



Coast Entertainment Holdings Limited

Modern Slavery Statement

FY2024



The *Modern Slavery Act 2018* (Cth) requires Coast Entertainment Holdings Limited (**Coast**) to prepare an annual Modern Slavery Statement setting out the actions we have taken to assess and address modern slavery risks in our operations and supply chains.

Readers should note that, in addition to the content of this Modern Slavery Statement, our current Ethical Sourcing and Modern Slavery Policy is available on our website at www.coastentertainment.com.au.

Coast recognises that slavery can occur in many forms, as outlined in the *Modern Slavery Act 2018* (Cth). This can include slavery, servitude, human trafficking, forced marriage, forced labour debt bondage and child labour.

We are fully committed to operating responsibly and establishing and adhering to the highest ethical standards across our businesses. We have zero tolerance for any forms of modern slavery in our businesses.

1. STRUCTURE, OPERATIONS AND SUPPLY CHAIN

Coast is a public company listed on the Australian Securities Exchange (ASX:CEH). Coast is a tourism, leisure and family entertainment company which currently comprises the Theme Parks division located on the Gold Coast, Australia incorporating Dreamworld, Whitewater World, SkyPoint Observation Deck and SkyPoint Climb.

Coast's operating businesses are supported by a small Head Office function located in Sydney, Australia.

During FY24 Coast's Australian based Theme Parks and Attractions business had approximately 850 employees, a significant number of which are casual or part time employees.

Our suppliers and supply chain

Most of our suppliers are located in Australia. We do have some suppliers in overseas countries, in particular amusement ride manufacturers located in Europe and merchandise suppliers located in Asia. The European based amusement ride manufacturers demonstrate a high level of awareness of modern slavery and therefore represent a lower risk of unethical procurement practices.

The main types of goods and services that Coast procures directly include:

- Food and beverage
- Apparel and retail merchandise
- IT related hardware, software, equipment and services
- Professional services including legal and taxation
- Operating consumables such as chemicals, cleaning and hospitality supplies, stationery
- Engineering trade services
- Advertising and marketing, media and design services
- Utilities and waste
- Amusement rides and components

Coast's Theme Parks and Attractions business aims to procure most of its goods and services from suppliers based in Australia, in particular Queensland (with the main exception being amusement rides and components which are typically sourced from leading global manufacturers in Europe). All qualified suppliers are given equal opportunity to compete for the business. Procurement decisions

follow a due diligence process based on a reasonable assessment of quality, service, experience, competitive pricing, technical qualifications and ethical procurement policy and compliance. Our business is focused on appointing reputable suppliers who demonstrate an awareness of modern slavery risks and will be held to high standards of ethical business practices promoting integrity and transparency.

Coast recognises that tackling the risk of modern slavery in our supply chains requires an ongoing commitment and we are continuing to expand upon initiatives that are already in place. Many of our largest suppliers operate under their own mandated codes of conduct pursuant to which they undertake to respect and comply with all laws, rules and regulations around the world in the countries where they conduct business, including modern slavery and related laws.

As is the case for the majority of businesses, our visibility of modern slavery risks may be limited as a result of risks being deep within the supply chains of our direct suppliers. However, as we progressively develop our supply chain map, we are increasing the engagement with our suppliers to identify risks further up the supply chain and promote appropriate action if and when necessary.

2. RISKS OF MODERN SLAVERY IN OUR OPERATIONS AND SUPPLY CHAINS

We continue to progress our work to identify areas of greatest modern slavery risks in our operations and supply chains. At present, we are not directly aware of any unethical practices in our supply chains, however we are cognisant that the assessment is an ongoing task and that systems are continuously improving.

All suppliers to our Australian business are ranked by us from tier 1 to tier 5, where tier 1 retail and F&B suppliers are those we engage directly who have factories or workers involved in the manufacture of merchandise and suppliers that have high volume turnover of sales/purchases within the business. An area of ongoing focus continues to be identifying those suppliers who directly source products from known high-risk markets where modern slavery practices can be prevalent and engaging with them to understand how they manage the associated risks and concerns.

Based on our current procurement practices and due diligence of our suppliers, we consider the risk of modern slavery in our operations and supply chains to be low, largely due to the type of goods and services acquired and their country of origin.

Policies and procedures

Coast's key policies that set out our commitment to human rights and proactively identifying and addressing modern slavery practices in our operations and supply chains include:

Code of Conduct	<p>Outlines the basic principles and standards of behaviour to guide all employees in the way they conduct business on behalf of the Group. It is designed to assist employees to understand their individual responsibilities and obligations and provide guidance in the performance of their duties to conform to Coast's expectations of high moral and ethical standards.</p> <p>Our Code of Conduct is provided to all employees upon commencement of employment. All employees are required to acknowledge that they understand and will comply with the Code. Furthermore, all employees must undertake training on the Code as part of their induction process and every two years thereafter.</p>
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Ethical Sourcing and Modern Slavery Policy	<p>Outlines Coast’s commitment to the highest standards of ethical and responsible conduct and the protection of human rights. Coast has zero tolerance for all forms of modern slavery and human trafficking.</p> <p>Coast expects that its suppliers share and demonstrate the same commitment and as such, it is our suppliers’ responsibility to achieve and maintain these standards and to enforce them within their supply chain involved in supplying goods and services to Coast.</p> <p>Our current Ethical Sourcing and Modern Slavery Policy is available on our website at www.coastentertainment.com.au</p>
Procurement Policy	<p>Outlines our Theme Parks division’s commitment to behave within the local law and in accordance with the highest ethical standards.</p> <p>It is expected that we engage with our business partners to focus on our core procurement principles of: value add, collaboration, integrity, governance, safety, and ethical and sustainable supply.</p>

Each year we continue to develop and enhance our modern slavery risk management practices and build a deeper understanding of our supply chains. In particular we have increased our due diligence processes, including but not limited to, reviewing our Supplier Self-Assessment Questionnaire, visiting some of our overseas suppliers, discussing supply chain issues with our direct suppliers, discussing Modern Slavery issues in Monthly buying meetings and assessing the modern slavery statements and similar documents published by an increasing number of our suppliers.

3. ACTIONS TAKEN TO ASSESS AND ADDRESS THE RISKS OF MODERN SLAVERY PRACTICES

Coast manages the risks of modern slavery practices in its operations and supply chains by assessing and addressing the risks through a number of different processes including supplier due diligence upon engagement, regular review meetings with existing suppliers and remediation processes where necessary. We have dedicated procurement personnel within our business who are well educated and experienced on modern slavery and ethical procurement and continue to make meaningful inroads in this important area.

During FY24, we have undertaken the following:

- Visited the Canton Fair in China to meet directly with merchandise suppliers and potential suppliers, with our buying team requesting ethical reports direct from these factories.
- Continued our supply chain mapping exercise to understand category spend, place of origin and risk levels across our suppliers. This exercise extends beyond the retail and F&B aspects of our business to also rank suppliers to the engineering department of our business.
- Buying team completed Freight Forwarding and Customs Clearance course, which included discussions on ethical trading.
- Increased engagement with our Engineering department to better understand their procurement processes, focusing initially on the key amusement ride and component manufacturing suppliers.
- New and existing retail suppliers that develop product overseas MUST produce ethical sourcing statements from the factories where the goods are being made.

- Requesting the inclusion in some supply contracts of contractual warranties from suppliers regarding modern slavery compliance, as well as expanded termination rights where concerns regarding non-compliance are identified (the scope and inclusion of contractual clauses regarding modern slavery compliance is developing in all industries).
- Seeking documentation from our tier 1,2 and 3 retail suppliers (which account for over 90% of total retail sales) and our tier 1 and 2 F&B suppliers (which account for over 90% of total F&B purchases) such as their modern slavery statements which supports their commitments to ethical procurement practices.
- Ongoing training and awareness specific to modern slavery to all employees.

Coast will not support suppliers where we are aware of, or have reasonable grounds to believe that, modern slavery practices are taking place in their organisation or supply chain. After conducting an appropriate investigation, we may terminate supply or service contracts if necessary and/or appropriate.

4. ASSESSING THE EFFECTIVENESS OF OUR APPROACH AND PROCESSES RELATED TO MODERN SLAVERY RISKS

Coast recognises the importance of assessing the effectiveness of its actions in mitigating modern slavery risks. Given the lower risk of modern slavery practices in Coast's businesses (which are service based entertainment offerings), Coast will adopt a diligent but proportionate approach to all aspects of modern slavery and will continue to review this position from time to time.

Grievance and reporting

We recognise the importance of our employees having access to easy and, if required, anonymous avenues of reporting concerns regarding modern slavery. Our employees can report concerns via internal reporting channels to their managers, executive management and human resources. Furthermore, our Whistleblowing Policy provides a mechanism which can be used by all employees to anonymously report misconduct, including modern slavery risks or practices.

In FY25 we will continue to increase awareness across our businesses of reporting any concerns regarding modern slavery in the supply chain, including advising and urging our suppliers to do the same, either directly or via the Coast whistleblowing hotline.

Awareness and training

Our modern slavery training program to employees at all levels of the Australian business is ongoing, principally as part of employee induction. Additionally, those team members involved in procurement related roles are engaged in more regular informal training and discussions regarding ethical procurement issues.

The formal training program describes the different types of modern slavery practices, risk indicators for modern slavery, identifying potential victims of modern slavery, understanding suppliers and supply chains, consequences for an organisation if they are found to have engaged in, or facilitated, modern slavery practices, and how employees can report modern slavery concerns.

It is intended that our modern slavery training will continue to be incorporated as part of every employee's induction program, with refresher training provided periodically.

A copy of our Modern Slavery risk register is available on our document management system for all team members to review at any time.

5. CONSULTATION WITH OTHER ENTITIES

Coast Entertainment Holdings Limited is the parent company and sole owner of Coast Entertainment Operations Limited, the company which operates all of the Theme Parks and Attractions businesses. Issues relating to modern slavery and procurement practices generally are canvassed and discussed at the parent company Board meetings. The management representatives responsible for procurement have direct access to the Board of Directors and vica versa, ensuring that the important issue of ethical procurement receives due attention.

6. FUTURE COMMITMENTS

We recognise and understand the importance of the *Modern Slavery Act 2018* (Cth) and we are committed to continuing to improve our approach with the ongoing review and assessment of the risks in our operations and supply chains.

In the short term our key focus will be on:

- Continuing to work with our Engineering department's sourcing team on attaining ethical statements from key suppliers.
- Building relationships with key retail merchandise suppliers in China including visiting their factories.
- Further developing our communications within our workplaces to ensure all employees understand and remain alert to the risks of modern slavery.
- Embedding modern slavery compliance within our ESG framework.
- Continuing to promote and encourage reporting of instances, or suspected instances, of modern slavery practices.
- Ensuring all new suppliers are subjected to our procurement due diligence process and appropriately ranked with respect to ethical procurement matters and, where necessary, taking steps to ensure adherence to our procurement policies.
- Continuing to review and refine our procurement policies to ensure they reflect the current modern slavery practices and principles.
- Understanding the supply chains of our short-term event business partners, and discussing our ethical procurement expectations with them.
- Seeking to impose a greater level of legal accountability on our suppliers through enhanced contractual provisions regarding modern slavery.

7. APPROVAL

This Modern Slavery Statement is made pursuant to the *Modern Slavery Act 2018* (Cth) for the reporting period 1 July 2023 – 30 June 2024.

This Statement was tabled at a meeting of the Coast Entertainment Holdings Limited Board on 17 December 2024 and was approved by the Board accordingly.



Dr Gary Weiss AM
Chairman of Directors
Coast Entertainment Holdings Limited