

# HSBC Modern Slavery and Human Trafficking Statement 2025



HSBC

Opening up a world of opportunity

# Statement Preface

The HSBC Australia Modern Slavery Statement for 2025 is reported in June 2026 in two (2) parts:

1. Part 1: The “HSBC Modern Slavery and Human Trafficking Statement 2025” (referred to as ‘the HSBC Group Statement’) published by HSBC Holdings plc (‘HSBC Group’), under the United Kingdom Modern Slavery Act (2015); and
2. Part 2: The “HSBC Australia Modern Slavery Statement Addendum 2025” (referred to as ‘the Addendum’) published by HSBC Bank Australia Limited, The Hongkong and Shanghai Banking Corporation Limited Sydney Branch, and HSBC Australia Holdings Pty Limited (collectively ‘HSBC Australia’), under the Australian Modern Slavery Act (2018).

The HSBC Australia Modern Slavery Statement Addendum illustrates:

- ◆ The relationship of the HSBC Australia Statement Addendum under Australian legislation to the HSBC Group Statement under United Kingdom legislation;
- ◆ The relationship of HSBC Australia’s Human Rights policies and practices to HSBC Group’s Human Rights policies and practices; and
- ◆ Australian specific practices and continuous improvement objectives that HSBC Australia has completed separately to, or in addition to, the improvement objectives of HSBC Group.

In reporting as an Addendum to the HSBC Group Statement, HSBC Australia continues to meet all the Mandatory Reporting Criteria under the Australian Modern Slavery Act (2018).



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# Section 1: About HSBC

HSBC is one of the largest banking and financial services organisations in the world. Guided by our purpose of opening up a world of opportunity, our ambition is to become the world’s most trusted bank globally, putting customers at the heart of everything we do.

Since 1 January 2025, the HSBC Group has operated through four new businesses to simplify our organisational structure and accelerate delivery against our strategic priorities.

**Hong Kong**

**UK**

**Corporate and Institutional Banking**

**International Wealth and Premier Banking**

## Hong Kong

Our Hong Kong business has a leading market position. It comprises Retail Banking and Wealth and Commercial Banking of HSBC Hong Kong and Hang Seng Bank.

## UK

Our UK business has a leading market position. It comprises Retail Banking and Wealth (including first direct and M&S Bank) and UK Commercial Banking, including HSBC Innovation Bank.

## Corporate and Institutional Banking (CIB)

Our CIB business is a market leader in cross-border transaction banking and capital markets. It integrates our Commercial Banking business (outside the UK and Hong Kong) with our Global Banking and Markets business.

## International Wealth and Premier Banking (IWPB)

Our IWPB business comprises Premier banking outside of Hong Kong and the UK, our Private Bank, Asset Management and Insurance businesses.

Our stakeholders include our employees, customers, investors, regulators and governments, and members of the communities we serve. Many of our employees are also our customers and shareholders and our business clients may act as suppliers.

Our size and global reach mean our actions can have a significant impact and we are committed to doing business responsibly and making decisions for the long term.

## Section 2: Our policies

How we do business is as important as what we do. This is consistent with the HSBC values.

In our [Human Rights Statement](#) we set out how we seek to meet our responsibility to respect human rights. Our approach is guided by the UN Guiding Principles on Business and Human Rights (UNGPs) and the Organisation for Economic Cooperation and Development (OECD) Guidelines for Multinational Enterprises on Responsible Business Conduct. We refreshed our Human Rights Statement in 2026.

Human rights considerations are reflected in several Group-wide policies. Taken together, these policies govern our behaviour as a provider of financial services to business and personal customers, as a buyer of goods and services, as an investor and as an employer.

This Statement builds on the Human Rights Statement, with more specific information on our approach to tackling modern slavery and human trafficking. Modern slavery includes, but is not limited to, child labour, forced labour and debt bondage.

### Employees

HSBC's commitment to respect human rights in the workplace, including the right to decent work and freedom from discrimination, aligns with our values and is set out in our global policy. Our approach is set out in detail on the HSBC Group website – see [Our inclusion strategy](#).

### Business customers

Our sustainability risk policies form part of our broader risk management framework and are important mechanisms for managing risks. These policies focus on mitigating reputational, credit, legal and other risks related to our customers' environmental and social impacts. For further details, see our Sustainability Risk Policies Framework at [Sustainability risk | HSBC Holdings plc](#). The Framework provides an overview of how HSBC identifies, evaluates and manages risks related to the delivery of our sustainability approach.

In 2003, HSBC adopted the Equator Principles, which provide a framework which helps to assess and manage environmental and social risks when financing relevant large projects. Where relevant, this includes consideration of whether projects will meet International Finance Corporation (IFC) Performance Standards, including those covering child labour, forced labour and restrictions on collective bargaining.

Our financial crime policies also apply to business customers, as set out below.

### Suppliers

Our Supplier Code of Conduct (the Code) sets the minimum standards we expect of our suppliers in respect of the environment, inclusion and human rights. In 2025, we refreshed the Code to include principles on responsible use of AI. We continue to formalise adherence to the Code in our supplier contracts, which includes the right to audit and to act if a breach is discovered. At the end of 2025, 97.3% of approximately 9,830 contracted suppliers had either confirmed adherence to the Code or provided their own alternative that was accepted by our Global Procurement function. Under the Code, HSBC reserves the right to review suppliers' policies, procedures or any other documents related to compliance with the Code. In some cases, HSBC may require an audit of a supplier's compliance.



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## Investment

HSBC Asset Management recognises the impact which environmental, social and governance (ESG) factors can have on the sustainability of companies, investment returns and risk. Human rights issues are amongst those considered in its due diligence, engagement and voting.

## Personal customers

The provision of services to our personal customers may be linked to modern slavery through association with the financial activities of perpetrators of these crimes and their victims. Our financial crime policies, set out below, help us to identify these associations and take appropriate action. Some of our customers may themselves be vulnerable to modern slavery. We look for indicators that this might be the case, either from activity on customer accounts or interactions with branch staff, alerting relevant authorities if suspicions arise.

## Financial crime

HSBC is committed to preventing our products and services from being exploited for criminal activity. One of the ways in which HSBC meets this objective is through our Global Financial Crime Policy (FC Policy), which establishes our minimum risk management and control requirements to enable HSBC and its staff to detect, analyse, investigate, report and mitigate the risk of HSBC facilitating or being used to facilitate financial crime. The FC Policy is designed to comply with the applicable money laundering, terrorist financing, proliferation financing, sanctions, export controls, bribery and corruption, tax evasion and fraud laws and regulations in the markets in which we operate. Perpetrators of modern slavery may generate profits that would be considered proceeds of crime; their actions may constitute money-laundering predicate offences and could also be a source of terrorist financing. Public authorities may impose sanctions for human rights abuses including modern slavery, and we recognise that bribery and corruption can also contribute to such abuses.



# Section 3: Our approach to due diligence and risk management

## Risk overview

In 2025, we conducted a review of our salient human rights issues. The review, previously conducted in 2022, indicated that HSBC was most likely to be exposed to modern slavery through its relationships with business customers, suppliers and investee companies, especially (though not exclusively) those operating, or with supply chains, in sectors dependent on low-skilled or migrant workers with a high turnover of potentially vulnerable workers or in places where these practices are prevalent.

Modern slavery issues were assessed as far less likely to arise in respect of our own employees; the financial services sector is not among those considered high risk in this regard. Nevertheless, we take a range of steps to help ensure our employees’ right to decent work is respected under the policies referenced in the Employees section, above.

This review validated our existing assessment, and no substantive changes have been made to our salient issues as a result.

## Business customers

### Due diligence

HSBC’s relationship managers are the primary point of contact for many of our business customers and are responsible for managing customers’ adherence to applicable policies and procedures, including our sustainability risk policies. They are supported by Sustainability Risk Managers across the Group, who have responsibility for advising on, and overseeing, the management of environmental and social risks. Sustainability Risk Managers are supported by Group Reputational and Sustainability Risk, a central team

responsible for developing policies, guidance and training, and overseeing overall policy compliance.

HSBC aims to investigate potential adverse human rights impacts, including those related to modern slavery, where credible allegations are reported, or where potential issues are identified and escalated. Business customer relationships may also be subject to further review by relevant Risk Committees.

We use independent negative news data to help to identify sustainability related controversies relating to our customers, including on human rights. Customers with controversies may be subject to further review and / or escalation to risk governance.

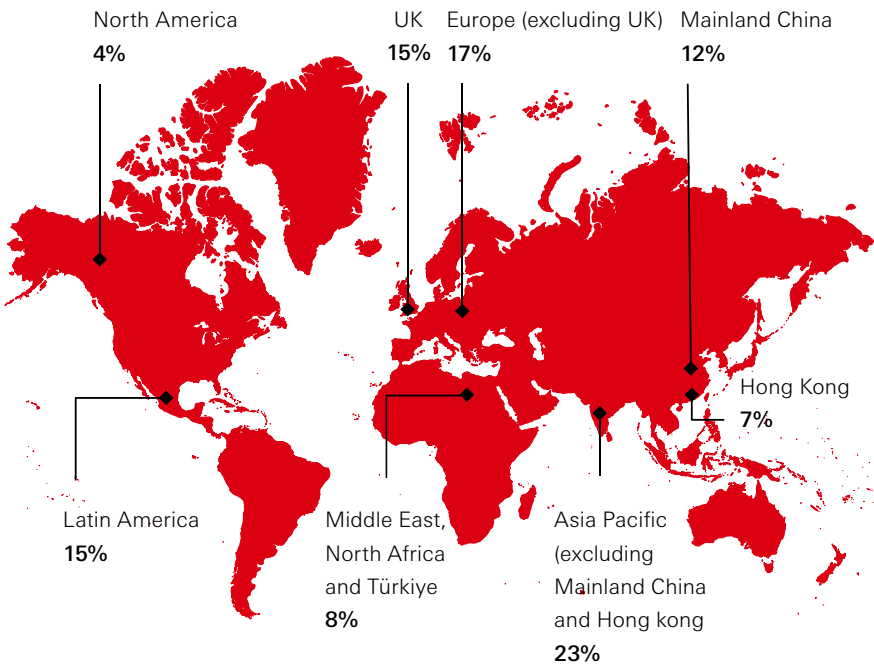
## Suppliers

### Due diligence

We implement a Global Procurement human rights due diligence operating procedure, which sets out how HSBC aims to identify suppliers where the risk of adverse human rights impact is considered to be higher and the process to be followed to review and mitigate the risk.

HSBC Group is supported by a diverse network of suppliers, across the regions shown in the map below. These suppliers, and the companies that supply them, constitute our global supply chain. HSBC’s major categories of spending include consultancy/professional services, IT services, corporate real estate and services that support our banking operations.

For further details of the number of suppliers in each geographical region, see the ESG Data Pack at [www.hsbc.com/esg](http://www.hsbc.com/esg)



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## Engagement

Our Code (see Section 2, above) gives us the right to conduct audits and to request evidence of due diligence processes in respect of any of the issues covered, including modern slavery.

## Investment

### Due diligence

HSBC Asset Management uses available data to monitor for controversies that could represent breaches of UN Global Compact (UNGC) principles, including those linked to human rights. This third-party monitoring may prompt due diligence on issuers of listed securities held in actively managed fundamental equity and fixed-income sustainable portfolios in HSBC Asset Management's main international investment offices. The findings of the due diligence are reviewed within its investment governance structures.

### Engagement & voting

HSBC Asset Management's [stewardship plan](#) includes its engagement approach on human rights, which acts as a reference of good practices for its engagement with priority companies where human rights is a relevant issue. Its Global Voting Guidelines provide an overview of its approach to exercising its shareholder rights in respect of relevant sustainability issues, including human rights and workforce concerns.

## Personal customers

The provision of services to our personal customers may be linked to modern slavery through association with the financial activities of perpetrators of these crimes and their victims. We include below an example of how our financial crime controls have helped to identify criminal abuse of personal accounts. We also continued to offer banking via our Survivor Bank programme, which supports survivors of vulnerable situations including modern slavery and human trafficking in the UK.

## Financial crime risk management

Our financial crime controls help us to identify and assess the risks posed by customers, employees and third parties, and determine whether we wish to establish a relationship with them. If we do establish a relationship, we continue to seek to identify risks by screening them against specified lists, indicators and known typologies, and by monitoring our customers' transactions. Where we believe we have identified signs of financial crime risk, including in association with potential human rights abuses, we seek to investigate and take appropriate mitigating action, including reviewing the relationship and reporting to relevant government authorities.

Each month in 2025 we monitored approximately 980 million transactions for signs of financial crime. We performed daily screening of approximately 109 million customer records for sanctions exposure. In 2025, we filed over 137,000 suspicious activity reports to law enforcement and regulatory authorities where we identified potential financial crime.

## Case studies:

### Identifying human trafficking risks

Through active monitoring of emerging typologies and externally sourced intelligence, our Compliance team continues to proactively identify and address cases that may involve human trafficking risks. In each of the following case studies, our Compliance team has made the necessary regulatory filings and terminated certain customer relationships in accordance with our internal policies.

### Forced labour risks

HSBC's transaction monitoring controls flagged a newly onboarded retail customer whose transactional behaviours matched known indicators of forced labour risks in the construction sector. The customer received funds from a large number of migrant employees of a particular construction company, and transferred those funds onward to the owner and key controller of the construction company. These patterns matched media reports on allegations of companies demanding payments from migrant labourers to secure their employment.

### Child sexual exploitation risks

Our Compliance investigators identified a retail banking customer whose transactional behaviours matched known indicators of potential child sexual exploitation (CSE). The customer – located in a high-risk jurisdiction for CSE activity – received remittances from multiple male individuals, most of whom were based overseas, and payment descriptions contained keywords noted by some public-private partnerships (PPPs) and law enforcement as indicative of online sexual exploitation. In addition to filing reports to law enforcement, the Compliance team also shared its observations with relevant PPPs.

### Sex trafficking risks

Compliance investigators identified a retail banking account that sent low-value transactions to an individual identified in media reporting as allegedly being involved in sex trafficking. The transactions included multiple payments to spas that were featured in social media advertisements suggestive of potential illicit activity. Compliance investigators also identified overnight payments to salons, hotels, taxis, and limousine services, which – when combined with other risk factors – were indicative of sex trafficking risks.

# Section 4: Measuring effectiveness

We recognise the need to monitor the development of our approach to tackling modern slavery, and other human rights issues. Some of the metrics we use are included in the table below, along with some context on the way we use the data to help ensure continual improvement.

| Key Performance Indicator                                                                                                                                                            | 2025  | 2024  | Context                                                                                                                                                                                                                                                                                                                      |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|-------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Survivor Bank Accounts (cumulative)                                                                                                                                                  | 4,175 | 3,631 | The 'Survivor Bank' programme supports survivors of vulnerable situations including modern slavery and human trafficking.                                                                                                                                                                                                    |
| Percentage of contracted suppliers who have either confirmed adherence to the Code of Conduct or provided their own alternative that was accepted by our Global Procurement function | 97.3% | 96.7% | As described in Sections 2 and 3 above, our Code is a key element of our policy, risk management and due diligence processes in respect of our suppliers. By tracking suppliers that do not sign our Code, and through formalising adherence to the Code in supplier contracts, we can seek to increase supplier acceptance. |



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## Section 5: Training

### Enhancing our understanding of modern slavery

We believe in continuous education and in ensuring that our front-line employees are equipped with the right tools and training to be effective in their roles. To support this, we produce briefings based on global news and trends, and encourage our employees to pursue certifications from relevant organisations.

Our Compliance team delivers insights on human trafficking risks and their impact on the financial services sector through internal reports and training sessions.

### Education and awareness

HSBC continues to proactively assess developments in human trafficking risks across the world, leveraging intelligence from non-profit organisations, regulators, PPPs and industry working groups. Organisations such as the Mekong Club and the International Centre for Missing & Exploited Children (ICMEC) facilitate crossindustry information-sharing on criminal typologies specific to each geographical region, including evolving risks related to the trafficking and exploitation of adults and children.

In September 2025, the ICMEC, in collaboration with Freshfields and FTI Consulting, released the “Child Protection Toolkit for Financial Institutions.” This comprehensive toolkit, which included case study contributions from HSBC and several peer banks, serves as a vital resource for financial institutions aiming to enhance their protective measures against child exploitation.

### Strengthening staff awareness

In 2025, our Compliance team took significant steps to enhance staff awareness regarding the risks of human trafficking and their implications for the financial services sector. For instance, in partnership with the Mekong Club, it conducted staff training sessions on Human Trafficking and Modern Slavery issues in Australia and Singapore during February and May 2025, respectively. These sessions offered insights into global trends and patterns of human trafficking activities, as well as the shifting paradigm of human trafficking in Asia. Additionally, HSBC maintains dedicated modules on human trafficking risks within our comprehensive suite of online training content, accessible to staff across the Bank.

In 2025, we continued to provide training to our Procurement teams on sustainable procurement themes. We launched an internal training video covering key topics, including carbon, nature, inclusion and human rights. We also trained our sourcing teams to consider sustainability themes, including human rights, as part of the supplier selection process.

Our Wholesale banking business has developed training to support relationship managers in dealing with potential adverse human rights impacts related to our business customers.

Our International Wealth and Personal Banking team delivered training to raise awareness of modern slavery, helping employees to identify signs of abuse and escalate concerns through established channels. Our customer-facing employees globally are trained to identify and support vulnerable customers as part of their induction training.

### Working in partnership

HSBC is a strong proponent of public-private partnerships and information sharing initiatives. We play an active or founding member role in these partnerships in numerous jurisdictions around the world and, where and to the extent the law allows, work cooperatively with other participants in the global financial system to share both strategic and tactical information to help combat financial crime, including that related to modern slavery. We work with a range of public authorities and standardsetting bodies, including the Financial Action Task Force, to share our initiatives and findings.

In the UK, for example, HSBC continues to be a leading member of the [Joint Money Laundering Intelligence Taskforce](#) (JMLIT). One of JMLIT’s key operational priorities is “understanding and disrupting the funding flows linked to organised immigration crime and human trafficking”. HSBC has participated in joint law enforcement and civil society conferences, including the UNGC’s UK Modern Slavery Working Group. We aim to engage with NGOs and civil society groups when they raise concerns related to HSBC customers. HSBC is a member of the Thun Group of banks, the main purpose of which is to deepen understanding of the UNGPs within the context of banks, and to consider how these principles may be applied across the range of different banking activities.

## Section 6: Governance

This Statement covers the period from 1 January to 31 December 2025. Responsibility for the development and review of the policies listed in Section 2 is listed in the table below

| Policy                       | Department                                                   | Function                  |
|------------------------------|--------------------------------------------------------------|---------------------------|
| Sustainability Risk policies | Sustainability Risk                                          | Group Risk and Compliance |
| Financial Crime policies     | Financial Crime                                              | Group Risk and Compliance |
| Employee policies            | Talent Management, Performance Reward and Employee Relations | Group Human Resources     |

HSBC's approach to reporting under the UK Modern Slavery Act was developed by a Group-wide Human Rights Disclosures Network coordinated by Group Public Affairs, drawing on resources from relevant functions, businesses and geographies. The Statement was considered and approved by:

HSBC Holdings plc Group Disclosure Committee

Boards of other HSBC Group entities required to report under the UK Modern Slavery Act listed below

HSBC Holdings plc Board

The Statement is signed by the Group Chairman on behalf of the Board of Directors of HSBC Holdings plc and of the entities listed in the adjacent table. The Boards of Directors of the entities listed in the adjacent table approved the Statement on the dates shown, and delegated authority to the Group Chairman to sign on their behalf.

**Brendan Nelson** Group Chairman



### The HSBC Group entities required to report under the Act are:

| Entity                                    | Date of Approval |
|-------------------------------------------|------------------|
| HSBC Holdings plc                         | 19 February 2026 |
| HSBC Alternative Investments Limited      | 18 February 2026 |
| HSBC Asia Pacific Holdings (UK) Limited   | 10 February 2026 |
| HSBC Bank plc                             | 17 February 2026 |
| HSBC Equipment Finance (UK) Limited       | 17 February 2026 |
| HSBC Finance (Netherlands)                | 10 February 2026 |
| HSBC Global Asset Management (UK) Limited | 18 February 2026 |
| HSBC Global Asset Management Limited      | 20 February 2026 |
| HSBC Global Services (UK) Limited         | 11 February 2026 |
| HSBC Global Services Limited              | 11 February 2026 |
| HSBC Group Management Services Limited    | 11 February 2026 |
| HSBC Holdings B.V.                        | 9 February 2026  |
| HSBC Innovation Bank Limited              | 12 February 2026 |
| HSBC Investment Bank Holdings Limited     | 10 February 2026 |
| HSBC Invoice Finance (UK) Limited         | 17 February 2026 |
| HSBC Latin America Holdings (UK) Limited  | 19 February 2026 |
| HSBC Life (UK) Limited <sup>1</sup>       | 27 January 2026  |
| HSBC Overseas Holdings UK Limited         | 10 February 2026 |
| HSBC UK Bank plc                          | 17 February 2026 |
| Marks and Spencer Financial Services plc  | 13 February 2026 |

<sup>1</sup> HSBC Life (UK) Limited was sold in January 2026

26 February 2026

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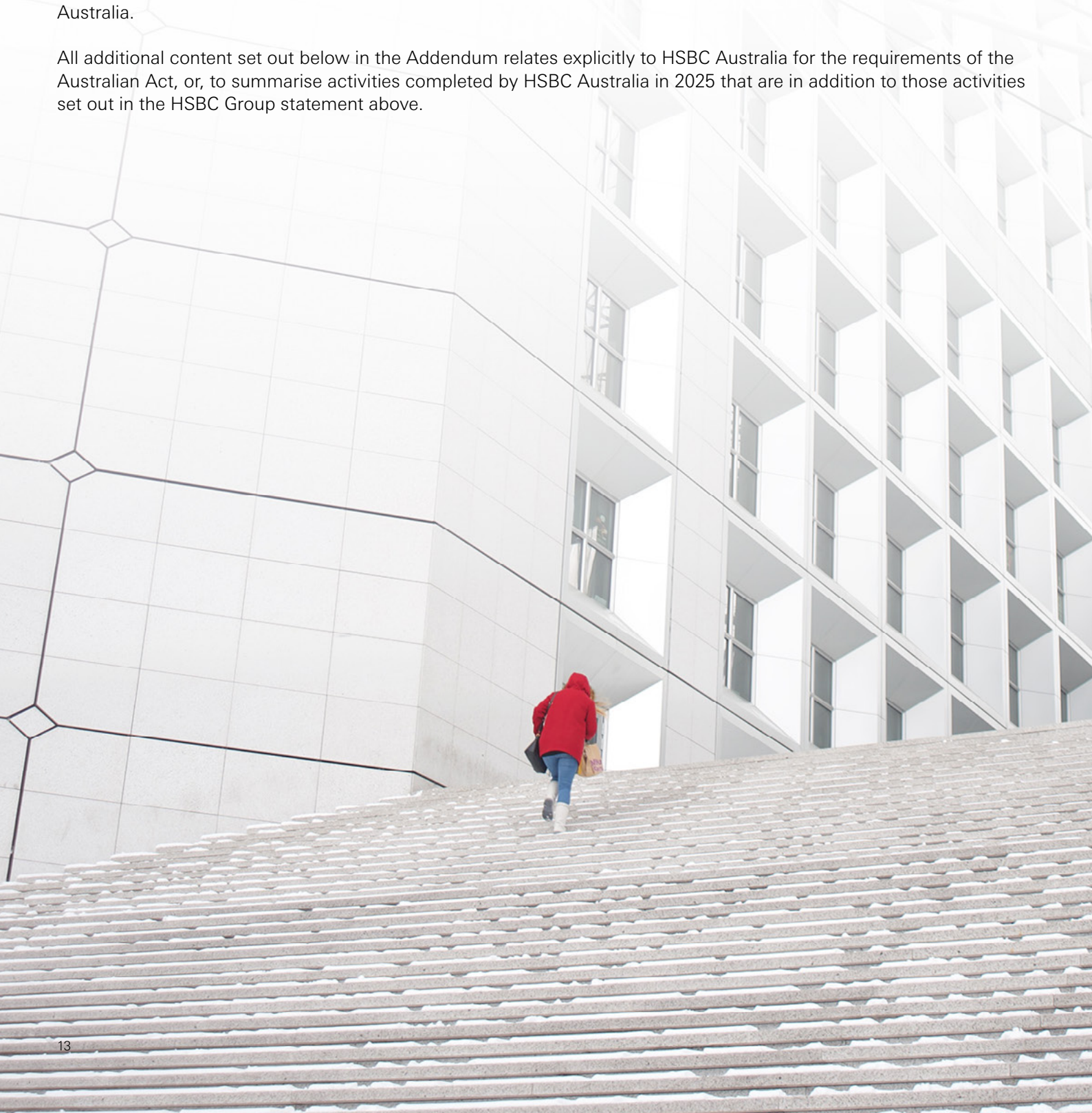
## Part 2: HSBC Australia Modern Slavery Statement Addendum 2025

This is the HSBC Australia Modern Slavery Statement Addendum (the Addendum) to meet the Australian Modern Slavery Act 2018 (Cth) obligations (the Australian Act). This Addendum should be read in conjunction with the HSBC Modern Slavery and Human Trafficking Statement 2025 (Part 1).

This Addendum covers HSBC Australia for the period from 1 January to 31 December 2025 (the reporting period).

For HSBC Australia, all **HSBC Group Policies, Due Diligence and Risk Management** including **Risk Overview, Business Customers, Suppliers, Investments, Personal Customers** (excluding the Survivor Bank program), **Financial Crime risk management** and **Training**, as set out above in the “HSBC Modern Slavery and Human Trafficking Statement 2025” are applicable. References to numbers and percentages in the Group statement include Australia.

All additional content set out below in the Addendum relates explicitly to HSBC Australia for the requirements of the Australian Act, or, to summarise activities completed by HSBC Australia in 2025 that are in addition to those activities set out in the HSBC Group statement above.



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## Section A1: About HSBC Australia

HSBC Holdings plc, the parent company of the HSBC group of entities (referred to in the Addendum as either **HSBC** or **HSBC Group**), is headquartered in the United Kingdom. The Hongkong and Shanghai Banking Corporation Limited is a wholly owned subsidiary of HSBC Holdings plc and is the principal Asia Pacific banking entity of HSBC Group based in Hong Kong.

There are four HSBC entities in Australia of which three are 'reporting entities' under the Australian Act:

- ◆ HSBC Bank Australia Limited ABN 48 006 434 162; AFSL/Australian credit licence 232595 (**HSBC Australia subsidiary**) – a locally incorporated and regulated, authorised deposit-taking institution that is wholly owned (and indirectly controlled) by The Hongkong and Shanghai Banking Corporation Limited. The HSBC Australia subsidiary's registered address is at Level 36, Tower 1, International Towers Sydney, 100 Barangaroo Avenue, Sydney NSW 2000.
- ◆ The Hongkong and Shanghai Banking Corporation Limited, Sydney Branch ABN 65 117 925 970 and AFSL 301737 (**HSBC Australia branch**) – a branch of The Hongkong and Shanghai Banking Corporation Limited, which is a non-Australian, foreign-registered authorised deposit-taking institution. The HSBC Australia branch's registered address is at Level 36, Tower 1, International Towers Sydney, 100 Barangaroo Avenue, Sydney NSW 2000.
- ◆ HSBC Australia Holdings Pty Limited ABN 22 006 513 873 (**HSBC Australia Holdings**) – a non-trading holding company of HSBC Australia subsidiary. It is locally incorporated and a subsidiary of The Hongkong and Shanghai Banking Corporation Limited. HSBC Australia Holding's registered address is at Level 36, Tower 1, International Towers Sydney, 100 Barangaroo Avenue, Sydney NSW 2000.
- ◆ HSBC Australia subsidiary has one wholly owned nominee company, HSBC Custody Nominees (Australia) Limited ABN 43 003 094 568 (**HSBC Custody Nominees**). This entity is a nominee entity only, which exists for the purpose of holding client assets on behalf, and at the direction, of HSBC Australia subsidiary. It does not have its own employees, suppliers or customers and is not a reporting entity within the meaning of the Australian Act. It is included in this Addendum as an entity that is owned and controlled by HSBC Australia subsidiary.

HSBC Australia subsidiary, HSBC Australia branch and HSBC Australia Holdings are collectively referred to in the Addendum as **HSBC Australia**, unless where otherwise noted. References within the Addendum to 'we' or 'our' are references to the above three 'reporting entities', being **HSBC Australia**.



## Who we are

HSBC Australia subsidiary was established in 1965 and offers an extensive range of financial services through a network of branches and offices based in metropolitan areas of Australia. We serve our customers through our global businesses: International Wealth & Premier Banking (IWPB) and Commercial and Institutional Banking (CIB). As of 31 December 2025, HSBC Australia has approximately 1,800 full-time equivalent staff based in Australia.

Further details on the structure and performance of HSBC Group can be found in the Strategic Report section of its Annual Report and Accounts 2025 which is available on the [HSBC Group website](#). In addition, further detail on the structure and performance of our Australian operations is available on the [HSBC Australia website](#).

## Context

The sixth Australian Modern Slavery Statement has been prepared as a joint statement to meet the mandatory reporting criteria set out under the Australian Act, with reference to the guidelines issued by the Attorney-General's Department, and has been prepared with reference to the [tenth statement](#) issued by HSBC Group with respect to modern slavery and human trafficking under the UK Modern Slavery Act 2015.

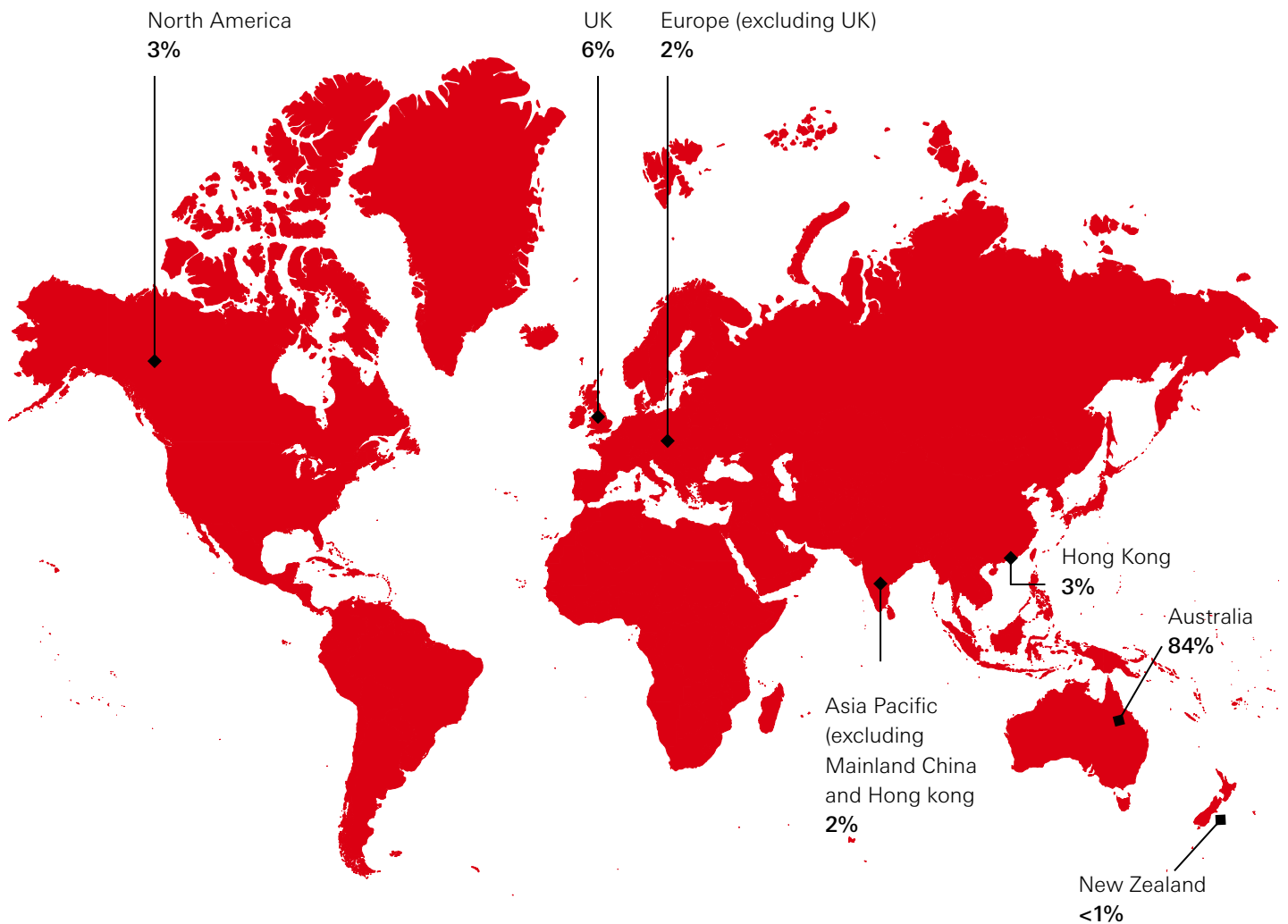
This Addendum outlines the actions undertaken by HSBC Australia to identify and mitigate the risk of modern slavery occurring in its business operations and supply chain for the reporting period. We also report on steps that HSBC Australia have taken to improve their approach to identifying, assessing and managing modern slavery-related risks in their operations and supply chain.

## HSBC Australia's suppliers

HSBC Australia is supported by approximately 430 external suppliers providing services from the geographical regions outlined below and includes 190 contracted suppliers, and low risk suppliers that are engaged through purchase orders only.

HSBC Australia's major categories of spending include consultancy and professional services, IT services, corporate real estate and services that support our banking operations.





Geographical distribution of HSBC Australia's external third party supplier footprint (430)

HSBC Australia in the normal course of its business operations also receives services from other HSBC entities (referred to as Internal Third Parties). Internal Third Parties have been considered in the preparation

of this Addendum and include third- and fourth-party internal relationships. Collectively all third parties and, where applicable, the entities that supply them constitute our **supply chain**.



## Section A3: Approach to due diligence and risk management

### Risk overview

Over 85% of contracted suppliers are based in Australia and New Zealand geographical locations considered inherently low risk for modern slavery. However, we are aware that slavery like practices can also occur in low-risk jurisdictions for certain high risk service categories so apply risk management processes to elevated ESG risk service category sectors of our Australian supply chain regardless of location.

### Business customers

All CIB customers are subject to regular negative news screening for modern slavery and human rights risks. CIB customers also undergo Geographic Risk assessment as part of ongoing Financial Crime customer due diligence (CDD) controls. This identifies customers requiring Enhanced Due Diligence due to exposure to jurisdictions of higher financial crime risks, which may include modern slavery risks.

A prior-year review of a subset of CIB customers identified 17 instances of potential modern slavery risk. At the time, two clients were placed under enhanced monitoring and additional training was provided to client relationship managers. In 2025 no further concerns were identified in relation to the two clients which remain under ongoing monitoring. During 2025 one additional CIB customer group was flagged for modern slavery risk due to allegations of human rights abuses by one of their indirect suppliers. The matter was investigated in line with our Risk Management Framework including reviewing the remedial actions taken by the client and its supplier.

### Suppliers

#### Due diligence

Under HSBC's Third Party Risk Management Framework HSBC Australia applies the human rights due diligence operating procedure to the total contracted supplier footprint, expanding the screening process beyond contracted suppliers with identified elevated ESG risk service category sectors.

In 2025, our ESG supplier self-assessment process identified seven suppliers with heightened ESG risks.

Following this review, three suppliers were selected for independent audits to be undertaken by reputable external human rights specialists.

We intend to reflect the audit outcomes in the 2026 Modern Slavery Statement, including an assessment of whether additional supplier audits are warranted based on the findings.

HSBC continues to enhance its ESG evaluation and assessment model to strengthen oversight of the fourth-party supplier chain.

### Internal third parties

In 2025, HSBC Australia also received 440 unique business service processes from 26 other HSBC entities managed under six intra-group service agreements. Internal services are from HSBC employed personnel protected under all relevant and applicable laws, regulations and policies. Personnel protection includes, but is not limited to, anti-harassment, anti-bullying, freedom of association, agreed remuneration and leave, workplace flexibility, occupational health and safety and confidential employee support services including whistleblowing.

### Financial crime risk management

HSBC Australia each day monitors over 5,300 transactions on average for signs of financial crime. In 2025 approximately 3,160 suspicious matter reports (SMRs) were referred to law enforcement and regulatory authorities for identified potential financial crime, and approximately 1.2 million customer records were screened daily for sanctions exposure.



## Section A4: Measuring effectiveness

We recognise the need to monitor the development of our approach to tackling modern slavery, and other human rights issues. Some of the metrics we use are included in the table below, along with some context on the way we use the data to help ensure continual improvement.

For HSBC Australia's 190 contracted suppliers for the reporting period some of the metrics we use are included in the table below.

| Key Performance Indicator                                                                                                                                                              | 2025 | Reporting Period Context                                                                                                                                                                                                                                                                                                |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Percentage of contracted suppliers assessed for ESG risks including modern slavery under our category based ESG risk management methodology                                            | 100% | HSBC Australia has ESG-screened all contracted suppliers, including those not covered by the Group's category-based ESG risk screening methodology.                                                                                                                                                                     |
| Percentage of contracted suppliers who have either confirmed adherence to the supplier code of conduct or provided their own alternative that was accepted by our Procurement function | 98%  | HSBC Australia aims to work with the four (2%) contracted suppliers who are yet to confirm adherence in the normal course of our contract management lifecycles and assess for any potential gaps to our code.                                                                                                          |
| Percentage of contracted suppliers assessed under the financial crime risk process by our Financial Crime function                                                                     | 100% | All contracted suppliers were screened for financial crime risk in 2025. There were no instances of suppliers requiring enhanced due diligence.                                                                                                                                                                         |
| Percentage of CIB customers screened under the financial crime risk process by our Financial Crime function                                                                            | 100% | All CIB customers were screened for specified modern slavery risks in 2025. There were no SMRs raised against customers for modern slavery risk categories. As described above in the "business customer" section one customer was identified for exhibiting modern slavery risk through the reputational risk process. |



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## Section A5: Training

### Enhancing our understanding of modern slavery

In 2025, HSBC Australia delivered training to 98% of all Australia employees during the reporting period.

In 2025 training was delivered by the Mekong Club to Risk and Compliance teams to help understand modern slavery and human rights obligations and how these expectations translate into day-to-day controls, oversight, and decision-making.

## Section A6: Governance

The Third Party Governance Committee oversees implementation of the Third Party Risk Framework. The Chief Operating Officer is Chair of this Committee. This Committee met on six occasions in 2025.

The Third Party Governance Committee is overseen by the Bank's Operating Committee, which is Chaired by the CEO, who is also a member of the Board Risk Committee.

The Risk Management Meeting (RMM), Chaired by the CRCO oversees ESG Risk. ESG Risk updates to RMM are shared with Board Risk Committee and may include information on modern slavery risks.

This Statement Addendum was developed by a Modern Slavery working group coordinated by Group Procurement. The report is reviewed by Operating Committee and approved by the Bank's Board. **The Statement Addendum is reviewed for approval by the Boards of HSBC Australia subsidiary, HSBC Australia Holdings and HSBC Custody Nominees and by the Senior Officer Outside Australia in his role as principal governing body of HSBC Australia branch.**



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# Section A7: Improving our statement over time

HSBC Australia plans to continue developing its modern slavery risk management capability by taking the following steps:

**Supply chain:**

- ◆ Continue additional modern slavery and human rights risk reviews in collaboration with independent external human rights specialists, incorporate any material findings into our risk approach, and incorporate results into 2026 statement.
- ◆ Finalise the initial human rights reviews of sampled Fourth party relationships and assess for expansion of review scope in 2026.

**Training and partnerships:**

- ◆ Collaborate with the Mekong Club to provide training and awareness for procurement and third party engagement managers.

**This Statement Addendum was approved by the Boards of HSBC Australia subsidiary, HSBC Australia Holdings and HSBC Custody Nominees on 18 June 2026, 24 June 2026 and 22 June 2026 respectively in their capacity as the principal governing body of these entities and by the Senior Officer Outside Australia in his role as principal governing body of HSBC Australia branch on 18 June 2026.**

**CEO and Head of Banking, Australia and New Zealand**



**Steve Hughes**

as authorised signatory on behalf of each of:

- ◆ HSBC Bank Australia Limited
- ◆ The Hongkong and Shanghai Banking Corporation Limited, Sydney Branch
- ◆ HSBC Australia Holdings Pty Limited
- ◆ HSBC Custody Nominees (Australia) Limited

## Appendix 1 **Mandatory reporting criteria under the Modern Slavery Act**

This HSBC 2025 Modern Slavery Statement has been prepared in accordance with the mandatory criteria set out in the Australian Modern Slavery Act 2018 (Cth). The following table references the content in this Statement which complies with Section 16 of the Australian legislation.

|   | Mandatory Reporting Criteria                                                                                                | Section of Statement                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|---|-----------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 | Identify the RE (s16(1)(b))                                                                                                 | <b>Part 2: HSBC Australia Modern Slavery Statement Addendum</b> Section A1 – ‘About HSBC’                                                                                                                                                                                                                                                                                                                                                                                             |
| 2 | Describe the RE’s structure, operations, and supply chains (s16(1)(b))                                                      | <b>Part 2: HSBC Australia Modern Slavery Statement Addendum</b> Section A1 – ‘About HSBC’ including specifically: Who we are; and Our Suppliers<br>Section A3 – ‘Approach to Due Diligence and Risk Management’                                                                                                                                                                                                                                                                       |
| 3 | Describe the modern slavery risks in the operations and supply chains of the RE (s16(1)(c))                                 | <b>Part 1: HSBC Group Statement</b><br>Section 2 – ‘Policies’<br>Section 3 – ‘Approach to Due Diligence and Risk Management’ including specifically: Risk Overview<br><b>Part 2: HSBC Australia Modern Slavery Statement Addendum</b> Section A3 – ‘Approach to Due Diligence and Risk Management’ including specifically: Risk Overview                                                                                                                                              |
| 4 | Describe the actions taken to assess and address these risks, including due diligence and remediation processes (s16(1)(d)) | <b>Part 1: HSBC Group Statement</b><br>Section 2 – ‘Policies’<br>Section 3 – ‘Approach to Due Diligence and Risk Management’<br>Section 4 – ‘Measuring Effectiveness’<br>Section 5 – ‘Training’<br><b>Part 2: HSBC Australia Modern Slavery Statement Addendum</b> Section A3 – ‘Approach to Due Diligence and Risk Management’<br>Section A4 – ‘Measuring Effectiveness’<br>Section A5 – ‘Training’<br>Section A6 – ‘Governance’<br>Section A7 – ‘Improving our statement over time’ |
| 5 | Describe how the RE assesses the effectiveness of these actions (s16(1)(e))                                                 | <b>Part 1: HSBC Group Statement</b><br>Section 3 – ‘Approach to Due Diligence and Risk Management’<br>Section 4 – ‘Measuring Effectiveness’<br>Section 6 – ‘Governance’<br><b>Part 2: HSBC Australia Modern Slavery Statement Addendum</b> Section A3 – ‘Approach to Due Diligence and Risk Management’<br>Section A4 – ‘Measuring Effectiveness’<br>Section A6 – ‘Governance’                                                                                                        |
| 6 | Describe the process of consultation with subsidiary entities (if any) (s16(1)(f)(i)-(ii))                                  | <b>Part 1: HSBC Group Statement</b><br>Section 1 – ‘About HSBC’<br>Section 6 – ‘Governance’<br><b>Part 2: HSBC Australia Modern Slavery Statement Addendum</b> Section A1 – ‘About HSBC’<br>Section A6 – ‘Governance’                                                                                                                                                                                                                                                                 |
| 7 | Provide any other information, considers relevant (s16(1)(g))                                                               | Throughout all sections of the statement                                                                                                                                                                                                                                                                                                                                                                                                                                              |

