING	Updated supplier compliance manual issued	Further enhance compliance manual in line with new markets entered	Continue to enhance and update our supplier compliance manual with updated protocols across our markets	June-25
	FORMAL POLICY SETTING	We will provide an online compliance and supplier portal, allowing suppliers to access updates to manuals and protocols at any time. This will also be used to manage audit reports	Portal active Jan 24	Manage all supplier audits via supplier portal	June-25
)	FORMAL POLICY SETTING	We will provide a supplier Code of Conduct, supported by a supplier agreement, with provisions on our expectations of ethical, social, safety, environmental and sustainability practices designed to eradicate Modern Slavery Risks in our supply chain			June-25
	DIALOGUE & TRAINING	The production team, coordinating directly with our suppliers, oversee overall supplier compliance operations in partnership with third-party audit firms. Dialogue, training and learning initiated with the buying and production tams to understand how to/ implement effective supplier on-boarding and risk assessment best practices. Internal training in Australia Support Centre is initiated through departmental orientations and dialogues designed to raise employee awareness on modern slavery.	100% Training across all teams in the Support Centre 100% Training across global offices	100% Training across all teams in the Support Centre 100% Training across global offices	Ongoing
	TARGETED DUE DILIGENCE IN HIGHER RISK SUPPLY CHAINS	Based on our internal and external risk assess- ments, suppliers classified with a higher risk rating, undergo a 12-month validity and SMETA 4 Pillar audit and spot checks at Lovisa's discretion	100% Compliance SMETA reports Disengage consistent non- compliant suppliers	Continue to monitor all high risk suppliers & manage any identified risks	Ongoing
	GOOD GOVERNANCE THOUGH MONITORING SYSTEMS & REMEDIATION PLANS	As required, detailed remediation plans and best practice expectations are discussed with suppliers, customised to audit findings of third-party firms	Increased spot checks on suppliers classified with a higher risk rating. Increased dialogue with suppliers on effective remediations of non-compliance issues	Continue to engage in spot checks on suppliers with a high risk rating	Ongoing

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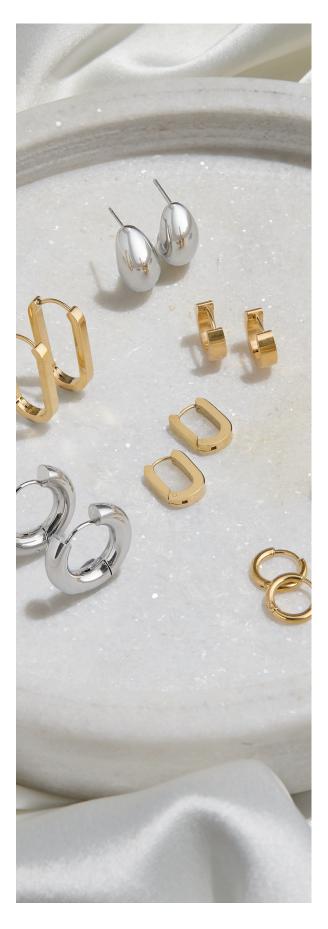
GOVERNANCE

This disclosure statement is published pursuant to the Australian Commonwealth Modern Slavery Act 2018.

The statement is fully supported and approved by our Board of Directors and signed by our Chief Executive Officer, Victor Herrero.

This statement was approved by the Lovisa Board of Directors on 30/12/24.

Victor Herrero Chief Executive Officer



APPENDIX A: LIST OF LOVISA GROUP SUBSIDIARIES

LIST OF SUBSIDIARIES

Set out below is a list of subsidiaries of the group. All subsidiaries are wholly owned, unless otherwise stated.

Name	Principal place of business
Lovisa Australia Pty Ltd	Australia
Lovisa Pty Ltd	Australia
Lovisa Employee Share Plan Pty Ltd	Australia
Lovisa International Pte Ltd	Singapore
Lovisa Singapore Pte Ltd	Singapore
Lovisa Accessories Pty Ltd	South Africa
DCK Jewellery South Africa (Pty) Ltd	South Africa
Lovisa New Zealand Pty Ltd	New Zealand
Lovisa Malaysia Sdn Bhd	Malaysia
Lovisa UK Ltd	United Kingdom
Lovisa Global Pte Ltd	Singapore
Lovisa Complementos España SL	Spain
Lovisa America, LLC	United States of America
Lovisa France SARL	France
Lovisa Hong Kong Ltd	Hong Kong
Lovisa Germany GmbH	Germany
Lovisa Retail Germany GmbH	Germany
Lovisa Austria GmbH	Austria
Lovisa Belgium BV	Belgium
Lovisa Netherlands BV	Netherlands
Lovisa Switzerland AG	Switzerland
Lovisa Retail France SARL	France
Lovisa Luxembourg SARL	Luxembourg
Lovisa Canada Ltd	Canada
Lovisa Poland sp. Z o.o.	Poland
Lovisa Retail Mexico S.A. DE C.V.	Mexico
Lovisa Retail Namibia (Pty) Ltd	Namibia
Lovisa Italy S.R.L.	Italy
Lovisa Hungary Kft.	Hungary
Lovisa Portugal, Unipessoal LDA	Portugal
Lovisa Retail S.R.L.	Romania
Lovisa Ireland Limited	Ireland
Lovisa Taiwan Limited	Taiwan
Lovisa (Shenzhen) Retail Company Ltd	China
Lovisa Macau Limited	Macau
Lovisa Botswana Propietary Limited	Botswana
Lovisa Fashion Accesories L.L.C.	United Arab Emirates
Lovisa Vietnam Company Limited	Vietnam



Lovisa

Lovisa Holdings Limited Level 1, 818-820 Glenferrie Road Hawthorn VIC 3122 +61 3 9831 1800

www.lovisa.com

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