

# MODERN SLAVERY STATEMENT AND POLICY



As a business, we maintain relationships with multiple organisations, as well as directly hire over 400 staff across our dealership network. We understand the importance of respecting and improving human rights as fundamental to how we deliver to our guests and communities.

The dealership model can make it challenging to effectively manage sustainability issues because respecting human rights within our supply chain is ultimately often our supplier's responsibility. However, we have adopted various means to clearly communicate our expectations. Furthermore, we seek to identify and do business with organisations that have aligned standards. Our suppliers are required to comply with these laws and we reserve the right to cease our relationship where issues of non-compliance arise or are not promptly addressed.

The purpose of this policy is to outline our approach in relation to respecting human rights and to ensure our business has robust processes in place to minimise the risk of modern slavery within our own operations and associated supply chain. Our key focus areas are to ensure:

- Modern slavery principles are communicated to our relevant staff and key suppliers;
- Our policies and contractual arrangements contain relevant control measures;
- We comply with the Australian government reporting requirements, stipulated within the Modern Slavery Act.

We have a zero tolerance to modern slavery and will make every effort to ensure we always contribute positively to the eradication of slavery, servitude, forced/child labour and human trafficking.

This statement and policy were approved by our Board of Directors on 2 November 2020 and annually thereafter.

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Joshua Hilton Chief Executive Officer Board of Directors

#### INTRODUCTION

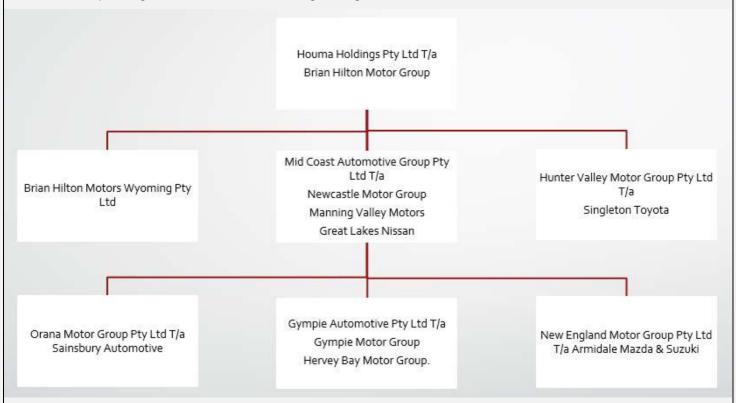
Modern slavery is a criminal offence. We are committed to providing a work environment free from any violation of human rights that exploits a person(s) for personal or commercial gain such as slavery, servitude, forced compulsory labour and human trafficking.

This policy sets out our commitment to mitigating the risk of this taking place within our own business or supply chain. We see this commitment as a critical way of demonstrating respect for others, as well as supporting the welfare of our employees.

This statement/policy is made pursuant to the Australian Modern Slavery Act.

#### **OUR STRUCTURE**

Our Australian business resides on the eastern seaboard, within the states of NSW and QLD, relating to the sale and service of vehicles as well as related products as well as services. Our operating entities include the following trading businesses:



Our entities are generally comprised of the following departments:

- Fixed Operations: Service, Workshop and Parts
- Vehicle Sales: New and Used
- Administration and Finance

# **RISKS IN OUR SUPPLY CHAIN**

Our primary suppliers are global vehicle manufacturers who provide us with vehicles and parts for sale to our guests.

We also have arrangements with vehicle finance/insurance providers, so that we can provide financial products.

In addition, we engage with numerous other providers for vehicle, guest and employee related goods, services and consumables.

We identify the greatest risks occurring upstream in our supply chain, notably where suppliers may operate in countries with a poor human rights record. This may manifest in the form of forced labour, child labour, or other forms of exploitation.

| Key Risks                   |   |  |  |
|-----------------------------|---|--|--|
| Industry                    | Australia operates with a high level of regulation over employment and the retail and servicing of vehicles. We are compliant with relevant labour and safety laws to ensure our internal business operations have zero modern slavery practices. However, there is low visibility over lower tier suppliers. We understand that even where our Tier One Suppliers have indicated they do not have goods coming from high risk locations, modern slavery risks may still be present.  |  |  |
| Products<br>and<br>Services | Materials commonly used in vehicle manufacturing include but are not limited to:  • Metals  • Steel  • Rubber  • Plastics  • Glass  • Fibreglass  • Electronics  • Oil and petroleum  Thailand and South East Asia is a source of rubber for some of our Tier One Suppliers. This is an area vulnerable to modern slavery, and with an estimated 610,000 people living in modern slavery (Global Slavery Index), it increases the risks of this occurring with our lower level supply chains. To address this risk our Tier One Supplier has introduced a number of measures around transparency, compliance, quality and innovation, and sustainable procurement practices. In addition, our Tier One Supplier as conducted a risk assessments across its whole supply chain using the Conflict Minerals Reporting Template.  The increased electrification of vehicles is leading to countries, including Australia, to search for new mining operations for higher demands of materials such as lithium and nickel. Overall, there is limited data on the source country for manufacturing materials connected with our supply |  |  |
| Geographic                  | chain.  The Global Slavery Index (GSI) provides information on high-risk countries. These include countries with:  Poor governance Weak rule of law Conflict Corruption Displacement State failure to protect human rights Migration flows Socio-economic factors such as poverty or widespread discrimination  The low visibility of supplier operations limits the ability to assess risks in the source country for manufacturing materials. We identify the greatest risk of modern slavery occurs where supplier may source materials or labour from countries with a low rating in the GSI.   |  |  |
|                             | We have Tier One Suppliers that have manufactured products in China or Russia. According to the GSI, both China and Russia are among the highest 10 countries with 'the largest estimated absolute numbers of people in modern slavery.' A number of Tier One Suppliers have recently   |  |  |

|                       | moved manufacturing operations out of Russia on a permanent basis, while some operations remain for the servicing of vehicles in the local population. This lowers the modern slavery risk in our supply chain.  |  |
|-----------------------|--|--|
| Supply<br>Chain Model | The global vehicle manufacturing industry is large, complex and difficult to monitor. One of our Tier One Suppliers indicated more than 1500 Tier One Suppliers, without little data on the specific risks further upstream. The annual Modern Slavery Statement of our suppliers provides additional data on the risks and actions across the supply chain. |  |

#### **OUR BUSINESS APPROACH**

## Role Responsibilities

Our Board of Directors and Senior Management Team have overall responsibility for ensuring this policy is implemented and complied with. This cross-functional working group are responsible for:

- 1. Identifying, assessing and mitigating potential risk areas within the dealership network/supply chain;
- 2. Focussing on the highest risk areas and mitigating any identified risks;
- 3. Identifying and implementing process/policy improvements to drive compliance;
- 4. Communicating with and training the required employees as well as suppliers.

More detailed information on these four key points is outlined below.

#### Identifying, Assessing and Mitigating Risks

We undertook a review of the potential risks associated with modern slavery practices across our business and supply chain via the following key actions:

| Key Action          | Overview  |
|---------------------|---|
| Determine           | People and Culture Manager drafted this policy and ensured the Board of Directors as well as Senior Management Team were aware of the act/policy requirements.                        |
| Identify            | The above working group identified key risks that may require communication and/or process/policy review.   |
| Assess              | The working group those potential risks against current controls to identify opportunities for improvements or new action.  |
| Develop and Execute | <ul> <li>Modified policies and processes;</li> <li>Updated supplier agreements;</li> <li>Engaged key suppliers based on risk; and</li> <li>Built relevant staff awareness.</li> </ul> |
| Reporting           | People and Culture Manager submits the government mandated reports in line with the Modern Slavery Act requirements.  |

#### **OUR ACTIONS**

During this process our business identified areas of no or low risk, being operational activities that are directly undertaken by our employees and covered by our internal processes.

We also identified areas of potential risk, where a supplier may source a product (e.g.: car battery, uniform or technology product) from an overseas source, who may have modern slavery practices still in place. The following actions will be implemented:

#### Policies, Processes & Agreements

We have formal policies already in place that are intended to promote ethical and legally compliant business conduct. Our policies that contribute to this commitment to preventing the violations of human rights include:

Code of Conduct - our business respects fundamental human rights and is committed to the principals set out within the legal regulations.

Whistle Blower – We protect whistle blowers by encouraging openness and support for anyone who raises a genuine concern in good faith. We are committed to ensuring no one suffers from detrimental treatment as a result of reporting their suspicions related to modern slavery.

Additional policies in place to promote governance and compliance in our business include:

- Equal Employment Opportunity Policy
- Credit Card Handling Policy
- Employee Benefits Policy
- IT Policy
- Travel and Entertainment Policy

We review these policies annually to ensure that they have robust processes in place to minimise the risk of modern slavery within our business and supply chain.

#### **Training**

We focus on ensuring our management team, at all levels, is not only responsible for abiding by this policy but also know how to address any relevant concerns raised by an employee(s).

We train our staff on how to treat others with respect and courtesy, as well as ensure they adhere to our policies and procedures. This is an ongoing due diligence process.

We have created specific training for Modern Slavery for all staff and commencing staff. The training covers:

- The definition of Modern Slavery
- Its consequences

- The structure of our operations and how our supply chains may create a risk of modern slavery
- Our responsibilities and actions to address modern slavery risks

#### Supply Chain Communications and Control Measures

We acknowledge that we do not have control over the conduct of individuals and organisation within our supply chain. However, we expect the same standard of conduct from all people with whom we have business dealings or act on our behalf, for example but not limited to our vehicle manufacturers, suppliers and contractors.

We are continuously working on improving our processes and agreements, such as revising our supplier and contractor agreements to communicate our zero tolerance for modern slavery.

We now also use these potential risk scenarios to prioritise our future supplier engagements.

#### CONSULTATION

Senior Executives are inducted into the Modern Slavery requirements of the business, to assess and provide additional risk mitigation strategies relating to individual entities. Consultation on modern slavery risk management, or operational strategy that may change our modern slavery risk rating, occurs via executive meetings.

#### **EFFECTIVENESS**

We measure the effective of our modern slavery framework via the following mechanisms:

<u>Awareness:</u> Our employees and key business partners are aware of and understand our modern slavery standards.

<u>Hazard Identification:</u> We have the capacity to identify new and emerging modern slavery hazards, and can respond with appropriate controls.

<u>Review:</u> Our systems are flexible to allow for continuous improvement as we receive feedback from internal and external stakeholders/audits.

We have developed risk assessment tools to further embed modern slavery auditing into our business activities.

We identify areas of improvement required in the oversight of the supply chain. Many of our suppliers operate from via Australian-based headquarters, and there is a lack of available information regarding the overseas activities of suppliers.

Further consideration needs to be given to activities downstream, where our products are used for business purposes and may become involved in modern slavery practices.

#### **POLICY BREACH**

If any employee is found to be in breach of this policy, their misconduct will be managed accordingly, up to and including termination of employment.

In the event of a supplier or contractor, where modern slavery is substantiated, the business

will assess whether it is appropriate for the business relationship to continue and reserves the right to terminate the agreement without notice. **SOURCES** Australian Government Department of Global Affairs https://www.homeaffairs.gov.au/criminal-justice/Pages/modern-slavery.aspx Global Slavery Index www.globalslaveryindex.org **POLICY ISSUE** This policy was reviewed on 5 September 2023 and will be reviewed annually.

#### **DEFINITIONS**

#### Child Labour

Child labour, in accordance with the definition used by the International Labour Organisation, is work that deprives children of their childhood, their potential and their dignity, and that is harmful to physical and mental development. It refers to work that:

- is mentally, physically, socially or morally dangerous and harmful to children; and/or
- interferes with their schooling by:
  - o depriving them of the opportunity to attend school;
  - o obliging them to leave school prematurely; or
  - o requiring them to attempt to combine school attendance with excessively long and heavy work.

A child is defined as a person below the age of 18.

Child labour has three categories:

- 1. The unconditional worst forms of child labour, which are internationally defined as slavery, trafficking, debt bondage and other forms of forced labour, forced recruitment of children for use in armed conflict, prostitution or pornography, and illicit activities.
- Labour performed by a child who is under the minimum age specified for that kind of work (as defined by national legislation, in accordance with accepted international standards), and that is this likely to impede the child's education and full development.
- Labour that jeopardises the physical, mental or moral well-being of a child, either because of its nature or because of its nature or because of the conditions in which it is carried out, known as "hazardous work".

# Debt Bondage

Debt bondage describes situations where the victim's services are pledged as security for a debt and the debt is manifestly excessive or the victim's services are not applied to liquidate the debt, or the length and nature of the services are not limited and defined.

### Servitude

Describes situations where the victim's personal freedom is significantly restricted and they are not free to stop working or leave their place of work.

# Tier One Supplier

A manufacturer who provides products directly to a company without dealing with a middleman or other manufacturers.

# Human Trafficking

Human Trafficking describes the recruitment, harbouring and movement of a person for exploitation through modern slavery.