# **Modern Slavery Statement**

This statement has been published in accordance with the *Modern Slavery Act 2018* (Cth). It sets out the steps taken by Adams Group Aus Holdings Pty Limited ACN 637 089 162 (**Adams**) and other relevant Adams group companies during the year ended 30 June 2022 (**reporting period**) to identify and reduce the risks of modern slavery and human trafficking in its business and supply chains.

# Reporting entity covered by this statement

This statement covers:

- Adams; and
- Maven Dental Group Pty Ltd ACN 131 333 492 (Maven Dental)

In addition, the following capitalised term used throughout this statement are defined as follows:

 Adams Group means the Adams consolidated group which comprises Adams and its subsidiaries.

## **Structure and Operations**

Adams Group manages dental centres in Australia and New Zealand and provides facilities and services to the dentists and other dental practitioners who operate from them. We provide the administrative and non-dental services that those dental practitioners need to provide patients with dental services. Normally, those dental practitioners are not our employees and, in providing dental services and doing other things, are operating their own independent dental businesses.

Adams is a private company and is headquartered in Melbourne, Victoria. In addition to its headquarters, Adams Group operated support offices in Auckland, Brisbane, the Gold Coast and Townsville during the reporting period. Adams Group operates centralised management functions from its support offices including IT and finance. The Gold Coast and Townsville support offices were closed during the reporting period.

Adams Group grew significantly in the reporting period. It acquired 34 practices in Queensland and NSW when it completed the acquisition of 1300 Smiles by a scheme of arrangement on 1 December 2021. It acquired a further 22 practices in New Zealand when it acquired Dental Corporation (NZ) Limited (subsequently renamed Abano NZ Limited) on 28 February 2022.

Adams Group now operates through Maven Dental and 1300 Smiles Pty Ltd in Australia and through Lumino Dental Limited and Abano NZ Limited in New Zealand.

Adams Group is Australasia's largest provider of facilities and services to dental practitioners. In Australia it operates 132 dental practices through Maven Dental and 1300 Smiles, with practices in all Australian states and also the ACT. Approximately 58 per cent of these clinics operate under the "Maven Dental" or 1300 Smiles brands with the balance being operated under legacy brands.

Lumino Dental is New Zealand's largest operator of dental practices. It operates more than 100 dental practices throughout New Zealand, primarily under the "Lumino The Dentists" brand. Adams Group also operates 22 independently branded clinics through Abano NZ Limited.

Adams Group's operations are split roughly evenly between Australia and New Zealand and include salaried staff, employees under collective bargaining arrangements and modern pay awards and temporary contractors. As at the end of the reporting period, there were 1,455 employees working in the Australian business and 1,157 employees working in the New Zealand business. These do not include the independent dental practitioners who receive services from Adams Group.

Approximately 90% of staff (excluding temporary contractors) in Australia are covered by an industrial instrument such as a modern award. The nature of these government instruments significantly mitigates the risk of modern slavery within our operations.

Adams Group operates a number of programmes to support professional development and the health and safety of our employees, including operating an Employee Assistance Program to support staff in dealing with personal, family and/or work-related concerns. Adams Group aims for continuous improvement in its treatment of employees and frequently reviews the efficacy of our programmes in rewarding and supporting our people.

#### Supply chains

Adams Group's major supply chain areas include:

- the lease of commercial real estate
- · dental equipment and consumables
- laboratory services and dental devices
- IT hardware and associated software subscriptions and licensing
- utility services
- marketing services including advertisements on global social media platforms

### Risks of modern slavery practices in the operations and supply chains

Adams employs people and provides services to dental practitioners in accordance with all applicable laws. As a service provider in the heavily regulated allied health industry, we believe risks of modern slavery in our operations are minimal and are primarily limited to potential downstream supply chain activity, such as where and how equipment may be produced or how services may be provided.

Adams Group makes limited direct use of administrative support in the Philippines through an Australian provider. As the Philippines is a higher risk jurisdiction for modern slavery, we have undertaken due diligence on the supplier although no specific concerns were found.

#### Our measures to address modern slavery risks

Our focus to date has been on our relationships with suppliers with whom we have a direct contractual relationship (i.e. "tier 1" suppliers). Due to the broad range of products that are used in our business we believe that these tier 1 suppliers are best placed to undertake detailed due diligence on their suppliers.

More than 50% of our spending on dental equipment and consumables is with companies that are reporting entities under the Modern Slavery Act. We note that our key suppliers are taking active steps to mitigate slavery risk in their supply chains.

Our other suppliers show a greater variability in their awareness of, and steps to mitigate, slavery risk within their supply chains. This is particularly evident with smaller suppliers and with New Zealand domiciled suppliers who have less regulatory impetus to improve in this area. Adams Group is considering its existing suppliers' responses to its enquiries and considering how it can work with suppliers to improve their processes and address its risk here. This may include discontinuing relationships with suppliers.

Further, as part of a review of our systems and controls, Adams is working to further improve the way we identify and manage Modern Slavery risks. Up to the date of this report, our key action points and effectiveness have been as follows:

#### Procurement

Adams Group has restructured and centralised its procurement function to give it greater visibility of and control over its supply chains. Following on from this Adams Group has updated its processes to undertake improved due diligence on potential new suppliers.

#### **Policies**

Adams Group regularly reviews its key policies to ensure compliance with all applicable legislation, including employment and modern slavery laws.

#### Contracting

Adams Group mitigates modern slavery risk by the inclusion of appropriate clauses in key contracts, including those with offshore suppliers, requiring them (amongst other things) to take reasonable steps to identify, assess and address risks of modern slavery practices in their operations and supply chains.

A significant proportion of Adams Group's spending on dental equipment and consumables is on a non-contracted basis. As part of its restructuring of its procurement processes, Adams Group is reviewing its Supplier Code of Conduct with the intention of requiring material suppliers to commit to comply with this. The Supplier Code of Conduct specifically references our requirements regarding our suppliers' treatment of their workers, including that they will not engage in modern slavery.

#### Training

Adams Group requires all senior staff and those members of staff who are involved in procurement to undertake modern slavery training. This helps them to understand what modern slavery is, where the risks might lie in the operations and supply chain, and what can be done to mitigate those risks. All relevant staff have completed this training and will be required to complete this training on a regular basis.

### Whistleblowing

Adams Group offers multiple ways to report potential compliance concerns, including anonymously through an external provider under the Adams Group's Whistleblower Policy. This policy applies to all current and former directors, officers, employees and suppliers of the Adams Group.

# **Consultation Process and Approval**

This statement has been prepared by Adams in consultation with Maven Dental. It was approved by the board of directors of Adams Group Aus Holdings Pty Limited (being the principal governing body for the reporting entities) on 28 September 2022.

The process of consultation involved engagement with Adams Group's senior leadership team who represent relevant internal stakeholder groups including Procurement, Human Resources, Legal and Finance.

This statement is signed by Simon Harle in his role as a director of Adams Group Aus Holdings Pty Limited ACN 637 089 162 on 29 September 2022.

Signed:

Simon Harle

Director of Adams Group Aus Holdings Pty Limited

29 September 2022