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#### **About this statement**

The Australian Modern Slavery Act 2018 (Cth) aims to support the Australian business community to identify and address their modern slavery risks and maintain responsible and transparent supply chains through the publication of an annual Modern Slavery Statement ("Statement"). The Statement allows consumers to make better and more informed decisions about the products they buy and the companies they support.

HBI Holdings Australasia Pty Ltd (ABN: 52 612 185 476), as a parent company, issues this joint Statement on behalf of itself and each of its subsidiaries and reporting entities that are subject to the Act for the year ended 31 December 2020. For the purposes of this statement, HBI Holdings Australasia Pty Ltd and each of its subsidiaries are collectively referred to as "Hanes Australasia" (see Appendix for list of entities).

This Statement has been reviewed and approved by the HBI Holdings Australasia Pty Ltd Board of Directors on 23 June 2021.

## Introduction

# Hanes Australasia is part of Hanesbrands Inc.

Hanes Australasia is part of the Hanesbrands Inc. group of companies ("Hanesbrands", "Hanesbrands group" or "HBI"), a publicly listed company on the New York Stock Exchange (NYSE: HBI) with an established industry-leading ethical sourcing program which has been in place for more than 20 years.

We are committed to respecting the human rights and dignity of everyone and support international efforts to promote and protect human rights. We will not tolerate any abuse of human rights in our operations or in our supply chain, which is the basis of our Human Rights Policy.

The term 'modern slavery' is used to describe situations where coercion, threats or deception are used to exploit victims and undermine or deprive them of their freedom. It includes forced labour, forced marriage, slavery, servitude, debt bondage, deceptive recruiting for labour or services, human trafficking and the worst forms of child labour (where children are subjected to slavery or similar practices, or engaged in hazardous work). Hanes Australasia has a zero-tolerance policy against such issues.

We understand that businesses alone cannot eradicate modern slavery in isolation and that collaboration with civil society, government and other stakeholders is important. We acknowledge the important role companies play in helping to prevent the occurrence of modern slavery throughout their business activities.

This is Hanes Australasia's first Modern Slavery Statement, which outlines the processes, systems and actions we have taken to identify, manage and mitigate the risks of modern slavery within our operations and supply chain.

# **CEO** message

# Creating the fabric of a better life for people and planet



At Hanes Australasia, our actions are guided by our purpose to 'create the fabric of a better life for people and planet'. Core to this purpose is our commitment to upholding the human rights of all people who play a role in creating and bringing our products to life for our customers.

With the rise of increasingly complex global supply chains, Australian businesses are not immune, and have a responsibility to act to ensure the human rights of workers are protected.

The scale and spread of modern slavery across the globe requires collaboration, commitment and action across industry, governments and non-government organisations to identify and address the drivers of modern slavery. At Hanesbrands, we are committed to continuously assessing and responding to the risk of modern slavery throughout our supply chain.

Our company has a strong reputation for ethical business practices and has well-established and rigorous standards for both its company-owned facilities and its suppliers. The Hanesbrands group is a fully accredited member of the Fair Labor Association (FLA), an internationally recognised non-governmental organisation (NGO) whose goal is to advance labour rights globally and to help industry appropriately address a range of complex issues – including the eradication of forced and slave labour across the supply chain.

As consumers, we have the power to enact change by making considered purchasing decisions. We hope this report provides our consumers with an insight into the issue and impact of modern slavery – and confidence in the steps we are taking, and will continue to take, to address it.

We welcome the introduction of the Australian Modern Slavery Act and the transparency and action it brings to ensure the protection of all people working in global supply chains.

Janya Dlam.

Tanya Deans
President, Hanes Australasia

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# Our business structure, operations and supply chain

# Our structure and operations

Hanes Australasia is home to some of Australia's most recognised apparel and lifestyle brands. Our brand portfolio includes Bonds, Berlei, Bras N Things, Champion, Dunlopillo, Explorer, Fairydown, Jockey Australia and NZ, Kayser, Playtex, Razzamatazz, Rio, Sheer Relief, Sheridan and Voodoo.

Hanes Australasia designs, sources, markets, distributes and sells product via wholesale partners, distributors and through our own retail network, which includes 552 stores and 8 online stores.

Headquartered in Melbourne Australia, Hanes Australasia has over 6,600 employees and operates throughout Australia, New Zealand, China, India, Indonesia (including our own manufacturing facility), Pakistan, South Africa and the United Kingdom.

Hanes Australasia is part of the Hanesbrands group of companies. Hanesbrands makes everyday apparel that is known and loved by consumers around the world for comfort, quality and value. Among the company's other iconic brands are Hanes, the leading basic apparel brand in the United States; and Champion, an innovator at the intersection of lifestyle and athletic apparel.

As a total group, Hanesbrands employs 61,000 people in 47 countries and has built a strong reputation for workplace quality and ethical business practices.

Unlike most apparel companies, more than 70% of the unit volume Hanesbrands group sells globally is manufactured in our own facilities or those of dedicated contractors. Owning the majority of our supply chain not only impacts cost, scale and flexibility, but also supports our ability to adhere to best-in-class workplace and sustainability practices.



8 Online



Market position in all core categories<sup>3</sup>

countries

000000

6,655

Team members

**Brands and products** 

216

Distribution centre team members

1,993

Factory team

members

Employee

**SHERIDAN** 

JOCKEY.<sup>2</sup>

engagement score<sup>1</sup>

3,462

Retail team

members

984

Support office

team members

across

Socks



**BONDS** 

SODMA

Thampion





bras Nthings

BERLEI

S W

**Other Brands** 

BONDS VOODO RIO DUNIODIIIO KAYSER Holeproof RELIEF Playex FAIRYOWN REVEALED TO THE PROPERTY OF THE PROPERTY OF







1. Engaged and highly engaged

Jockey Australia and New Zealand, under licence from Jockey International Inc.
 Core categories includes underwear, bras, socks, hosiery, babywear and premium bedlinen

manufacturing

facility

# Our supply chain

#### Hanes Australasia's supply chain can be broadly grouped into the following categories: Goods for resale Goods not for resale **Services** Finished products such as apparel, Includes items such as IT Includes cleaning, customer homewares, underwear, socks equipment, office supplies and support, finance, IT software and hosiery, sourced through consumables and retail store and support, marketing, both Hanesbrands group owned fit-outs. professional services, transport manufacturing facilities, as and logistics and warehousing. well as third party suppliers. DENMARK USA TURKEY PORTUGUL JAPAN CHINA SOUTH KOREA JORDAN PAKISTAN MYANMAR TAIWAN VIETNAM PHILIPPINES THAILAND HONDURAS CAMBODIA EL SALVADOR AUSTRALIA **SOUTH AFRICA**

Figure 2: Hanes Australasia goods for resale manufacturing locations, 2020

Our operations are supported by both Hanesbrands group owned manufacturing facilities, as well as a network of third-party suppliers. Outside of our owned manufacturing capability, these suppliers are essential to our business. We work diligently to ensure we only do business with those who share our strong ethical values.

Of the goods manufactured by third party suppliers, the vast majority are produced by those that we have direct and longstanding relationships with.

Hanes Australasia manufactures and/or sources 98% of our goods for resale from Australia, Cambodia, China, India, Indonesia, Pakistan and Vietnam. The remaining 2% is sourced from Bangladesh, Denmark, El Salvador, Honduras, Japan, Jordan, Myanmar, Philippines, Portugal, South Africa, South Korea, Taiwan, Thailand, Turkey and the United States of America.

Hanesbrands group publishes a global list of owned and key manufacturing site locations, which can be found on www.hbisustains.com.

### Governance

Hanesbrands group has a corporate governance framework that is underpinned by various policies, procedures and standards. At a global level, commitment to sustainability and corporate responsibility begins at the very top with the Hanesbrands Board of Directors. The Board oversees the totality of our Global Ethics and Compliance (GEC) and supplier ethical sourcing program, and is responsible for the approval of our Human Rights Policy, Global Code of Conduct and Global Standards for Suppliers.

The HBI Audit Committee, CEO and executive leadership team have direct responsibility for overseeing these programs and receive regular reporting on human rights risk management as part of the company's Enterprise Risk Management (ERM) process.

Our Corporate Social Responsibility / Compliance (CSR function, reporting to the General Counsel, Corporate Secretary & Chief Compliance Officer is responsible for the design and implementation of the GEC and ethical sourcing programs. Our CSR team works with independent third-party auditors, our global operations team and corporate functions to implement and manage these programs, globally.

Our global supply chain function and each regional division, including Hanes Australasia, are accountable for addressing any non-compliance with the ethical sourcing program and are charged with working with suppliers on continuous improvement of their compliance scores.

The President of Hanes Australasia and the Hanes Australasia Leadership Team receive regular reports on Hanes Australasia's compliance levels, remediation activities and modern slavery risk management from the Hanes Australasia Sourcing and Sustainability and Risk teams.



Figure 3: HBI and Hanes Australasia governance structure

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# Identifying risks of modern slavery practices

Modern slavery is a complex dynamic that is reported to occur in every region of the world, crossing borders, sectors and jurisdictions. The following industry risks, as defined by the Act, are most relevant to our supply chain:

#### Forced labour or child labour

• Restrictions of movement, intimidation, threats, and human trafficking

#### **Bonded labour**

• Payment of recruitment fees or associated costs, and retention of identity documents

#### **Deceptive recruitment**

• False promise of a job, benefits or conditions

### **Exploitation of vulnerable workers**

• In particular female and international migrant workers

#### **Unauthorised subcontracting**

• Outsourcing of all or part of production to unauthorised facilities

Figure 4: Industry modern slavery risks

### **Our operations**

Hanes Australasia believes the risk of modern slavery in our internal operations is low. The health, safety and wellbeing of our team members is our highest priority, and we have well established policies and practices in place to protect employees, including universal access to an independent, confidential grievance reporting system (see further detail later in this report).

We employ over 6,600 full time, part time and casual employees across our operations in Australia, China, India, Indonesia, New Zealand, Pakistan, South Africa and the United Kingdom, with most directly employed on full time, part time or casual/temporary contracts.

Hanes Australasia recognises and respects the right of all employees to exercise their right to freedom of association and right to collectively bargain. Approximately 80% of employees are employed under an Award or Enterprise Agreement, with the remaining 20% employed on individual agreements underpinned by national and local government laws.

All agreements include details regarding minimum pay, hours of work, deductions and leave entitlements, health and safety, and termination of employment.

In addition, labour hire casuals are employed in one of our Australian distribution centres. These casuals are managed by Hanes Australasia on our premises and paid by the labour hire firm. Contractual obligations with the labour hire firms stipulate compliance with Australian laws including payment of award wages.



# Hanes Australasia believes the risk of modern slavery in our internal operations is low.

HBI Holdings Australasia Pty Ltd

# Our supply chain goods for resale

The products Hanes Australasia sells in its stores, online and through its wholesale partners are sourced from a combination of our owned manufacturing facilities, as well as third party suppliers. All suppliers and owned manufacturing facilities are included within the scope of our comprehensive Ethical Sourcing Program and subject to further risk assessment.

In assessing our risks, Hanesbrands group utilises data generated through our Global Standards for Suppliers (GSS) audit program which includes an ongoing scored audit process, providing detailed information about our substantive and geographic risks, globally. We have provided an overview of our GSS program later in this report. We also receive extensive and actionable feedback from the Fair Labor Association's (FLA) sustainable compliance methodology (SCI) audit process and through ongoing engagements with civil society organisations (CSOs).

### **Geographic risks**

Our products are sourced from approximately 139 facilities, including both owned manufacturing and third-party facilities, located across 22 countries.

These countries include Australia, Bangladesh, Cambodia, China, Denmark, El Salvador, Honduras, India, Indonesia, Japan, Jordan, Myanmar, Pakistan, Philippines, Portugal, South Korea, South Africa, Taiwan, Turkey, Thailand, the United States of America and Vietnam.

Some suppliers operate in countries with higher risks of modern slavery. This includes countries with poor governance frameworks, weak labour law enforcement, larger populations of migrant workers, or countries reported to have a higher prevalence of modern slavery violations.

We review global risk indices such as the Global Slavery Index<sup>4</sup>, Transparency International's Corruption Perception Index<sup>5</sup> and the Children's Rights in the Workplace Index<sup>6</sup> and consider these as part of our global Ethical Sourcing Program.

### **Industry risks**

The apparel industry is broadly structured into four tiers, as indicated in the diagram below.



Figure 5: Supply chain tiers

Hanes Australasia has a direct relationship with all tier one suppliers, many of which have vertically integrated fabric mills and dye houses (tier two operations), allowing increased visibility into our supply chain and monitoring of ethical sourcing compliance. There may be a heightened risk of modern slavery among non-vertically integrated suppliers, particularly those operating independently at lower levels of the supply chain (I.e. tiers two and below), where visibility is not as clear given the indirect nature of these supply relationships to Hanes Australasia. This includes non-vertically integrated fabric production facilities; yarn and synthetic fibre producers; and raw material suppliers, such as cotton farms and synthetic fibre polymerisation.

# Heightened risks due to COVID-19 pandemic

We continue to closely monitor COVID-19 specific risks around migrant workers, labour compensation and COVID-19 safety standards throughout our supply chain. Key risks identified that may have been exacerbated by COVID-19 are outlined below. As described later in this document, we work proactively to manage and minimise these risks.

# Vulnerable populations - international migrant workers

International migrant workers may be at increased risk of being subjected to exploitative recruitment practices, including forced and deceptive recruitment practices (around working conditions, housing and living conditions, wages/compensation etc.). These migrant workers may also accumulate debt in order to pay recruitment fees to secure employment. Supplier facilities that use third-party labour hire companies, agents or labour brokers to source workers from overseas increase the risk of exploitative recruitment practices by reducing visibility of the recruitment practices.

#### Forced and bonded labour

International migrant workers may also face reduced freedom to terminate their labour contracts after incurring recruitment fees and associated costs (e.g. air tickets) which are paid for by their employer. These workers may be required to work for long periods to repay outstanding debts (by wage deduction).

#### Unauthorised subcontracting

Unauthorised or hidden subcontracting can occur and happens when suppliers outsource all or part of their production orders to a third party, without obtaining prior consent from the purchaser. This can be tied to non-compliant working conditions. During the COVID-19 pandemic, there has been an upward trend of unauthorised subcontracting in the industry.

#### **Product risks**

In addition to the risks identified above, Hanes Australasia has identified cotton as a key raw material used in its supply chain with a higher risk of modern slavery, particularly with respect to cotton cultivation in particular geographical regions.

## Hanesbrands has a zero tolerance to forced labour anywhere in our supply chain.

We have a long history of broad and effective engagement with relevant stakeholders on difficult human rights issues. We are committed to continue working with our industry peers, labour advocacy groups, governments and other stakeholders to eradicate forced labour and human rights violations.

Further, as part of our sustainability strategy and goals,we are continuing to transition towards more sustainable raw material alternatives that provide third-party certifications and valid traceability. For example, more sustainable cotton includes Australian and U.S. grown, organic, recycled or sourced from reputable sustainable cotton programs.

# Goods not for resale and services

Hanes Australasia procures goods and services to support our retail stores, support offices and distribution network, as outlined below:

#### Goods not for resale

- IT equipment
- Machinery and material handling equipment
- Office and store supplies and consumables
- Packaging
- Retail store fit-outs

#### Services

- Accounts payable and receivable support
- Cleaning and maintenance
- Customer service support
- Financial services
- IT and e-commerce services and support
- Marketing agencies
- Professional services
- Property leasing
- Third-party logistics, freight and warehousing
- Utilities

A large proportion of the service industries we engage with for our operations are based in Australia. Whilst the risk of modern slavery occurring in Australia is low compared to other parts of the world, modern slavery can exist domestically. To mitigate this risk, within our contracts we include obligations to comply with Australian law and our company's policies.

We also engage services in other regions where we have operations, and we procure goods not for resale which are subject to international supply chains.

In the reporting period, we have focussed on the modern slavery risks associated with our goods for resale. We recognise that there is also a risk of modern slavery within the procurement of other goods and services and have begun investigating and mapping these risks. During 2021, we will continue this work.

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<sup>4</sup> https://www.globalslaveryindex.org/

<sup>5</sup> https://www.transparency.org/en/cpi/2020/index/

<sup>6</sup> https://www.childrensrightsatlas.org/country-data/workplace/

# Mitigating and remediating risks of modern slavery

### **Policy framework**

Hanes Australasia, as part of Hanesbrands group, is proud to have implemented a rigorous set of standards for both our company-owned facilities and suppliers. These standards articulate our values and expectations in relation to human rights and responsible sourcing. The following policies are those most relevant to preventing modern slavery among our team members and workers in our supply chains and operations:

#### Global Code of Conduct<sup>7</sup>

Our Global Code of Conduct (GCC) applies to all employees of Hanesbrands group. It underpins our Global Ethics and Compliance program and includes seven fundamental principles that guide our behaviour every day:

- We always abide by the law and are true to our principles.
- We never bribe.
- We respect human rights.
- We stand behind our products.
- We are honest and transparent with the public.
- We treat others as we want to be treated.
- We are committed to environmental responsibility.

This policy is shared across our entire global business and employee base, has been translated into 23 languages and is available online to make it accessible for everyone. All employees are required to sign the Code, attesting that they have received it and agree to comply with it.

### Global Human Rights Policy<sup>8</sup>

Respect for human rights is fundamental to our business, and we are committed to ensuring that all people are treated with dignity and respect and to providing certain fundamental rights at work so that all those working for us can fully achieve their human potential. This policy applies to all employees and owned operations, as well as to our third-party suppliers and their employees.

In developing this policy, Hanesbrands was informed by the:

- International Bill of Human Rights;
- International Labour Organization's Declaration on Fundamental Principles and Rights at Work; and
- United Nations Guiding Principles on Business and Human Rights.

#### Key human rights focus areas include:



Figure 6: Human rights focus areas

### **Global Standards** for Suppliers<sup>9</sup>

Our Global Standards for Suppliers (GSS) applies to all facilities involved in the production of Hanesbrands products anywhere in the world, including our owned facilities. Consistent with our Global Human Rights Policy, our GSS is primarily based on international labour and human rights standards and the Fair Labor Association's (FLA) Code of Conduct.

#### Our GSS includes requirements across the following compliance areas:



Figure 7: GSS compliance areas

We believe that all workers at our owned and supplier factories have the right to freely choose employment and to freely associate and collectively bargain. Our standards specifically prohibit forced or involuntary labour whether bonded, prison or indentured, including debt servitude.

All finished goods facilities must undergo a GSS assessment by an approved external auditor before production begins. This is then followed-up with ongoing internal work and external annual assessments. We have a zero-tolerance policy against certain issues such as child labour, forced labour, wage violations, serious health and safety violations (especially fire safety), sexual or physical harassment or abuse, rejection of an audit, unauthorised subcontracting and attempted bribery of an auditor. These may lead to us immediately terminating our business relationship.

# **Employee training**

We regularly train all employees on the requirements of our Global Code of Conduct (GCC) and all management-level employees are required to undergo online training annually. We believe a thorough understanding by all team members of the requirements of these standards is critical to mitigating risks associated with such critical modern slavery issues.

Our Global Ethics and Compliance (GEC) program offers videos, e-learning modules and live training to all employees annually. In addition, each year Hanesbrands group holds an intensive GEC week across all global locations to reinforce the importance of our ethics program and human rights issues.

Regular training on our Global Human Rights policy, GCC and GSS is routinely provided by the Hanesbrands group CSR team to relevant supply chain management, procurement, human resources, facility management and compliance teams. Training includes details on our scorecard auditing process and the expectations we have for everyone along the value chain as it relates to human rights. This training can take various forms, from simple discussions at relevant staff meetings to in-depth, multi-hour, formal training on the details of our program covering all core human rights and relevant International Labour Organization (ILO) standards.

Hanesbrands group purchases an annual education pass from the FLA for each member of our CSR team that grants them unlimited access to the FLA's comprehensive training program. Through this program our team completes an annual curriculum oriented towards the enhancement of their individual abilities to tackle complex issues that are present in the current global supply chain.

# Supplier agreements

We expect all of our suppliers to act in a responsible manner, in accordance with prevailing local and international legislation. To ensure that our suppliers live up to our values, our finished-goods suppliers are required to sign a comprehensive agreement which, among other things, requires them to comply with all applicable laws (which include those regarding forced labour and human trafficking and our Global Standards for Suppliers. We expect our suppliers to impose similar obligations on their own supply base.

Our suppliers of component materials and parts to our owned manufacturing facilities are also required via our purchase order process to comply with our Global Standards for Suppliers and all applicable laws.

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https://hbisustains.com/wp-content/uploads/2020/09/HBI-COC-2020-Print-Manual.pdf

<sup>8</sup> https://hbisustains.com/wp-content/uploads/2020/10/Human-Rights-Policy-102020.pdf

<sup>&</sup>lt;sup>9</sup> https://hbisustains.com/wp-content/uploads/2020/08/HBI-GSS-2018-Poster-English.pdf

# Ethical sourcing program

We have consistently worked for many years to audit suppliers to ensure that forced labour and human trafficking is not taking place in our supply chain. The intensity and frequency of these audits vary based on our risk evaluations and also on the historical performance of a given factory in our internal and external audits.

All finished-goods suppliers must undergo an initial audit against the requirements of our Global Standards for Suppliers before production begins. All active suppliers and owned facilities are required to have ongoing annual assessments. To ensure accuracy and integrity, the initial and annual assessments are conducted by independent third-party auditors from internationally recognised audit firms<sup>10</sup>. Our policy is to conduct all audits on an unannounced basis.

A facility's performance is measured using a detailed audit scorecard<sup>11</sup> with more than 200 questions across five key areas:

**Production** Compensation **Management Structure** Management systems **Systems** Code Social areas **Benefits** Energy **Personal KPIs Dormitories** Working security hours Reduce / Offices Grievance Product reuse / recycle **Employment** security Retrenchment practices **Transportation** Migrant logistics workers **GSS Audit Protocol contains** 30 Sections Categories Sub-Categories Questions

**Figure 8: Overview of GSS Audit Protocol** 

All third-party audits include an initial management interview; facility and dormitory (if applicable) tours; payroll analysis; policies, training and employees' records review; confidential employee interviews that cover such issues as working hours, payment practices, freedom of association, forced labour, child labour and disciplinary practices; and a closing meeting with management.

Based on their audit score, suppliers are ranked into four categories. The lowest-scoring facilities are placed on our Alarm Report for flagged zero tolerance issues that need immediate action.

GSS PREFERRED
Total score

>90%

GSS IN-COMPLIANCE
Total score between

71% to 90%

GSS SUB-STANDARD
Total score between

51% to 70%

GSS ALARM REPORT
Total score

550%

#### **Figure 9: GSS Compliance Levels**

Embedded within the Hanesbrands group regional operations is a dedicated team of internal corporate social responsibility/ compliance (CSR) staff who ensure strong oversight of the GSS program and the corrective action process. Our CSR teams visit facilities on an unannounced basis to confirm adherence to corrective action requirements.

To support the entire GSS process, we also use a sophisticated centralised software tool, our Global Vendor Management System (GVMS), which tracks and manages all supplier audit data and the corrective action process. By using a scored auditing tool, we can numerically track improvement (or lack thereof) over time and the effectiveness of our action plans.

Improvements on issues like hours worked are often driven by the leverage we have with a facility. We have learned through this process that we need fewer, larger facilities to have the leverage to continue to sustainably effect positive change on a range of human rights issues. This strategy is driving our sourcing model and buying decisions.

We routinely use the data generated from our program to make decisions on which facilities we should focus our remedial efforts on, and those which should be excluded from our supply chain network. In 2020, the Hanesbrands group refused to initially enter or terminated its relationship with 57 facilities. Facilities that are "disapproved" for zero-tolerance or other violations not remediated in a timely manner are noted on a company wide "Disapproved List" that is routed to members of our senior management and sourcing teams. Such facilities remain "disapproved" for a minimum of one year.



Figure 10: GSS Zero-Tolerance Violations

# Adjustments made to GSS audit protocol due to COVID-19

Throughout COVID-19, we have endeavoured to maintain our audit program wherever possible (subject to government restrictions and mandates) and have considered advice from third party auditors, using different ways of working such as remote and virtual remediation testing procedures, where required.

Where we normally conduct unannounced audits, we have had to temporarily adjust to a semi-announced basis with a two-week audit window to allow for COVID-19 safety control procedures regarding site access. We hope to revert to unannounced audits as soon as practicable.

 $<sup>^{\</sup>rm 10}\,\mbox{Elevate},$  ICG, SCSA and One-step (for Vietnam only)

<sup>11</sup> https://hbisustains.com/wp-content/uploads/2020/08/GSS-2020-Audit-Scorecard.pdf

# Supplier dialogue and capacity building

We maintain an ongoing focus on training, capacity building and the building of long-term relationships with our supply partners. Supplier training is conducted on at least a bi-annual basis by our internal CSR/compliance team. Training targets both mid-level and upper-level management of facilities and covers all aspects of our Global Standards for Suppliers, including labour relations and our GSS assessment process. Training is also conducted at our supplier conferences that are attended by facility owners and/or general managers.

Hanes Australasia also uses LEAN methodology to improve and strengthen relationships with suppliers and build their capacity. The LEAN program has established a culture of sharing and learning not only between suppliers and our company, but also between our suppliers. We have led various site visits with our suppliers to share best practices in production, social compliance and sustainability. Globally, Hanesbrands extensively trains all internal facilities using LEAN methodology.

# Grievance mechanisms

The Hanes Australasia Whistleblower Policy and the Hanesbrands group Global Code of Conduct contains details on how our 61,000 employees can make a report under the policy.

To help our employees report ethical or conduct concerns that do not reflect our values, Hanesbrands operates toll free resource lines and a dedicated email address that are available to all global employees 24/7, 365 days a year, answered in 23 languages by third-party provider Navex Global.

When an employee makes a report, Navex immediately notifies a dedicated team in the United States. This team triages each case and assigns it locally to trained investigators in its global Code of Conduct Officer network. Every case, no matter how small, is fully investigated, elevated as appropriate to members of management, and brought to proper closure.

Confidentiality is strictly maintained around all reports. We also maintain strong policies forbidding retaliation against employees who come forward in good faith with an issue and provide anti-retaliation training across our global operations.

Hanesbrands will continue our long commitment to providing appropriate outlets for our employees to come forward. It's the right thing to do for our people and the right thing for our business. We equally expect our third-party suppliers to have similar, appropriate grievance systems, and monitor them through our scorecard auditing process.

# Fair Labor Association

Hanes Australasia, as part of the Hanesbrands group, is a fully accredited member of the Fair Labor Association's (FLA), an internationally recognised non-governmental organisation (NGO) and a collaborative effort of socially responsible companies, colleges and universities, and civil society organisations.

The FLA uses a multi-stakeholder approach to improving workers' lives and addressing a range of complex issues, including the eradication of forced and slave labour across the supply chain. The FLA provides guidance to members on how to address the risks of modern slavery in their supply chains and provides regular updates on global risks, latest trends and best practices as they relate to modern slavery. As part of our accreditation, we also receive extensive and actionable feedback from the FLA's sustainable compliance methodology (SCI) audit process. Our work with the FLA, and other global NGOs and organisations, has proven valuable in our efforts to ensure that all of our suppliers are compliant with our own GSS and relevant international laws.

A Hanesbrands representative is also currently serving a 3-year term on the board of directors of the FLA.





Hanes Australasia, as part of the Hanesbrands group, is a **fully accredited member of the Fair Labor Association** (FLA).

HBI Holdings Australasia Pty Ltd

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# Responding to COVID-19

# The COVID-19 pandemic has had a significant health, societal and economic impact on a global scale.

Similar to others in the apparel industry, Hanes Australasia continues to face challenges related to the pandemic, including keeping our people safe, closures and re-openings of facilities, offices and stores, and navigating an uncertain macro-economic environment

Despite these challenges, we responded quickly and comprehensively, with care and consideration for the safety of the people who make our products. This included efforts to minimise the impact on our suppliers by being flexible and working collaboratively with them to reschedule orders. As part of this effort, the company also focused on accelerating payment terms to our third-party suppliers and providing opportunities for supplier financing to support much-needed cash flow for our suppliers.

Early in the pandemic, Hanesbrands group also shifted to producing hundreds of millions of reusable fabric face masks and gowns in our own facilities and through a large number of our third-party suppliers across the globe. Doing so helped meet a critical product need and kept tens of thousands of garment-industry employees working and being paid. This pivot to the production of personal protection equipment fuelled orders and kept cash flowing to our contractor base – and to their employees.

Imperative to the significant pivot to mask and gown production is the safety of our employees and those of our suppliers. Our goal is to ensure, to the very best of our ability, that workers are operating in COVID-19-safe environments, which is the basis of the comprehensive COVID-19 Facility Safety Guidelines which we developed and rolled out to our manufacturing and distribution facilities, and those of our suppliers.

These guidelines are in addition to our Global Standards for Suppliers framework and are being monitored and updated as needed to account for changes in the environment and recommendations from the World Health Organization. We have made these guidelines publicly available on our HBISustains.com website to facilitate cross-industry learning and collaboration.

Whilst operating through this pandemic, Hanesbrands and our vendors are required to regularly complete a COVID-19 Safety Self-Assessment. The self-assessment must be accompanied by required facility level documentation and reported to our CSR compliance team. This has also been made publicly available on our website<sup>13</sup>.

As part of our work during times such as these, we have and will continue to work with multi-stakeholder organisations, such as the Fair Labor Association, to identify and respond to the unique risks the COVID-19 pandemic has created for workers.



Our COVID-19 Facility Safety Guidelines were developed to ensure, to the very best of our ability, a COVID safe working environment for workers in our manufacturing and distribution facilities and those of our suppliers.

HBI Holdings Australasia Pty Ltd

<sup>12</sup> https://hbisustains.com/wp-content/uploads/2020/08/HBI-COVID-19-Safety-Guidelines-062020.pdf

 $<sup>^{13}\</sup> https://hbisustains.com/wp-content/uploads/2020/08/HBI-COVID-19-Safety-Self-Assessment-062020.pdf and the content of the content of$ 

# Assessing the effectiveness of our actions

We acknowledge the importance of evaluating the effectiveness of our actions in responding to modern slavery risks in our operations and supply chain.

We currently track performance through a variety of activities and measures, as outlined below:

Area	Activity	Measure
Governance	Board and executive leadership oversight	Regular Enterprise Risk Management and Corporate Social Responsibility reviews
	Policy reviews	Ongoing policy reviews
	Internal audit reviews	Audit assessment results and remediation status
	Supplier contracts with human rights conditions	Percentage of supplier contracts with human rights compliance requirements
	Fair Labor Association accreditation	Accreditation status
	External benchmarks	Results in the Corporate Human Rights Benchmark (CHRB) <sup>14</sup> and Baptist World Aid's Ethical Fashion Report <sup>15</sup>
Risk Management	Risk assessments	Quarterly Enterprise Risk Management review
	Supplier onboarding	Percentage of new suppliers compliant to GSS
Training ———	Employee training	Percentage of team trained on Global Code of Conduct
	Supplier training	Number of suppliers trained Frequency of supplier conferences held

https://hbisustains.com/corporate-human-rights-benchmark-disclosure
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<sup>15</sup> https://baptistworldaid.org.au/resources/ethical-fashion-guide/

Area	Activity	Measure
Monitoring	Employee engagement survey	Various objective measures of employee engagement
	GEC employee survey <sup>16</sup>	Navex benchmark results
	Fair Labor Association factory-level assessments (SCI & SCIV)	SCI & SCIV assessment results
	GSS audits	Number of audits completed and to plan
	Facility GSS audit scores <sup>17</sup>	Compliance scores
	GSS Alarm Report	Number of suppliers on Alarm Report
Grievance mechanisms	GEC resource line	Total number (and nature) of issues raised
	GEC cases	Number of cases remediated
	Supplier grievance mechanism channels	% with grievance mechanisms

### **External recognition**

We have been recognised by Baptist World Aid for our commitment to ethical sourcing. In 2019, we improved from an A- grade to an A grade in their Ethical Fashion Report. In 2020, we were also recognised in the top tier of their COVID Fashion Report.

In 2021, Hanesbrands group was one of two apparel manufacturers named one of the World's Most Ethical Companies by Ethisphere and garnered a position on Barron's 100 Most Sustainable Companies.

<sup>16</sup> https://hbisustains.com/our-global-ethics-program-the-numbers-say-our-employees-believe-in-it/

 $<sup>^{17}\</sup> https://hbisustains.com/global-standards-for-suppliers-performance-data/$ 

# Continuous improvement and future focus areas

We are committed to the ongoing identification and mitigation of modern slavery risks in our operations and supply chain.

Key focus areas for 2021 are outlined below:

# Goods not for resale and services

We will continue to conduct mapping and due diligence of modern slavery risks associated with the procurement of other goods and services and develop a plan for further risk mitigation and monitoring.

### **Supplier relationships**

We will continue to work with suppliers to drive continuous improvement of their compliance with our Global Standards for Suppliers. We will also continue to partner with them on traceability initiatives to drive greater visibility into tiers 3 and 4 of our supply chain.

### Sustainable fibre goals

As part of our sustainability strategy, we have set a goal to use 100% sustainable cotton and 100% recycled polyester across all products by 2025.

During 2021, we will continue transitioning towards more sustainable alternatives that provide third-party certifications and valid traceability. For example, more sustainable cotton includes Australian and U.S. grown, organic, recycled or sourced from reputable sustainable cotton programs.

### **Transparency**

We recognise the importance of providing transparency into our operations, systems, processes and products. During 2020, Hanesbrands group launched a new sustainability website<sup>18</sup> discussing a broad range of subjects including: our sustainability goals and measures; data supporting our factory compliance program; and corporate social responsibility reporting. We remain committed to providing increasing levels of transparency to our stakeholders, including continuous improvement of our modern slavery reporting.



# Consultation with owned and controlled entities

This statement is issued jointly on behalf of all reporting entities of Hanes Australasia. The contents of this statement is approved by the Board of HBI Holdings Australasia Pty Ltd, which is in a position to influence or control each of its subsidiaries and the reporting entities within the Hanes Australasia Group covered by this statement.

HBI Holdings Australasia Pty Ltd

<sup>18</sup> https://hbisustains.com/

# **Appendix**

## **Reporting Criteria**

This Modern Slavery Statement was prepared in accordance with the criteria set out in the Modern Slavery Act 2018 (Cth). The table below outlines where information related to each mandatory reporting criteria can be found:

Modern slavery statement mandatory criteria	Location of information
Criterion 1	
Identify the reporting entity	About this statement
Criterion 2	
Describe the reporting entity's structure, operation and supply chains	Our structure, operations and supply chain
Criterion 3	
Describe the risks of modern slavery practices in the operations and supply chains of the reporting entity, and any entities that the reporting entity owns or controls	Identifying risks of modern slavery practices Responding to COVID-19
Criterion 4	
Describe the actions taken by the reporting entity and any entity it owns or controls, to assess and address those risks, including due diligence and remediation processes	Mitigating and remediating risks of modern slavery Responding to COVID-19
Criterion 5	
Describe how the reporting entity assesses the effectiveness of these actions	Assessing the effectiveness of our actions
Criterion 6	
Describe the process of consultation with any entities that the reporting entity owns or controls (a joint statement must also describe consultation with the entity giving the statement)	Consultation with owned and controlled entities
Criterion 7	
Provide any other relevant information	Introduction and CEO message

### **Hanes Australasia Subsidiaries**

#### **Company Name**

HBI Holdings Australasia Pty Ltd

Hanes Australasia Pty Ltd

Hanes Holdings Australasia Pty Ltd

Hanes Australia Pty Ltd

Hanes Innerwear Australia Pty Ltd

Sheridan Australia Pty Ltd

Hanes Technology Services Australia Pty Ltd

PT Hanes Supply Chain Indonesia

Hanes New Zealand Ltd

Sheridan N.Z Ltd

BNT Holdco Pty Ltd

Bras N Things Pty Ltd

Bras N Things New Zealand Ltd

Bras N Things South Africa Pty Ltd

Hanes Holdings Hong Kong Ltd

Hanes (Shanghai) Business Service Co., Ltd

Hanes (Shanghai) Business Service Co., Ltd – Dongguan Branch

Hanes Holdings Asia Ltd

Hanes Trading (Shanghai) Co., Ltd

Hanes Holdings UK Ltd

Sheridan U.K. Ltd

HBI Holdings Australasia Pty Ltd

Continuous improvement and future focus areas



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