

LG ELECTRONICS AUSTRALIA
MODERN SLAVERY
STATEMENT

2020



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1. A MESSAGE FROM THE BOARD

At LG Electronics, we always make efforts to respect human rights in all aspects of our business based on a key corporate principle of “People-Oriented Management.” As a respectful corporate citizen, we take very seriously our

responsibilities in defending human rights issues within the supply chain including child and forced labour.

We understand that there are inherent risks of modern slavery in our business operations and supply chains. We continue to deepen our understanding of this pressing issue and are committed to implementing measures to help prevent and eradicate modern slavery risks in our operations and supply chain.

We affirm our commitment to combating the risks of modern slavery, with a goal to build a future of mutual growth with our stakeholders, and a safer and more ethical world for all.

In 2020, uncertainties in the market due to global trade disputes and volatility in the foreign exchange market, as well as the global outbreak of the COVID-19 pandemic, resulted in stagnation of the global economy and significant disruptions to global supply chains.

We will continue to work towards improving our strategies, processes and procedures in tackling modern slavery risks in our operations and supply chain. We strive to critically evaluate our modern slavery risk management practices and are committed to continuously improve our business practices to provide better value to our stakeholders, including customers, the environment, business partners, local communities, and employees.



2. STATEMENT OVERVIEW

This is the first Modern Slavery Statement (“**Statement**”) of LG Electronics Australia Pty Ltd (“**LGEAP**”) and is provided pursuant to section 13 of the *Modern Slavery Act 2018* (Cth) (the “**Act**”).

The Statement sets out the steps we have taken to identify, address and mitigate the risks of modern slavery in our operations and supply chain for the 2020 financial year; 1 January 2020 – 31 December 2020 (the “**2020 Reporting Period**”).

LGEAP’s assessment of modern slavery risks in its operations and supply chain risk falls within the LG Electronics Corporate Social Responsibility (“**CSR**”) risk management framework overseen by LG Electronics Inc (“**LG Electronics HQ**”).

The term “LG Electronics” as used in this Statement refers collectively to LG Electronics HQ and LG Electronics Australia Pty Ltd.

Teams within LGEAP and LG Electronics HQ work together to identify, mitigate, and prevent risks, including human

trafficking risks, across its upstream / downstream supply chain and operations.

LG Electronics assess and address risks of modern slavery practices in its global supply chain and operations as follows:

- LG Electronic HQ assesses and addresses modern slavery risks associated with LGEAP’s **upstream** supply chain;
- LGEAP assesses and addresses modern slavery risks within LGEAP’s **downstream** supply chain.

This Statement meets the requirements of the Act and has been prepared in accordance with the Act and the Commonwealth Modern Slavery Act 2018: Guidance for Reporting Entities (“**Guidance**”).

This Statement was approved by the Board of Directors of LG Electronics Australia Pty Ltd on 29 June 2021.

Seung Joo Lee
Director
LG Electronics Australia Pty Ltd

3. OUR STRUCTURE, OPERATIONS & SUPPLY CHAINS

Structure

LGEAP is a private company trading in Australia and New Zealand.

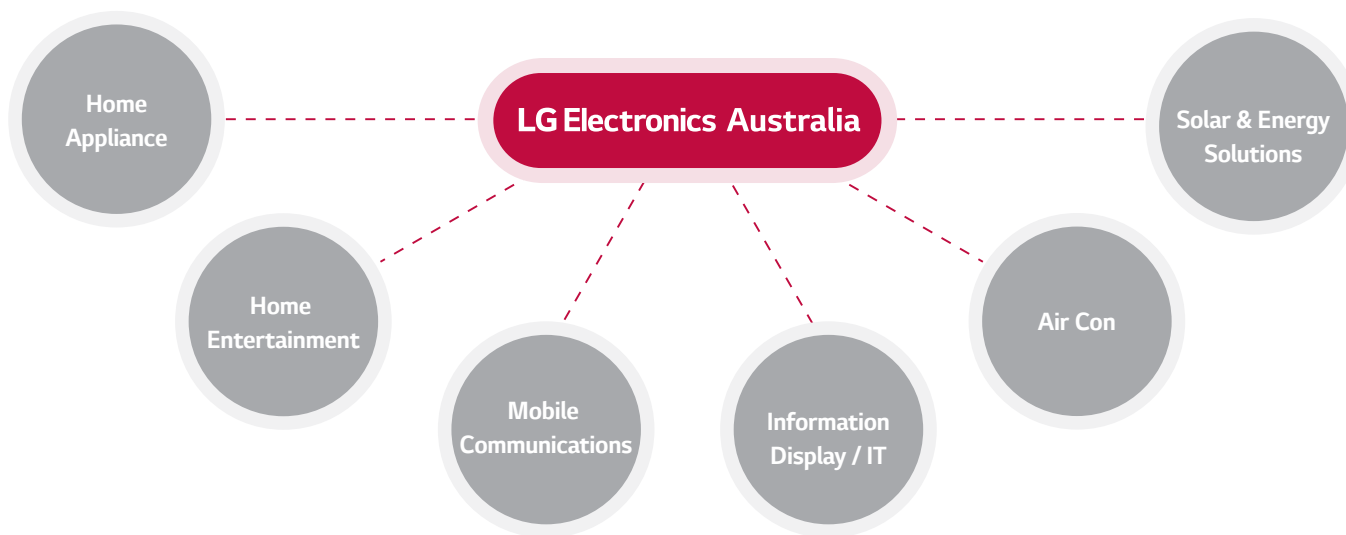
LGEAP is a wholly owned subsidiary of LG Electronics Inc. LGEAP does not own or control any other entities.

Name	LG Electronics Australia Pty Ltd
Location of Reporting Entity	2 Wonderland Drive, Eastern Creek NSW 2766
Legal Classification	Australian Private Company
Industry	Manufacturing / Retail
Major Products	Refrigerators, washing machines, dishwashers, microwaves, vacuum cleaners, residential / commercial air conditioners, televisions, audio visual products, IT monitors, commercial displays, and solar panels
Chief Financial Officer	Seung Joo Lee
Date Established / Incorporated	2 May 1994
Number of Employees (as at 31 December 2020)	296
Holding Company	LG Electronics Inc
Subsidiaries	Nil

Operations

LGEAP operates in Australia and New Zealand and imports and supplies a range of home entertainment products, mobile phones*, home appliances, IT and commercial

displays, air conditioning systems and solar energy solutions, under LG's "Life's Good" marketing theme.



* In 2021, LGEAP discontinued its mobile communications line.

LG Supply Chain

LG Electronics' supply chain is large and complex, with thousands of suppliers and companies around the world contributing to our products. We define our supply chain very broadly, from the sourcing of raw materials, to the design, engineering, manufacturing, and recycling of

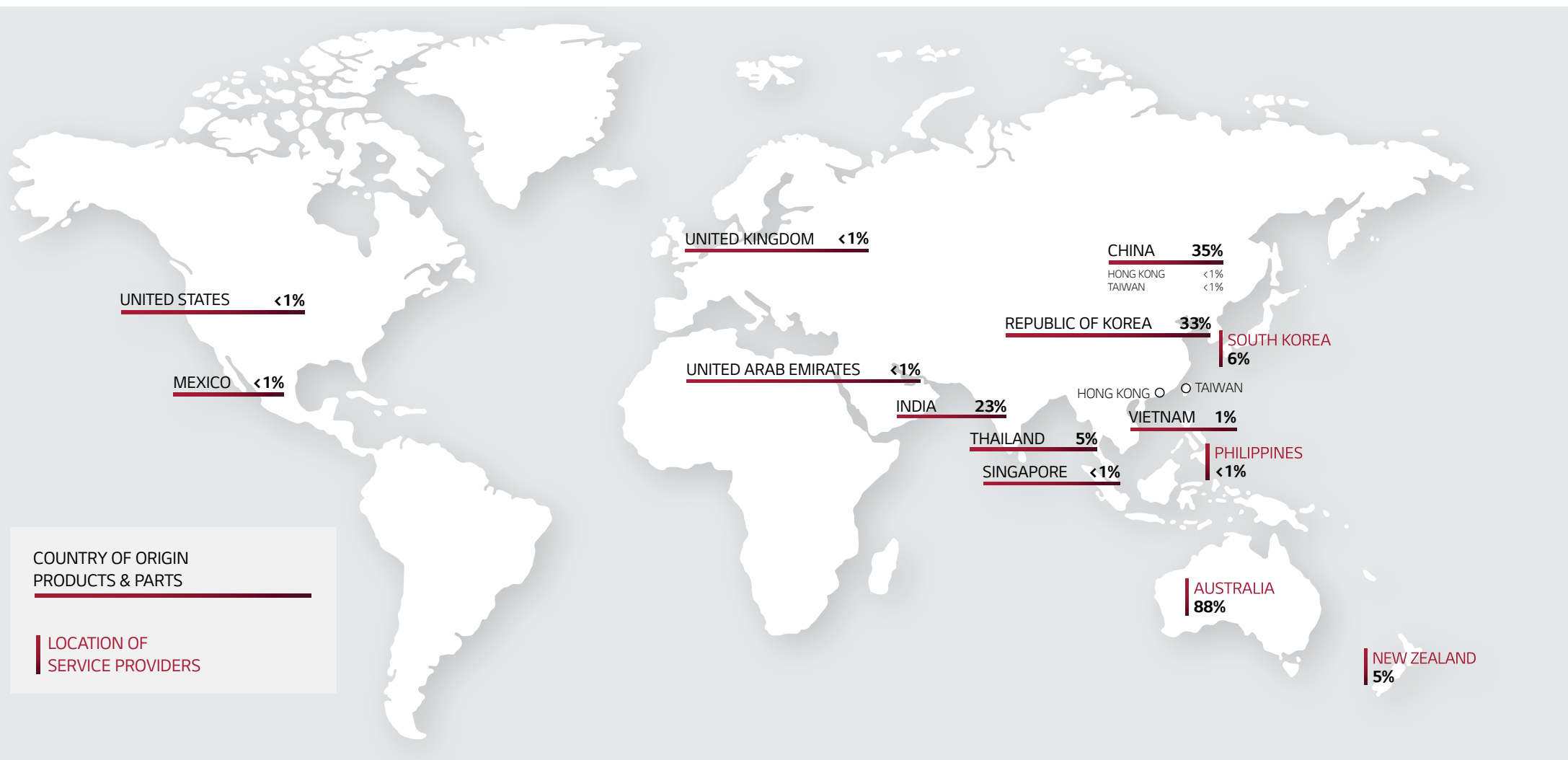
our products, to logistics, sales, and support functions, including customer service and technical support services.

LG Electronics has defined its **upstream** supply chain to include the extraction of minerals to the assembling

and manufacturing of its products and parts to the transportation of those items to Australia. LG Electronics' **downstream** supply chain includes the logistics of delivering the items to warehouses, distribution to retailers, provision of customer support and technical services.



In the 2020 Reporting Period, LGEAP imported approximately 20,000 product lines and engaged approximately 150 suppliers from the following countries:



Upon arrival in Australian ports, LGEAP products and spare parts are transported to four (4) warehouses located in Sydney, Melbourne, Brisbane and Perth which are operated by a third party warehouse service provider.

From the warehouses, LGEAP engages the services of third party logistics providers to transport LGEAP products and spare parts to retailers, distributors and consumers.

LGEAP provides consumers with customer service and technical support via LGEAP’s customer service centre and a service network which encompasses over 510 Authorised Service Centres.

Downstream suppliers are generally selected through a formal procurement process. LGEAP engaged approximately 150 suppliers during the 2020 Reporting Period across the following sectors:

- Labour Hire and Recruitment;
- Media;
- Healthcare;
- Commercial Fitout Construction;
- Wood product manufacturing;
- HVAC;
- Printing & Graphics;
- Electricity;
- Transport;
- Telecommunications;
- Security;
- Postal service;
- Call tracking technology;
- Hardware;
- Property;
- Software;
- Office furniture;
- Waste management and cleaning;
- Financial Services;
- IT suppliers (equipment and services);
- Logistics;
- Public relations;
- Food & Catering;
- Machine/Machine maintenance

The majority of our downstream suppliers are registered in Australia, New Zealand and the Republic of Korea.



4. DESCRIPTION OF THE RISKS OF MODERN SLAVERY PRACTICES

Having a global manufacturing, distribution and supply chain operations, LG Electronics acknowledges and understands that the risks of modern slavery practices can be complex, dynamic and 'out of sight'

During the 2020 Reporting Period, LG Electronics has considered the key modern slavery risk factors (being vulnerable populations, business models structured around high risk work practices, high risk product and service categories and high risk geographies) when assessing and implementing controls for managing modern slavery risks in its operations and supply chains, in accordance with the Guidance.

Our Operations

LG Electronics' operations within Australia / New Zealand consist of the following business divisions: IT / Operations, Finance, Legal, Sales, Marketing, Quality Control, HR, and SCM. There are no identifiable risks of modern slavery practices in LG Electronics' operations.

Our Supply Chains

During the 2020 Reporting Period, although LG Electronics has not identified evidence of modern slavery practices in our supply chain, we are aware that certain areas in our supply chain pose a higher risk of being connected to modern slavery practices.

Being a manufacturer of predominantly electronics, LG Electronics is attentive to the risks of modern slavery practices arising during the production and procurement of key raw materials and minerals. Such risks of human trafficking and slavery may include forced, bonded (including debt bondage) or indentured labour, involuntary prison labour, slavery or trafficking of persons.

High Risk Products

LG Electronics recognises that the mining of minerals in conflict areas may violate labour / human rights during the mining process. As such, we monitor the origin of the four

major conflict minerals (tantalum, tungsten, tin, and gold) used in our products and components.

LG Electronics is cognisant of the risks associated with other minerals, such as cobalt and mica that may be associated with issues including forced labour and child labour at smelters/refiners.

High Risk Geographies

LG Electronics is also aware of the risks associated with production sites located in medium to higher risk countries in the Global Slavery Index such as China, India, Mexico and Thailand and operations in the Philippines.

High Risk Work Practices

LG Electronics identified that the use of labour hire agencies for extra staffing support purposes in its operations and the presence of our operation in the Philippines has increased the risk of modern slavery practices appearing in our operations. Through conducting operational risk assessments, regular site visits, ongoing training, and the use of our standard agreements with compliance with laws and LG Electronics' Supplier Code of Code, LG Electronics takes steps to address and mitigate any such risks materialising.



Increased Risk due to COVID-19

With the novel coronavirus (“**COVID-19**”) pandemic still ongoing, effective supply chain management is more important than ever. The impact of COVID-19 must be managed in a manner that ensures a stable supply of parts and components under various constraints. This challenge comes on top of LG Electronics’ traditional supply chain management elements of TQRDCME (Technology, Quality, Responsiveness, Delivery, Cost, Management, and Environment). Although LG Electronics has managed to control various supply chain risks in the past, COVID-19 is proving to be an unparalleled learning opportunity to look further ahead and prepare well in advance for the future.

In response to COVID-19, LG Electronics is carrying out numerous supply chain risk management initiatives.

Under the current pandemic environment, certain onsite supplier inspections and in person training programs were unable to be executed. As a countermeasure, in 2020 LG Electronics moved its training program online, broadened its use of self assessment questionnaires and has been conducting greater educational training to improve the evaluation system and bolster the ability of purchasing managers at production sites to audit suppliers.

As at the date of this Statement, we are not aware of COVID-19 having caused any identified additional modern slavery risks in our operations and/or supply chain.



5. ACTIONS TAKEN TO ASSESS AND ADDRESS MODERN SLAVERY RISKS

In assessing modern slavery risks and practices, LG Electronics uses several benchmarks for standards beginning with the Act.

In accordance with the UN Guiding Principles 15 and 17, LG Electronics conducts due diligence in its upstream / downstream supply chains and operations as described in this Statement.

UPSTREAM SUPPLY CHAIN Responsible Business Alliance (RBA) Code

In addition to compliance with legislation, LG Electronics is a member of the Responsible Business Alliance (“RBA”, formerly the EICC) - a non-profit coalition of electronics companies committed to supporting the rights and well-being of workers and communities engaged in the global electronics supply chain, in which we demonstrate our commitment to environmental and social responsibility. RBA members commit publicly to the RBA Code of Conduct (“RBA Code”) and are expected to actively pursue conformance to the RBA Code and its standards as a total supply chain initiative.

LG Electronics evaluates and address risks of human trafficking and slavery through conformance to the RBA Code, Section A.1, which states, among other standards, that: forced, bonded (including debt bondage) or indentured labour, involuntary prison labour, slavery or trafficking of persons shall not be done.

The RBA also convenes regular teleconferences, webinars and other meetings that make us better able to understand and monitor risk associated with labour recruitment practices.

Section E of the RBA Code includes a clause stating that companies should have a management system that contains “a process to communicate the [RBA] Code requirements and to monitor supplier compliance to the [RBA] Code.” This does not mean that suppliers submit certifications. However, we pursue full compliance to the RBA Code, Section A.1 for all major suppliers and expect them to monitor their suppliers.



In alignment with the UN Guiding Principles on Business and Human Rights, the provisions in the RBA Code are derived from key international human rights standards including the ILO Declaration on Fundamental Principles and Rights at Work and the UN Universal Declaration of Human Rights.

Corporate Social Responsibility (CSR) Risk Management Framework

LG Electronics pre-emptively identifies risk factors to enhance the sustainability of its supply chain through continuous improvement and management. In order to support the systematic management of CSR risk, LG Electronics has established a CSR inspection process for upstream suppliers, and set the goal to check the risks of its 1st-tier suppliers while reducing the ratio of suppliers with a high level of risk.

To specifically address high risk work practices, LG Electronics uses an assessment checklist covering labour/human rights, safety/health, environment and ethics to conduct self-assessment of our suppliers and support improvement activities through consultation and on-site due diligence on suppliers with high levels of risk. As part of the risk analysis and due diligence, LG Electronics focus on the types of nonconformities for improvement. We also strengthen our on-site risk management capabilities by providing CSR management training for our suppliers and overseas subsidiaries, while providing support for overseas subsidiaries to perform their own CSR risk analysis and management through training and on-site inspection practice.

5 Step CSR Risk Management Process

LG Electronics requires potential suppliers to comply with key CSR requirements, encourages them to establish a CSR framework, and strives to improve the working conditions of their employees. A 5 Step CSR Risk Management Process has been developed over years of refinement and monitoring of previous risk management strategies.

Step 1 involves identifying the target production sites, suppliers, call centres, logistics centres and contractors. For LGEAP, the targets include the production sites located in medium to higher risk countries in the Global Slavery Index such as China, India, Mexico and Thailand and operations in the Philippines.

Step 2 is the carrying out of CRS risk assessments using the Supplier Self-Assessment Questionnaire (“SAQ”). The SAQ is a self-evaluation tool that enquires about demographics and existing policies at the facility level against all sections of the RBA Code.

Steps 3 and 4 are the carrying out of CRS risk assessments using the Validated Audit Process (“VAP”). The VAP audits carried out on EICC member facilities and their suppliers’ facilities are completed by independent, third-party auditors specially trained in social and environmental auditing and the VAP audit protocol. This helps to set consistent, industry-wide expectations.

LG Electronics conducts these activities regularly and extensively on the following:

- All LG Electronics manufacturing facilities – once a year
- First tier suppliers (of our direct suppliers) – once a year

Step 5 is continual monitoring of the CSR Risk Management Process. Since 2014, LG Electronics has introduced CSR performance indicators to quarterly assessments of existing suppliers and offered incentives to suppliers who have shown excellent performance in the CSR area.¹

5 Step CSR Risk Management Process



¹ <https://www.lg.com/global/sustainability/business-partner/csr-in-supply-chain>

2020 SAQ Results of Suppliers by Region

26 No. of high risk suppliers

1.8% Percentage of high risk suppliers

1416 No. of suppliers that conducted self assessment

AMERICAS

6
40
76

EUROPE CIS

1
21
36

MIDDLE EAST & AFRICA

1
11
9

ASIA

10
97
170

CHINA

7
69
342

KOREA

1
202
317

TOTAL

26 HIGH RISK
440 MODERATE RISK
950 LOW RISK

CSR Risk Analysis and Due Diligence in the Supply Chain

Using an in-depth self-assessment questionnaire, LG Electronics reviews labour, human rights, safety, health, and environmental practice in its supply chain while identified risks are classified into the categories of Low,

Moderate, and High Risk. In 2020, CSR risk assessments were conducted for 1,416 suppliers across 38 locations, and on-site due diligence and consultation was provided to suppliers with high levels of risk and major suppliers to prevent the risks. (Korea: 1, China: 7, Asia (India, Indonesia, Vietnam & Thailand): 10, Europe: 1, Americas: 6, Middle East and Africa: 1).

In the 2020 Reporting Period, LG Electronics achieved its target of reducing the ratio of high-risk suppliers to 2% or less by making continuous improvements and operating LG Electronics CSR risk inspection process and is targeting 0.5% in the next reporting period.

During the 2020 Reporting Period, LG Electronics undertook 8 external audits including 4 VAP audits for 8 manufacturing sites and found the majority of findings were 'working hour', 'occupational safety', and 'emergency preparedness' as shown in the below table. After assessment the facilities are required to develop and implement improvement plans as corrective and/or preventive action.

20 internal audits for high risk suppliers were conducted by procurement managers. No human trafficking cases were found from both external and internal audits.

We also promote CSR compliance by reflecting the results of the CSR risk self-assessments and on-site due diligence in the purchasing contract evaluation process.

Types of Non-Conformities in on-site assessments in 2020

Type of Risk	Low Risk	Moderate Risk	High Risk
Labour, Human Rights	18	20	0
Safety & Health	32	5	1
Environment	35	2	1
Ethics / Supplier	28	7	2

LG Electronics Supplier Code of Conduct

Further, LG Electronics requires that suppliers conform to its Supplier Code of Conduct when signing purchasing contracts, in order to strengthen their obligations in complying with CSR. LG Electronics' own Supplier Code of Conduct (based on the RBA Code) is available on the corporate website and incorporates its provisions into our standard contracts with suppliers.



Conflict Minerals

Specific to the high risk products which require the extraction of raw materials, LG Electronics monitors the origin of the four major conflict minerals (tantalum, tungsten, tin, and gold) used in our products and components, and requires RMAP (“**Responsible Mineral Assurance Process**”) certification for and refiners in our supply chain.

LG Electronics Inc is a member of the Responsible Mineral Initiative (“**RMI**”), which is a global industry standard for conflict minerals, and the PPA (“**Public-Private Alliance for Responsible Minerals Trade**”). Additionally, LG Electronics provides education for our suppliers to improve awareness of responsible mineral use, and alongside other LG group companies, LG Chemical and LG Display, LG Electronics jointly recommends our suppliers to use RMAP-certified smelters.

In addition to the four major conflict minerals, LG Electronics is participating in global activities to trace the origin of minerals, such as cobalt and mica, that may be associated with issues including forced labour and child labour. LG Electronics continues to drive improvements

in its supply chains and target 100% RMAP Conformant smelters for the four conflict minerals.

Inspection and Due Diligence of Conflict Minerals and Risk Assessment

LG Electronics uses the HSMS (“**Hazardous Substances Management System**”) and the CMMS (“**Conflict Minerals Management System**”) to collect information about conflict minerals in its materials. All our suppliers, smelters, and refiners are required to submit information on the production and procurement of conflict minerals including tantalum, tin, tungsten, and gold contained in both primary and secondary raw materials. Since 2019, LG Electronics Inc has also collected the origin of cobalt in addition to the four major conflict minerals. When suppliers or others submit information about conflict minerals contained in raw materials, LG Electronics cross-check the information with LG Electronics’ CMMS. LG Electronics collects information about suppliers that use conflict minerals through the results of RMI’s RMAP due diligence and its certifications, and RCOI (“**Reasonable Country of Origin sourcing Information**”).

Risk Assessment Conflict Minerals

LG Electronics assesses the level of risks in the procurement of conflict minerals and cobalt based on the data about their raw material, origin, and smelter or refiner RMAP validation status, and presents the process and ways to respond according to the level. Since May 2020, LG Electronics has conducted monthly monitoring on information concerning conflict minerals and cobalt submitted by our suppliers. Through such monitoring, LG Electronics is inspecting components and suppliers using prohibited smelters, faulty smelters, and non-conformant smelters. LG Electronics is requesting and checking for accurate information on the origin of conflict minerals and cobalt products from 1,886 suppliers whose origin and distribution channels are registered, and are taking necessary measures such as suspending transactions for suppliers, smelters, and refineries that are deemed to be at high risk or have no potential for improvement.

RMAP Smelter Certification Management

Mineral	Status	2018	2019	2020
Tin	Conformant	72	73	53
	In-Progress	1	0	6
	Non-Conformant	6	10	24
Tantalum	Conformant	36	36	34
	In-Progress	0	0	0
	Non-Conformant	0	0	1
Tungsten	Conformant	40	39	40
	In-Progress	0	1	1
	Non-Conformant	2	0	4
Gold	Conformant	99	102	103
	In-Progress	3	0	1
	Non-Conformant	26	11	7

1. Gold	2. Tantalum	3. Tin	4. Tungsten
LG Electronics has a target to use 100% Conformant (RMAP conformant) smelters for Gold by 2021. LG Electronics is improving the supply-chain to achieve the target.	LG Electronics achieved using 100% Conformant (RMAP conformant) smelters for Tantalum and Tungsten in 2019. However, since then, LG Electronics has identified a non-conformant smelter for Tantalum in the supply chain because of the newly introduced parts. LG Electronics is in the process of substituting the smelter with the relevant suppliers by August 2021.	LG Electronics has a target to use 100% Conformant (RMAP conformant) smelters for Tin by 2020. LG Electronics is improving the supply chain to achieve the target, however there are non-conformant smelters because of newly introduced parts. LG Electronics is in the process of substituting the smelter with the relevant suppliers by August 2021	LG Electronics achieved using 100% Conformant (RMAP conformant) smelters for Tantalum and Tungsten in 2019. However, since then, LG Electronics has identified 4 non-conformant smelters for Tungsten in the supply chain because of the newly introduced parts. LG Electronics is in the process of substituting the smelter with the relevant suppliers by August 2021.

DOWNSTREAM SUPPLY CHAIN

LG Electronics developed a Modern Slavery Questionnaire (“Questionnaire”) which it issued to existing suppliers and included in its tender process for new suppliers, to assess the risk of its operations and supply chains, and the risk for LG Electronics to cause, contribute to, or be directly linked to modern slavery.

LG Electronics also seeks to prevent any risks of modern slavery practices by mandating compliance with LG Electronics’ Supplier Code of Ethics in procurement agreements with suppliers. Other clauses which LG Electronics has included in such agreements include compliance with laws, and compliance with the Act since early 2020.

Approximately a third of the suppliers targeted to complete the Questionnaire responded. Some suppliers provided their own modern slavery policies and statements in lieu of completing the Questionnaire, from which LG Electronics was able to undertake the relevant assessment.

LG Electronics’ findings should be prefaced with the fact that the majority of its downstream suppliers are small business entities operating within Australia and New Zealand. The responses to the questionnaire highlighted that certain suppliers lacked an understanding of what may constitute modern slavery risks or practices under the Act. As such, there were instances of misinterpretation of questions.

Taking into consideration that 6% of respondents were entities whom generated over AUD\$100 million revenue,

around 8% of respondents had a modern slavery statement which LG Electronics considers to be a promising indication of voluntary compliance with the Act.

LG Electronics found that respondents take steps to mitigate modern slavery risks include practices such as complying with laws including the relevant Modern Awards, reviewing contracts with suppliers prior to engagement, and issuing their own modern slavery questionnaires or surveys.

None of the respondents have been investigated or charged in relation to breaches of legislation relating to modern slavery or human rights in Australia.

With regard to remediation, LG Electronics has not been required to remediate or assist any suppliers with any known incidents of harm or loss or damage caused by modern slavery risks or practices.

LG Electronics’ Whistleblower Policy and Ethics Hotline offer a confidential and protected reporting mechanism for parties to report concerns about any issues, including slavery, human trafficking threats to customers, third parties or the public generally or any other practices contrary to our CSR position.

Disclosure of LG Electronics’ Activities and Performance

Each year LG Electronics publishes a Sustainability Report sharing its efforts and major activities in achieving our mid- to long-term sustainability management goals together with our stakeholders. It presents in detail the

management approach, activities, performances, goals and progress in our major tasks by linking key issues derived from a materiality assessment to our mid- to long-term sustainability management goals.

LG Electronics’ Sustainability Report applies the ‘Core Option’ of the Global Reporting Initiative (GRI) Standards, a global sustainability standards guideline. It also reflects the reporting standards proposed by the Sustainability Accounting Standards Board (SASB) and the TCFD (Task Force on Climate-Related Disclosure). In addition, the report satisfies the four principles (Inclusivity, Materiality, Responsiveness, and Impact) of the Accountability Principles Standard (AA1000AP), which are principles that oblige an organisation to explain its sustainability management efforts to stakeholders

Following the publication of this Statement, LG Electronics will continue to review its Modern Slavery program, activities and performance year on year in accordance with regulator guidance, CSR standards and legislation.





Training and Capacity Building

RBA's Learning Academy contains online learning modules that cover the RBA Code. In addition, there are modules on hiring and related topics that are particularly relevant to these issues. Modules can be assigned to both internal staff and suppliers and learning can be tracked. Members can also upload their own resources to the Learning Academy for their teams. The RBA encourages members to share any resources they may have on these topics with the RBA for sharing in the Learning Academy. The RBA also offers in-person training sessions on a variety of topics.

LG Electronics is continually engaging in awareness initiatives in ensuring our suppliers conform to the LG Electronics' Supplier Code of Conduct. LG Electronics has assigned a contact point for CSR risk management in each production site. Training for the management, including incoming subsidiary presidents and FSE candidates, were reinforced for effective CSR risk management. In 2019, we developed a training module on forced labour within our regular Code of Conduct training for employees to undertake during 2020.

Support for CSR Management Capabilities of Suppliers / Subsidiaries

We conduct production company-led CSR risk management training to help our suppliers carry out self-assessments and implement improvement processes. While enhancing our CSR management capabilities by training overseas purchasing managers on CSR risk

assessment and management processes, we are also providing them with supplier CSR management training to establish a system to manage the CSR risks of overseas suppliers. The managers from 8 subsidiaries in China and other Asian regions participated in the training conducted on the requirements for CSR management and self-assessment and on-site assessment processes while organising on-site practice and best practice training at the local suppliers in China.

Such CSR management training covered labour, human rights, safety health, and environment and after completing the training, feedback collected included requests for regular/ advanced training courses, which will be reflected in our future training.

As part of the education stream, LG Electronics provides education training to suppliers, helping them identify and mitigate their own supply chain risks. Every year, CSR management education is provided for purchasing managers at our overseas subsidiaries around the world. In the 2020 Reporting Period, LG Electronics conducted this education training via online formats due to COVID-19. LG Electronics has partnered with an RBA accredited agency in the delivery of labour rights education to enhance its management of the working environments in our global supply chains and is on track to provide online training to all its global subsidiaries by the end of 2021.

Supplier CSR Training

No. of training sessions	2.0
Supplier companies	512
Training personnel	548

6. THE EFFECTIVENESS OF SUCH ACTIONS

Assessment and effectiveness

Reporting on the effectiveness of our actions is conducted on a quarterly basis to the relevant teams on a local and global level.

Our global CSR initiatives have been maintained and improved since joining the RBA in 2008 and continue to be implemented due to their effectiveness in identifying, addressing and mitigating risks of modern slavery practices in LG Electronics' supply chain.



LG Electronics has undertaken an assessment of the responses in order to identify areas of improvement and develop appropriate processes and steps to address areas of improvement.

In relation to the Questionnaire responses, LG Electronics will continue to monitor, track and analyse the responses.

LG Electronics will also continue to review existing

policies, procedure and practices to ensure LG Electronics is adopting recommendations to identify, mitigate and account for modern slavery risks in its operations and supply chains.

LG Electronics is exploring the implementation of the Modern Slavery Questionnaire via other means to improve response rates and providing relevant training to suppliers.



7. OTHER INFORMATION

At LG Electronics, we are committed to the continuous review of our plans, policies, procedures and activities, where necessary making updates in areas identified as requiring improvements and/or updates, following up and tracking progress of any areas identified as areas of risk or potential risk. LG Electronics see this as key to the successful outcome of this Modern Slavery program, which will be an ongoing and an important part of our business.

We will continue to work with our employees and our suppliers, with the full support of our Board and the Senior Leadership Team, to raise awareness and understanding about modern slavery and to ensure the success of the ongoing project of preventing and eradicating modern slavery in Australia and globally.

LG Electronics Policies and References

The below links give further details on our corporate social responsibility in supply chain management and on our policies on conflict minerals.

Online Resources

LG Electronics Supplier Code of Conduct

[https://www.lg.com/global/pdf/business-partner/LGE%20Supplier%20CoC_Eng_v3.0\(2018\)_Eng%20final.pdf](https://www.lg.com/global/pdf/business-partner/LGE%20Supplier%20CoC_Eng_v3.0(2018)_Eng%20final.pdf)

CSR in Supply Chain

<http://www.lg.com/global/sustainability/business-partner/csr-in-supply-chain>

Conflict Minerals

<http://www.lg.com/global/sustainability/business-partner/conflict-minerals>

CSR Management System

<https://www.lg.com/global/sustainability/csr-framework/csr-management-system>

LG Electronics Sustainability Reports

<https://www.lg.com/global/sustainability/communications/sustainability-reports>

LG Electronics CSR Principles

<https://www.lg.com/global/sustainability/csr-framework/csr-principles>

Responsible Business Alliance Code of Conduct

http://www.responsiblebusiness.org/media/docs/RBACodeofConduct6.0_English.pdf

Responsible Minerals Initiative Responsible Minerals Assurance Process

<http://www.responsiblemineralsinitiative.org/responsible-minerals-assurance-process/>