

State Bank of India, Australia (accordance with the Modern Slavery Act 2018)

Australian Registered Office: Suite 2, Level 31 Australia Square, 264 George Street, Sydney NSW 2000

State Bank of India (SBI)

SBI structure, operations, and supply chain

With a legacy of over 200 years, SBI traces its ancestry to the Bank of Calcutta founded in 1806. Today SBI is an Indian multinational, public sector banking and financial services statutory body, fostering India's US\$3.4 trillion economy and serving the hopes of its vast population. The bank is a member of the Fortune 500 and the largest commercial bank in India alone in terms of assets, deposits, branches, customers and employees. The Government of India is the largest shareholder of SBI, holding a 56.92% stake.

SBI has over 460 million customers worldwide, with 225 offices in 30 countries, which include operations in Australia, Japan and other parts of Asia, the United Kingdom, Europe, the Middle East, Africa, and the Americas. SBI, in addition to its branch operations, has a global network of group entities.

SBI has over 22,000 State Bank Group branches. It provides a range of banking products through its network of branches in India and overseas, including products aimed at non-resident Indians (NRIs). SBI has 17 regional hubs and over 100 Administrative / Zonal offices that are located at important cities throughout India and has over 65,000 ATMs.

SBI offers a broad range of financial services centred on banking and are also engaged in the leasing, securities, credit card, investment, mortgage securitization, venture capital, derivatives, and other credit related businesses.

SBI Australia (SBIA)

SBIA started its operations on the 23rd of November 1998 when it opened a Representative Office in Sydney. Effective from the 21st of April 2004, the Representative Office was transformed into an Australian Bank. The branch was opened with the objectives of fostering trade between India and Australia through trade finance products and helping Indian corporates access and contribute to the Australian economy.

The Reserve Bank of India regulates the Global Bank, and the Australian Banking operations are also authorized and regulated by Australian Prudential Regulation Authority (APRA) and other local Australian regulators. SBIA does not own or control any other entities.

SBIA offers a wide range of services such as deposits, remittances, trade finance solutions, syndicated loans etc.



⇒ bank.sbi
 ⇒ +91 22 2274 0745 - Compliance - FOs
 ⇒ +91 22 2274 2765
 ⋈ dgmcomp.ibg@sbi.co.in

अनुपालन विभाग आंतरराष्ट्रीय बॅंकिंग समुह कॉरपोरेट केन्द्र सातवा मजला, स्टेट बैंक भवन मादाम कामा रोड मुंबई 400021 - भारत अनुपालन विभाग अंतरराष्ट्रीय बैंकिंग समूह कारपोरेट केंद्र सातवीं मंजिल, स्टेट बैंक भवन मादाम कामा रोड मुंबई 400021 - भारत Compliance Department
International Banking Group
Corporate Centre
7th Floor, State Bank Bhavan
Madame Cama Road
Mumbai 400021 - India

SBIA as Reporting Entity

SBIA, an offshore branch of State Bank of India (the Parent Bank), is the largest public sector bank in India. SBIA (ABN 95 082 610 008; AFSL 238340) is a reporting entity in accordance the Modern Slavery Act 2018 (cth) (Act). The Act requires SBIA to provide a voluntary disclosure concerning its efforts to assess and address the risks that modern slavery practices may be occurring in its operations, and the supply chains of any entities that it owns or controls.

SBIA's Supply Chain/ Customers/ Employees

SBIA business is primarily undertaken in an office environment, with the majority of its suppliers' providing goods and services in connection with the office premises (such as Stationery supplies, cleaning services and food and refreshments supplies), financial, technology and other professional services.

Given its geographic spread, SBI's supply chain is geographically diverse, with suppliers from countries in which SBI operates. SBI's suppliers range from small businesses to international organisations, operating across the developed and developing regions in which SBI has presence.

The arrangement SBIA has with its suppliers are combination of one-off/ annual/ long-term relationship and it is governed by the Outsourcing Policy. The arrangement can be terminated by giving a notice to the supplier(s).

Modern slavery risk (on voluntary basis and as per best practices) amongst its suppliers and service providers relate to major vendors as identified in outsourcing arrangement.

SBIA's risks of modern slavery practices in operations and supply chains

SBIA acknowledges the requirements of the Modern Slavery Act and will work towards ensuring compliance within the organisation and its supply chains. SBIA's Framework includes established policies, staff awareness and code of conduct.

SBIA ensures that staff are given adequate training to mitigate the risk of slavery and human trafficking taking place within its business and continuous operations. All employees of SBIA have completed the Modern Slavery training by an External Third-Party Provider, i.e., Thomson Reuters.

The purpose of this training is to create awareness around the concept of modern slavery and the implications this can have on customer organisations. The course introduces the countries, industries, and types of workplaces where modern slavery risks are known to be high, as well as the current legislation in place to protect individuals. Additionally, it covers the tools, systems and controls that can be utilised to address and manage risks. The training addresses the risk of modern slavery in our supply chains for the purpose of ensuring our workforce/ contractors understands the law and their obligations, and to raise awareness of modern slavery risks in the context of our business.

SBIA has outsourced some processes to the parent bank and external firms. Additionally, the Bank procures goods and services as per its Outsourcing Policy. The outsourced service providers, together with the suppliers, make up the supply chains for the Bank. As per the terms of the contract, SBIA will be entitled to terminate the relevant contract in case of a breach or to assess any actual or potential breach of terms of engagement.



For monitoring, SBIA has also included in its Risk Management Committee legislation register it's domestic and international human rights-related laws in which SBIA operates or procures products or services.

The modern slavery statements along with the Outsourcing policy and Whistle Blower, highlighting the reporting route available in case of any complaint or concern regarding our modern slavery obligations, are accessible on SBIA's website to improve transparency.

SBIA's principal code of conduct also governs our employees and contractors, who are required to understand and adhere to the Guidelines throughout their employment or engagement.

Senior Management shall take responsibility for implementing the policies, decision making processes and its objectives and ensure that staff are given adequate training to mitigate the risk of slavery and human trafficking, if any, taking place within the Bank.

As we evolve in our approach over the coming year, we are committed to reviewing the effectiveness of our Modern Slavery Risk Management program by devising the risk assessment approach and associated controls within our operations and supply chain in line with global best practice.

Future Actions

- SBIA had engaged KPMG as an advisor to strengthen our approach and identify the gaps in our Modern Slavery practises. KPMG had provided a roadmap and guidance.
- Risk & Compliance to monitor the applicability of the modern slavery in the Compliance Committee meeting.
- Continuously train the relevant staff to create awareness and subject matter expertise to identify the risks related to modern slavery within our eco system.

Looking ahead, we are working to implement and strengthen the framework to assess and monitor the modern slavery risks in our supply chains. We recognise that the risks of modern slavery are complex and evolving. We will continue to work to address these risks in our business and engage with a range of stakeholders to assess the effectiveness of our actions and enhance our approach.

This statement was approved by the principal governing body of State Bank of India Australia (Senior Officer Outside Australia - SOOA) on 5th of November 2022.

(Rajeev Arora)

Senior Officer Outside Australia (SOOA)

State Bank of India- Australia