# THE DEMPSEY GROUP

### MODERN SLAVERY STATEMENT - FY 23/24

#### **REPORTING ENTITY:**

The Dempsey Group

Registered Office:

255 Burwood Rd, Hawthorn, Vic, 3122, Australia.

#### **STRUCTURE / OPERATIONS / SUPPLY CHAINS:**

#### STRUCTURE:

The Dempsey Group is a privately owned company that owns and operates:

• Bed Bath N' Table retail stores (ABN: 66 005 216 866)

## BED BATH N' TABLE

Domestic Textiles Corporation wholesale company (ABN: 16 004 722 936)



Approximate number of workers employed: 2,200

Bed Bath N' Table house brands include Morgan & Finch, Bed Bath N Table, M & F White Label, B&B, Bed & Bath and Cotton House:



BED BATH N' TABLE



MORGAN & FINCH



Bed&Bath



Bed Bath N' Table licensed brands include Sanderson, Morris & Co, Harlequin & Scion:







#### **OPERATIONS:**

The main business operation is Bed Bath N' Table retail stores which are located in the following countries:

Australia 174 storesNew Zealand 14 storesSingapore 4 stores

All warehousing, store operations, purchasing, planning, visual merchandising, marketing, and e-commerce activities are conducted in-house by The Dempsey Group employees from the Melbourne head office.

Logistics – international shipping and domestic transportation are carried out by third parties.

#### SUPPLY CHAINS - BED BATH N' TABLE:

Goods are designed in house and manufactured offshore in the following countries:

- China represents 88.5% of total production in the following categories:
- o Bed Linen / Bedding / Blankets (all materials and components produced in China)
- o Towels & Bathmats
- o Throws
- o Sleepwear
- o Bathroom Accessories
- o Dinnerware
- Seasonal Decorations

For textile goods - the yarns are spun & woven in China along with all fibres and fills. For hard goods - the components are manufactured in China.

- India represents 6.5% of total production in the following categories:
- o Towels & Bathmats
- o Cushions
- Napery & Kitchen textiles
- o Bed linen

For textile goods - the yarns are spun & woven in India.

Bangladesh / India & Pakistan represent 5.2% of total production in the bed linen category.

We have long term stable relationships with our key suppliers, some of which extend over 20 years, and many of which have been in place for approximately 10 - 15 years.

With our largest suppliers, we work directly with the owners & their employees of the factories where our goods are manufactured.

Finished goods are shipped via sea freight from the above-mentioned countries, and delivered to our central DC, located in Melbourne, where distribution to our stores takes place.

#### MODERN SLAVERY RISKS & ACTIONS BEING TAKEN TO ADDRESS THESE RISKS:

The Bed Bath N' Table business works with many suppliers across a diverse category offer and have identified that many suppliers may have several tiers within their supply chain, which can extend to farms where raw materials are grown.

This poses potential risk for modern slavery to exist within the supply chain where visibility and transparency is more difficult to trace at the lower tier levels.

By focusing on our largest categories - Bed Linen, Bedding and Towels, we can ensure our attention is focused on the suppliers who have the biggest impact within our supply chain.

To mitigate the risk of modern slavery within our key supplier relationships, and increase traceability within these supply chains, we aim to:

- 1. **Reduce the possibility of goods being outsourced** to unauthorised sub-contractors where the risk of Modern Slavery is increased by:
- Working directly with suppliers who own their own factories.
- Where possible, work with fully vertical operations who manufacture most (if not all) of the key textile components that make up finished goods in these categories.

#### 2. Increase our supply chain traceability by:

- Encouraging our largest suppliers to attain OEKO-TEX® MADE IN GREEN certification.
- This accreditation ensures all tier one, and tier two suppliers are achieving strict compliance standards in relation to social compliance & responsibility; transparent supply chains; product & consumer safety; and environmentally responsible production.
- Mapping our non-MADE IN GREEN certified key supplier tier one and tier two supply chains.
- Gain an understanding of where risks of Modern Slavery may exist within the lower-level chains.

#### 3. Identify possible risks of Modern Slavery by:

- Procuring audit reports to ensure social compliance standards are being met.
- Supplier factory visits, to see first-hand operations and discuss initiatives in place to understand risks of modern slavery.
- Working directly with our suppliers to address any identified non-compliance issues.

- 4. Work closely with key suppliers to **ensure our finished goods are made with best business practices** in place which cover these main principles:
- Transparency in the supply chain through traceability.
- The finished goods do not contain harmful levels of substances.
- The goods are made by manufacturers who use sustainable environmental practices.
- The goods are made by manufacturers who meet strict social compliance standards which govern the health, safety & the rights of their employees.

We have recognised that greatest impact we can make in mitigating the risk of modern slavery in our textile categories is to work with our suppliers to achieve OEKO-TEX® MADE IN GREEN certification.

OEKO-TEX® is an international independent association founded in 1992 and has been working with manufacturers, retailers, brands & buyers within the textile industry to build a more sustainable model. The strict standards of certification & testing ensure the highest levels of consumer safety are met, and in turn, gives our customers the greatest confidence that these goods meet environmental and social responsibility expectations.

The OEKO-TEX® MADE IN GREEN certification has been designed specifically for the textile industry. This certification ensures that the above criteria have been met in the manufacturing facility where these goods have been made. This includes all additional components like labels, packaging, thread, etc., supplied from tier two manufacturers which must also be MADE IN GREEN certified.

Goods that meet these requirements are certified to carry the below traceable label:



Tested for harmful substances and produced sustainably in accordance with OEKO-TEX® guidelines. www.madeingreen.com

This purchase is a smart choice.
It has been verified as free from harmful
levels of more than 300 substances and was
produced in factories committed to sustainable environmental and social practices.



MADEIN XX.XXX.XXXX
GREEN Institute

This certification covers the following principles:

SOCIAL COMPLIANCE & RESPONSIBILITY	TRACEABILITY & TRANSPARENT SUPPLY CHAINS
* Fair working conditions - hours and wages	* Transparent traceability through unique product ID code  * Information about the production facilities, the finished article, the stage of production to which the facility belongs and the countries in which production took place
PRODUCT & CONSUMER SAFETY	ENVIRONMENTALLY FRIENDLY PRODUCTION
* Testing of products for harmful substances * Testing of all components - thread, buttons and accessories  * Testing of product quality  * Annual update of criteria in line with statutory requirements	* Chemical management - dying / printing - bans on hazardous chemicals * Reductions in wastewater and emissions * Protection of resources through renewable energies * Waste management

As part of our efforts in the reporting year 23/24, we have worked with more of our key suppliers to achieve MADE IN GREEN certification. The auditing process for OEKO-TEX® MADE IN GREEN certification requires our Tier One suppliers to procure all components that make up our goods from MIG certified suppliers. This includes all materials, threads, buttons and labels and ensures that both our Tier One suppliers and Tier Two suppliers are meeting the criteria outlined above.

For our FY 19/20 reporting period we reported that for the previous 12 months across two of our largest textile categories:

- 3 out of our 4 largest bed linen suppliers have achieved this certification.
- We have been working with our 4 largest bedlinen supplier who is aiming to have certification before the end of 2025.
- 100% of our towel production has been certified to these standards.

For our FY20/21 reporting period we reported that we had MADE IN GREEN certified suppliers who represented 40% of our total purchase dollars for the reporting period.

For our FY21/22 reporting period we reported that:

- 100% of our TOWEL production was MADE IN GREEN certified.
- 70% of our BED LINEN programme was MADE IN GREEN certified.
- 20% of our BLANKET production was MADE IN GREEN certified.

For our FY 22/23 reporting period in addition to the above, we reported that we were able to achieve:

- 30% of our Bedding production was MADE IN GREEN certified.
- 24% or our Napery production was MADE IN GREEN certified.

For our FY 23/24 reporting period we can report that we were able to increase our MADE IN GREEN certified products in the Bedding & Napery categories to the below:

- 59% of our Bedding production is now MADE IN GREEN certified.
- 90% of our Napery production is now MADE IN GREEN certified.

To date for our Textile business, we can report the following for the FY23/24 reporting period:

REPRESENTING	67%	TOTAL TEXTILE BUSINESS
DENTINETO	2070	WW.DE IN GILLEN
BLANKETS	23%	MADE IN GREEN
NAPERY	90%	MADE IN GREEN
BEDDING	59%	MADE IN GREEN
BED LINEN	71%	MADE IN GREEN
TOWELS	100%	MADE IN GREEN

This continues to support our quest to mitigate the risk of Modern Slavery across multiple tiers of the supply chain of our suppliers within our textile product categories.

#### **ACTIONS TAKEN TO ADDRESS RISKS:**

As reported previously, the business has completed the following steps to identify the risk of Modern Slavery in our supply chain:

ACTIONS TAKEN	AIM	OUTCOME
Undertaken a review using an external consultant, to highlight the risks of Modern Slavery in our end-to-end supply chain.	Identify where our business needs to focus to mitigate the risk of Modern Slavery within our supply chain.	Established and shared with all suppliers a Manufacturing Code of Conduct to ensure both suppliers and product procurement team are aware of the risks and actions required to mitigate these risks.
Conducted internal training on responsible sourcing expectations for all employees who work directly with suppliers.	Ensure product procurement team understand expectations for on-going discussions about Modern Slavery with suppliers.	* Set up Responsible Sourcing Policies which govern our entire supply chain.  * Updated all Supplier Trading Terms which have been agreed to and signed off by all suppliers.  * Implemented supply chain mapping of key suppliers to identify Tier Two suppliers.

#### Additional actions taken include:

- Ensuring all supplier acceptance of new Trading Terms, Manufacturing Code of Conduct & Policies.
- Mapping supply chains with major suppliers across key buying categories.
- Identifying the number of suppliers that have been tier mapped as proportionate to value of orders placed.
- Collating audit data and certification from these suppliers.
- Ensuring discussions held with existing suppliers include discussions around creating awareness of the potential risks of modern slavery in their supply chains.
- Ensuring discussions with suppliers identify that their understanding of the risk associated with modern slavery are in line with our agreed Manufacturing Codes of Conduct.

During earlier reporting periods, having our office based in Melbourne which has been subjected to protracted lock downs in 2020 and 2021, along with international travel bans in China continuing through 2022, our efforts to complete all the actions outlined in our Modern Slavery statements have been impacted. We have been faced with the following disruptions and challenges which have impacted our progress:

- Travel restrictions which have resulted in no supplier visits since 2019.
- Disrupted and protracted manufacturing lead times resulting in the placement of more frequent orders.
- Logistic delays and interruptions due to lack of vessel /container availability resulting in an increase of communication with suppliers and shippers.
- Split shipments caused by impacted shipping space resulting in an increase of administrative duties.

These issues have taken up much of the focus of the Product Development & Procurement teams which has resulted in diminished time to achieve all the actions and processes previously reported.

As of 2023/24 reporting period the above challenges have been eased which means we have been able to:

- Continue supply chain mapping of our Tier One & Tier Two suppliers who do not have OEKO-TEX® MADE IN GREEN certification.
- Continue with our supplier on-boarding process for new suppliers including supplier selfassessment workplace practice questionnaire.
- Develop an action plan to help improve response to identified risks.
- Implement remediation processes to help resolve identified areas of risk.
- Review with key product procurement team to check on progress of supply chain mapping and audit reporting.
- Regular checking of risk assessment processes to ensure they are up to date.
- Annual Senior Management review.

#### ASSESSING EFFECTIVENESS OF ACTIONS TO ADDRESS MODERN SLAVERY RISKS:

The Covid-19 pandemic has impacted the ability to assess the risks associated with Modern Slavery within our key supply chain, as travel bans have prevented regular supplier factory visits and regular face to face meetings both in our office and at trade fairs. During the last four years (2020 – 2023) these meetings have not taken place which would allow time to see first-hand operations and inspect the initiatives our suppliers have implemented to reduce risks associated with Modern Slavery.

#### As of 2024 we were able to:

- Resume factory visits, on-site meetings and face to face discussions with our suppliers.
- Continue to work with more suppliers to achieve OEKO-TEX® MADE IN GREEN certification to ensure social compliance standards are being met and maintained.
- Share good practice outcomes developed by factories with other suppliers to ensure compliance.

#### PROCESS OF CONSULTATION WITH ENTITIES OWNED OR CONTROLLED BY REPORTING ENTITY:

The entities owned by the company are run and managed by the same employees, in which case the internal consultation process covers both Bed Bath N Table and Domestic Textiles in this statement.

#### **APPROVAL:**

This statement covers the reporting period to 30<sup>th</sup> June 2024 and is approved by Jonathan Dempsey as the owner and Managing Director of The Dempsey Group Pty Ltd.

JONATHAN DEMPSEY

DATE 15/05/25

**Managing Director** 

The Dempsey Group Pty Ltd

JONATURAN DEMPSEY

255 Burwood Rd Hawthorn VIC 3122

P. (03) 8888 8188 F. (03) 9819 1844