

Modern Slavery Statement

Business Overview

Citrix Systems, Inc (“Citrix”), part of Cloud Software Group Inc., builds the secure, unified digital workspace technology that helps organizations unlock human potential and deliver a consistent workspace experience wherever work needs to get done. With Citrix, users get a seamless work experience and IT has a unified platform to secure, manage and monitor diverse technologies in complex cloud environments.

This Statement has been prepared pursuant to the U.K. Modern Slavery Act and the Australian Commonwealth Modern Slavery Act and relates to the fiscal period from January 1, 2022, through November 30, 2022. Citrix, as part of Cloud Software Group Inc, operates in the United Kingdom through its subsidiary Citrix Systems UK Limited and in Australia through its subsidiary Citrix Systems Asia Pacific Pty Ltd, to whom this statement relates. This Statement describes Citrix’s group-wide modern slavery policies and compliance procedures since we have common policies and compliance procedures and the same modern slavery risks across our business.

As used in this Statement, “modern slavery” encompasses forced labor, prison labor, indentured labor, bonded labor, debt servitude, state imposed forced labor, human trafficking, child labor and other similar conduct commonly thought of as modern slavery.

Our Workforce

Cloud Software Group’s Code of Business Conduct (the “Code”) sets the standards of conduct for those working for or on behalf of Citrix. The Code is subject to regular review by the board of directors of all companies belonging to Cloud Software Group, including Citrix, and is updated accordingly. The Code provides that all employees should be treated with respect, and, more specifically, it states that all companies belonging to Cloud Software Group are committed to adhering to applicable employment laws, including those relating to child labor, wages, hours and working conditions.

A substantial portion of our workforce consists of skilled labor. In addition, all employees hired by Citrix are subject to a background check. Based on the nature of the types of jobs performed by our workforce, we believe the risk of modern slavery in our operations is low.

Citrix also uses independent contractors. Because of the nature of the types of jobs performed by our independent contractors, we believe the risk of modern slavery in their performance for Citrix is low. Citrix generally uses placement agencies to source independent contractors. These agencies are selected following a standard sourcing process with defined business criteria.

Vendor Relationships

Certain physical products are manufactured for us by a limited number of third parties. We do not have our own manufacturing facilities and, therefore, do not manufacture products directly. Generally, our third-party manufacturers control the supply chain relationships for our physical

products. We believe our principal risk of modern slavery is that forced labor could occur without our knowledge in violation of our policies in upper tiers of the supply chain.

We have established policies and compliance and other procedures discussed herein that are applicable to Citrix and/or its third-party manufacturers to mitigate the risks of modern slavery in the supply chains for our products. Our approach is to focus on our direct suppliers since this is the level of the supply chain where we believe that we have the most influence and can therefore be the most effective. Our risk-based vendor due diligence program screens for, among others, certain labor violations.

Citrix's standard contract and purchase agreement language requires our suppliers to act in a manner consistent with the standards set out in our Supplier / Partner Code of Business Conduct (the "Supplier Code"). As indicated in the Supplier Code, we are committed to working with socially responsible business partners that embrace high standards of ethical behavior and treat their employees fairly and with respect. Our Supplier Code is made publicly available on the Cloud Software Group and Citrix websites for all of our partners, vendors and customers to access. The Supplier Code states that we will not do business with partners that do not comply with laws relating to child labor, wages, hours and working conditions. Furthermore, the Supplier Code provides that, if we learn that our vendors, contractors or consultants have acted in a manner inconsistent with our ethical standards, we will take appropriate action.

Supply Chain Engagement

As noted above, we use third party manufacturers to manufacture our physical products. Our principal third party manufacturer is both required and has indicated to us that it adheres to the Responsible Business Alliance's ("RBA") compliance code of conduct <http://www.responsiblebusiness.org/standards/code-of-conduct> ("RBA Code of Conduct") and that it notifies its suppliers of their obligation to comply with the RBA Code of Conduct.

This third-party manufacturer has indicated in writing that it takes steps to verify, evaluate and address risks of slavery and human trafficking in its supply chain. According to the manufacturer, the vast majority of its supplier contracts and purchase order terms contain language requiring suppliers to comply with the RBA Code of Conduct. The manufacturer also has indicated that it monitors compliance through self-assessment questionnaires completed by its suppliers. In addition, it has indicated that it performs audits that, among other things, cover slavery and human trafficking and, if deficiencies are found during an audit, it requires the supplier to develop and submit a corrective action plan.

Other vendors may be required to comply with our terms and conditions and other contractual provisions, as described above.

Training

We provide mandatory internal training intended to ensure that all our employees observe and understand the Code, the underlying policies, law and regulations and their applicability to our business.

In addition, our principal third-party manufacturer has indicated that it provides training on forced labor and human trafficking to its employees.

Assessment

We assess the effectiveness of the actions being taken to assess and address modern slavery risks through ongoing engagement with our principal third party manufacturer, the findings of our vendor due diligence program and the number and type of complaints received through our grievance mechanism.

Grievance Mechanism

Citrix has mechanisms for its employees and third parties to ask questions or report concerns about possible violations of the Code, Citrix policies and laws. This would include any questions or concerns relating to modern slavery. Our Code has procedures and contact information for raising such matters, and we provide in our Code that retaliation will not be tolerated. Our website publishes this grievance mechanism to other stakeholders. Citrix also makes this information available to our channel partners through our Partner Central portal.

Solely for purposes of compliance with the U.K. Modern Slavery Act, this Statement was approved by the board of directors of Citrix Systems UK Limited and has been signed by a director of that entity. A signed copy of this Statement is available upon request.

The Board of Directors,
Citrix Systems UK Limited

Citrix Systems Asia Pacific Pty Ltd (“Citrix Systems Asia”), an indirect wholly owned subsidiary of Citrix with approximately 74 employees located in Australia, provides our products and services in the Asia Pacific (excluding Japan) market. Citrix Systems Asia does not own or control other entities. As earlier noted, we do not have our own manufacturing facilities and source physical products from third party manufacturers. Citrix Systems Asia provides the same products and services in Australia as are provided by Citrix in other parts of the world and has the same supply chains and modern slavery risks as other Citrix companies. Citrix’s supply chain is discussed earlier in this Statement.

Solely for purposes of compliance with the Australian Commonwealth Modern Slavery Act, this Statement was approved by the board of directors of Citrix Systems Asia and has been signed by a director of that entity. A signed copy of this Statement is available upon request.

The Board of Directors,
Citrix Systems Asia Pacific Pty Ltd

This statement is signed by George Moyles in his capacity as a director of Citrix Systems Asia Pacific Pty Ltd:

George Moyles

George Moyles
Director, Citrix Systems Asia Pacific Pty Ltd

Date: 05/26/2023